

## BOOKMAKERS ACT 1985

No. 157 of 1995

Pursuant to Section 39B (2) of the *Bookmakers Act 1985*, I REVOKE Determination No. 136 of 1995 published in Gazette No. S250 of 29 September 1995, and DETERMINE that the directions for the operation of the sports betting venue at the Canberra Racecourse shall be as set out in the attached schedule.

Dated this *2nd* day of *November* 1995

  
Mark Owens  
General Manager, Bureau of Sport, Recreation and Racing  
Delegate of the Minister for Sport and Recreation

## **OPERATIONAL INSTRUCTIONS FOR THE SPORTS BETTING VENUE**

### **Definitions** In these directions:-

"sports bookmaker" means an individual bookmaker, syndicate or company granted a sports betting licence under Section 39G of the *Bookmakers Act 1985*.

### **1 Hours of betting**

Sports bookmakers shall field at the determined sports betting venue as follows:-

- 1.1 For face to face betting on approved sports betting events, the minimum hours of opening shall be:-

Monday to Sunday                      11.00 am to 6.00 pm

- 1.2 At the discretion of the Manager of the sports betting venue, the opening hours for face-to-face betting can be extended beyond the specified times.

- 1.3 For telephone and facsimile betting on approved sports betting events:-

Monday to Sunday                      24 hours per day

- 1.4 Licensed sports betting bookmakers are not permitted to accept bets at the determined sports betting venue on Christmas Day or Good Friday.

### **2 Hours of attendance**

- 2.1 At all times when the sports betting venue is open to the public, each sports bookmaker must, subject to the consent of the Manager of the venue, attend at the venue either by way of an agent who holds a sports betting agent's licence, or:

- (a) in the case of an individual bookmaker - in person;
- (b) in the case of a syndicate - by a member of the syndicate; or
- (c) in the case of a company - by a director who holds a bookmakers standing licence.

- 2.2 Sports bookmakers are not required to attend during times when the sports betting venue is not open to the public. A sports bookmaker who chooses to attend at such times may be represented by an employee, provided that the sports bookmaker will be responsible for the actions of all employees.

### **3 Restrictions**

- 3.1 The following restriction applies to betting on racing events:-

- 3.1.1 On a day when there is a race meeting being conducted by any of the three declared race clubs in the Australian Capital Territory or by the Queanbeyan Racing Club, and between the determined opening time of the approved sports betting venue and one hour after the declaration of results of the last scheduled race conducted by any of the race clubs indicated above, sports bookmakers are not permitted to accept a face-to-face bet from a member of the public, on any thoroughbred, harness or greyhound event.

- 3.2 The above restriction does not apply to sports bookmakers betting back within the betting auditorium.

- 3.3 Sports bookmakers are permitted to accept telephone bet transactions on thoroughbred, harness or greyhound events during this time.

### **4 Telecommunications Equipment**

- 4.1 Sports bookmakers shall utilise the telecommunications equipment made available through the ACT Government ACTNet network.

- 4.2 Sports bookmakers shall enter into a separate agreement with ACTNet. This agreement shall cover appropriate charging mechanisms and indemnity provisions.

- 4.3 The following restrictions shall apply to the use of telecommunications equipment:-

- 4.3.1 All incoming and outgoing calls will be automatically recorded on the approved voice recording equipment.

- 4.3.2 In establishing accounts with clients or when accepting bets from new clients, bookmakers shall inform punters that all conversations are recorded.

- 4.4 Outgoing calls from the sports betting venue shall be limited to the following:-
  - 4.4.1 For the purposes of laying off bets accepted on any thoroughbred, harness or greyhound event, calls shall be permitted to any other bookmaker fielding in Australia who is licensed to accept bets of the relevant kind;
  - 4.4.2 For the purposes of laying off bets accepted on any other approved sports betting event, calls shall be permitted to any other bookmaker fielding in Australia who is licensed to accept bets of the relevant kind;
  - 4.4.3 Sports bookmakers shall take all steps possible to lay-off with other licensed bookmakers within the approved sports betting venue before calling outside the venue; and
  - 4.4.4 Personal calls are permitted.
- 4.5 The following restriction apply to other telecommunications equipment in the approved sports betting venue:-
  - 4.5.1 Sports bookmakers, agents of sports bookmakers or other employees of sports bookmakers are not permitted to utilise any other telecommunications device within the approved sports betting venue; and
  - 4.5.2 Sports bookmakers, agents of sports bookmakers or other employees of sports bookmakers are not permitted to utilise any other telecommunications equipment within the premises of the ACT Racing Club.
- 5 Ticketing
  - 5.1 In respect of face-to-face bets, sports bookmakers are required to issue a ticket to a punter in a form that displays the details of the bet, the amount of the bet, the amount to be won by the punter and the name of the bookmaker.
  - 5.2 In the case of bets on thoroughbred, harness or greyhound events, the nature of the bet - Win only, Each Way, Place only, Double or Quinella is to be clearly indicated.
  - 5.3 Tickets are to be in a form that will ensure that the details printed on the ticket will not deteriorate, fade or become unreadable over the period of the contingency or within a period of 28 days thereafter.
  - 5.4 Thermal ticket printers are not permitted to be used in the approved sports betting venue.

**6 Bookmakers Stand**

- 6.1 Each sports bookmaker shall keep the bookmakers stand at the approved sports betting venue clean and tidy at all times.**

**7 Lost tickets**

- 7.1 In the event of the loss of a sports betting ticket, the details of the bet and the name of the bookmaker concerned is to be forwarded to the following:-**

**Registrar of Bookmakers  
ACT Bureau of Sport, Recreation and Racing  
PO Box 1156  
TUGGERANONG ACT 2901**

- 7.2 On receipt of the relevant information, the matter shall be investigated and appropriate follow up action initiated.**

**8 Audit and Financial Arrangements**

- 8.1 The financial year for the sports betting service shall be 1 July to 30 June each year.**
- 8.2 By 30 September each year, sports bookmakers shall provide annual financial statements to the Registrar of Bookmakers.**
- 8.3 In the case of an individual bookmaker who holds a sports bookmakers licence, a statement detailing the trading position of the sports betting business for the year ending 30 June and prepared and certified by a Chartered Accountant, is required.**
- 8.4 In the case of a syndicate of bookmakers who hold a sports bookmakers licence, a statement detailing the trading position of the sports betting business for the year ending 30 June and prepared and certified by a Chartered Accountant, is required.**
- 8.5 In the case of a company that holds a sports bookmakers licence, an audited financial statement for the company for the year ending 30 June is required.**

**9 Auditorium Manager**

- 9.1 The auditorium manager is responsible for the administration of the security guarantee arrangements established by the sports bookmakers.**

- 9.2 Sports bookmakers are subject to the guarantee arrangements determined by the Bookmakers Licensing Committee. The auditorium manager does not guarantee the performance or the liabilities of licensed sports bookmakers.
- 9.3 The Chief Executive of the ACT Racing Club shall provide, on a monthly basis, a report detailing the operations of the approved sports betting venue.
- 9.4 The Report shall be forwarded to the Registrar of Bookmakers.
- 9.5 The report shall be in accordance with the provisions of the Agreement for the Administration of the Sports Betting Auditorium between the ACT Racing Club and the Bureau of Sport, Recreation and Racing.