

Australian Capital Territory

# Road Transport (Public Passenger Services) Information to be Displayed on Taxis 2003\*

Notifiable Instrument NI 2003-225

made under the

***Road Transport (Public Passenger Services) Regulations 2002, reg 102(2)*** Information to be displayed in taxis

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In pursuance of subregulation 102(2) of the *Road Transport (Public Passenger Services) Regulations 2002* I, Brian John MacDonald, the person for the time being performing the duties of the General Manager, Road Transport, hereby:

1. **REVOKE** Notifiable Instrument No. 52 of 2002 dated 25 February 2002 and notified in the Legislation Register on 28 February 2002; and
2. **APPROVE** the form for information to be displayed in a Taxi as attached in the Schedule.

BRIAN JOHN MACDONALD  
Delegate of the Road Transport Authority  
26 June 2003

\*Name amended under Legislation Act 2001 s 60

**THIS IS PAGE 1 OF THE SCHEDULE TO THE DETERMINATION MADE UNDER THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) REGULATIONS 2002 ON THE 26<sup>TH</sup> DAY OF JUNE 2003**

**MAXIMUM FARE ON WHICH HIRING WORKED OUT & REGISTRATION NUMBER OF TAXI**

<p><b>You are a passenger in</b></p> <p><b>TX</b> <input style="width: 100px; height: 20px;" type="text"/></p> <p><b>Company name</b> <b>Company phone no:</b></p>	<p><b>TAXI CHARGES</b></p> <p><b>FROM JULY 0000</b></p> <p><b>\$0.00 FLAGFALL                      00c RADIO FEE                      \$00.00/HOUR DETENTION</b></p> <p><b>RATE 1 - \$0.000/Kilometre – To operate 6AM – 9PM MON-FRI</b> <b>RATE 2 - \$0.000/Kilometre – To operate 9PM – 6AM MON-FRI</b> <b>All day SATURDAY, SUNDAY &amp; PUBLIC HOLIDAYS</b> <b>MULTIPLE HIRING - \$0.00 FLAGFALL</b></p> <p><b>RATE 3 - \$0.000/Kilometre – To operate 6AM – 9PM MON-FRI</b> <b>RATE 4 - \$0.000/Kilometre – To operate 9PM – 6AM MON-FRI</b> <b>All day SATURDAY, SUNDAY &amp; PUBLIC HOLIDAYS</b></p> <p><b>SOILING CHARGE - \$00.00</b> <b>AIRPORT DEPARTURE TOLL - \$0.00</b> <b>FARE EVASION IS AN OFFENCE: MAX PENALTY \$500</b></p>
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Minimum height - 95mm  
Minimum length – 280mm

Background    - 1. yellow or white                      2. black or navy blue  
Lettering        - 1. black or navy blue                      2. yellow or white

Lettering minimum – 5mm

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Initials

**MAXIMUM FARE ON WHICH HIRING WORKED OUT – HIGH OCCUPANCY TAXI**

**HIGH OCCUPANCY TAXI**

**FROM JULY 0000**

**WHERE THIS VEHICLE IS HIRED BY A GROUP OF SIX OR MORE PERSONS  
THE FOLLOWING RATES APPLY:**

**\$0.00 FLAGFALL**

**00c RADIO FEE**

**\$00.00/HOUR DETENTION**

**RATE 5 - \$0.000/Kilometre – To operate 6AM – 9PM MON-FRI**

**RATE 6 - \$0.000/Kilometre – To operate 9PM – 6AM MON-FRI**

**All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS**

Minimum height - 75mm

Minimum length – 255mm

Background - yellow or white

Lettering - black or navy blue

Lettering minimum – 5mm

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THIS IS PAGE 3 OF THE SCHEDULE TO THE DETERMINATION MADE UNDER THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) REGULATIONS 2002 ON THE 26<sup>TH</sup> DAY OF JUNE 2003

RIGHTS AND OBLIGATIONS OF HIRERS

<b>TAXI USERS RIGHTS AND RESPONSIBILITIES</b>		
<p><b>Your Rights</b></p> <p><b>As a taxi user you have the right to:</b></p> <ul style="list-style-type: none"> <li>● Decide on the route</li> <li>● See the taxi meter</li> <li>● Refuse multiple hiring</li> <li>● Have the radio on or off</li> <li>● Have the air conditioning on or off</li> <li>● See the taxi identification number</li> </ul> <p><b>Your driver should:</b></p> <ul style="list-style-type: none"> <li>● Be courteous and helpful</li> <li>● Know and obey all the traffic laws</li> <li>● Be clean, neat and tidy</li> <li>● Be wearing a uniform</li> </ul> <p><b>Your taxi should be:</b></p> <ul style="list-style-type: none"> <li>● Smoke free</li> <li>● Clean and tidy</li> <li>● Well maintained</li> </ul>	<p><b>Your Responsibilities</b></p> <p><b>As a taxi user you must:</b></p> <ul style="list-style-type: none"> <li>● Pay the estimated fare if requested prior to commencing the hiring</li> <li>● Pay the correct fare including any tolls and booking fees</li> <li>● Not eat, drink or smoke in the taxi</li> <li>● Not swear or act in an offensive way</li> <li>● Ensure any children under 14 are secured in an approved child restraint</li> </ul> <p>The driver can refuse to take you if you are drunk, and/or are likely to soil the vehicle, and/or refuse to pay a fare deposit when requested. If you soil or damage the taxi, the driver can charge you a \$50 fee for cleaning costs.</p> <p>Please let the driver know if you need change from \$50 or more</p>	<p><b>Complaints or Compliments</b></p> <p>If you have any complaints or compliments about your driver or your taxi trip, please phone</p> <p><b>CANBERRA CABS</b> <b>6213 2222</b></p> <p>You will need the taxis number plate and the time and date of your journey.</p> 



**IMPORTANT MESSAGE TO PASSENGERS**

**Service Fee, Transaction Type and GST Notice**

All approved cards are subject to a 10% service fee on adjusted taxi fare applicable on statements of account. Some approved cards are subject to GST on the service fee in accordance with the following schedule:

Approved Cards	GST on Service Fee	Authorised Transaction Type
Cabcharge	Nil	Electronic/Manual
American Express	Yes	Electronic Only
Diners Club	Yes	Electronic Only
Mastercard	Yes	Electronic Only
Bankcard	Yes	Electronic Only
Motorpass	Yes	Electronic Only
JCB	Yes	Electronic Only
All authorised debit cards	Yes	Electronic Only

NOTE: All valid approved cards are accepted by the Cabcharge terminal but where electronic transmission is not possible:

- "Electronic/Manual" - means Cabcharge may accept Cabcharge cards by imprinting a paper docket but **only** where electronic transmission is not possible.
- "Electronic Only" - means Cabcharge **cannot** accept these cards by imprinting a paper docket and an alternate payment method must be found.

DECEMBER 2000

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**THIS IS PAGE 4 OF THE SCHEDULE TO THE DETERMINATION MADE  
UNDER THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES)  
REGULATIONS 2002 ON THE 26TH DAY OF JUNE 2003**

**MAXIMUM NUMBER OF PASSENGERS**



Minimum height - 65mm  
Minimum length – 110mm

Background - black or navy blue  
Lettering - yellow or white

Lettering minimum – 7mm

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Initials