## **Australian Capital Territory**

# Financial Management (Performance Criteria) Amendment 2004 (No 4)\*

#### Notifiable instrument NI2004-202

made under the

## Financial Management Act 1996, s19D (Amendment of performance criteria)

#### 1 Name of instrument

This instrument is the Financial Management (Performance Criteria) Amendment 2004 (No 4).

#### 2 Commencement

This instrument is taken to have commenced 26 May 2004.

### 3 Amendment of 2003-2004 performance criteria

The performance criteria for the 2003-2004 financial year are amended as set out in the schedule.

## 4 Statement of reasons for amendments

Section 19D of the Financial Management Act 1996 provides that the Minister may by instrument amend performance criteria. The Administrative Arrangements 2004(No 2) NI2004-156 established the Department of Education and Training and the Office of Children, Youth and Family Support as at 26 May 2004. The Administrative Arrangements 2004(No 3) NI2004-163 changed the name of that Office to the Office for Children, Youth and Family Support as at 29 May 2004. The effective date for the amendment of the performance criteria is therefore 26 May 2004.

Katy Gallagher MLA Minister for Children, Youth and Family Support

29 June 2004

## Schedule

Department	Output Class and Output	Description of performance criteria	Ta 2003-04 Budget papers	2003-04 Amended target from 26 May 2004
2003-04 Budget papers: Department of Education, Youth and Family Services  Following Administrative Arrangements Orders of 26 May 2004 newly created: Office for Children, Youth and Family Support	2003-04 Budget papers: Output Class 4: Children's, Youth and Family Services Renamed: Output Class 1: Children, Youth and Family Support			
	Output 4.1: Office of Child Care Renamed: Output 1.1: Office of Child Care	Quantity Occasions of licence administration and compliance monitoring	0	89
		Number of contracts administered.	0	17
		Quality/Effectiveness Customer satisfaction with the Office of Child Care	0	95%
		Funded organisations' satisfaction with contract administration.	0	95%

Department	Output Class and Output	Description of performance criteria	Targets	
			2003-04 Budget papers	2003-04 Amended target from 26 May 2004
	Output 1.1: Office of Child Care (cont.)	<b>Timeliness</b> Completed child care service applications approved by required date.	0	97%
		Contract payments dispersed within contracted timeframes.	0	97%
		Cost Cost per occasion of licence administration and compliance monitoring.	\$0	\$1 061
		TOTAL COST (\$'000)	\$0	\$524.2
		GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$0	\$440.3
	Output 4.4: Support for Young People Renamed: Output 1.2: Support for Young People	Quantity Total number of youth service contracts administered.	0	26
		Number of students who attend the Adolescent Day Unit program.	0	6

Department	Output Class and Output	Description of performance criteria	Tal 2003-04 Budget papers	2003-04 Amended target from 26 May 2004
	Output 1.2: Support for Young People (cont.)	Quality/Effectiveness Funded organisations' satisfaction with government contract administration.	0	80%
		Satisfaction with Youth Connection Youth Work Service as measured by annual survey.	0	90%
		Achievement of personal goals by Adolescent Day Unit students.	0	80%
		Timeliness Requests for Youth Connection Youth Worker assistance assessed within seven working days.	0	90%
		Individual work program developed for Adolescent Day Unit students with two weeks of admission.	0	95%
		Contract payments disbursed within contracted timeframe.	0	95%
		Cost Cost per student attending Adolescent Day Unit program.	\$0	\$5 635
		TOTAL COST	\$0	\$748.1
		GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$0	\$718.9

Department	Output Class and Output	Description of performance criteria	Targets	
			2003-04 Budget papers	2003-04 Amended target from 26 May 2004
	Output 4.5: Youth Justice Renamed:	<b>Quantity</b> Number of custody days used annually.	0	541
	Output 1.3: Youth Justice	Number of youth on community based orders.	0	280
		Number of custody days used by youths with special needs.	0	393
		Number of court reports and assessments.	0	93
		Number of community clients accepted into community well being programs.	0	6
		Quality/Effectiveness Community service orders completed.	0	85%
		Timeliness Court reports and assessments meet timeframes set by the Children's Court.	0	95%

Department	Output Class and Output	Description of performance criteria	Targets	
			2003-04 Budget papers	2003-04 Amended target from 26 May 2004
	Output 1.3: Youth Justice (cont.)	Cost Average cost per custody day.	\$0	\$838
		Average cost per community client receiving community well being programs per annum.	\$0	\$4 708
		Cost per community based client per day.	\$0	\$9
		TOTAL COST	\$0	\$804.3
		GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$0	\$756.0
	Output 4.6: Care and Protection Services Renamed: Output 1.4: Care and Protection Services	Quantity Reports of concern about children and young people.	0	330
		Reports requiring appraisal.	0	118
		Days of substitute care used annually.	0	11 141

Department	Output Class and Output	Description of performance criteria		gets
			2003-04 Budget papers	2003-04 Amended target from 26 May 2004
	Output 1.4: Care and Protection Services (cont.)	Quality/Effectiveness Referrals proceeding to contact by Schools as Communities Program.	0	75%
		Appraisals of reports completed as a percentage of those reports able to be completed in a particular reporting period.	0	90%
		Children admitted to out of home care in the previous year with 2 or less placements following admission.	0	75%
		Timeliness Timeframes met for appraisal of reports depending on the level of suspected risk to the child:		
		within 24 hours	0	90%
		. within 7 days	0	85%
		. within 21 days.	0	85%
		Cost		
		Average cost per substitute care day.	\$0	\$163
		TOTAL COST	\$0	\$3 326.1
		GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$0	\$3 251.2

Department	Output Class and Output	Description of performance criteria	Targets	
			2003-04 Budget papers	2003-04 Amended target from 26 May 2004
	Output 4.7: Family Support Services Renamed: Output 1.5: Family Support Services	<b>Quantity</b> Total number of service contracts administered within the Family Support Program.	0	19
		Quality/Effectiveness Funded organisations' satisfaction with government contract administration.	0	80%
		<b>Timeliness</b> Contract payments disbursed within contracted timeframes.	0	95%
		Cost Cost per 1,000 head of ACT population.	\$0	\$888
		TOTAL COST	\$0	\$288.3
		GOVERNMENT PAYMENT FOR OUTPUT (\$'000)	\$0	\$292.0

Minister for the Office for Children, Youth and Family Support

Date: