

Australian Capital Territory

## **Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract) Approval Notice 2011**

**Notifiable Instrument NI2011-305**

made under the

***Utilities Act 2000, s 91 (Notification and application of terms etc) and s 93 (Variation of terms)***

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**1 Name of instrument**

This instrument is the *Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract) Approval Notice 2011*.

**2 Commencement**

This instrument commences on the day after it is notified.

**3 Approval of variation of standard customer contract for gas connection and supply services**

The Independent Competition and Regulatory Commission approves the variation at Schedule 1 to ActewAGL Retail's schedule of charges in the standard customer contract for gas connection and supply services.

Malcolm R Gray  
Acting Senior Commissioner  
Independent Competition and Regulatory Commission

20 June 2011

**Schedule of charges for ACT only – natural gas tariffs**

The following rates (from 1.1 to 2.1) apply from 1 July 2011. Accounts issued on or after that date will be charged on a pro-rata basis.

		2010-11 GST exclusive rate	2011-12 GST exclusive rate	2011-12 GST inclusive rate
<b>1</b>	<b>Residential</b>			
1.1	<b>Always Home@ActewAGL plan*</b> <ul style="list-style-type: none"> <li>• Supply fee (c/day)</li> <li>• Usage rate (c/MJ)</li> </ul>	52.63 1.874	54.83 2.028	60.313 2.2308
1.2	<b>Always Home@ActewAGL Saver plan*</b> <ul style="list-style-type: none"> <li>• Supply fee (c/day)</li> <li>• Usage rate (c/MJ)</li> </ul>	52.63 1.874	54.83 2.028	60.313 2.2308
1.3	<b>Always Home@ActewAGL Saver Plus plan</b> <ul style="list-style-type: none"> <li>• Supply fee (c/day)</li> <li>• Usage rate (c/MJ) <ul style="list-style-type: none"> <li>◆ First 49.3151MJ/day</li> <li>◆ Thereafter</li> </ul> </li> </ul>	65.86  1.696 1.767	68.44  1.946 1.895	75.284  2.1406 2.0845

1.4 Eligible pensioners may be entitled to an energy concession which covers both electricity and natural gas, but only appears on electricity accounts.

\* The **Always Home@ActewAGL plan** and the **Always Home@ActewAGL Saver plan** merged on 1 July 2005.

		2010-11 GST exclusive rate	2011-12 GST exclusive rate	2011-12 GST inclusive rate
<b>2</b>	<b>Industrial and commercial</b>			
2.1	<b>Daily</b> <ul style="list-style-type: none"> <li>• Supply fee (c/day)</li> <li>• Usage rates (c/MJ) <ul style="list-style-type: none"> <li>◆ First 1,643.8356 MJ/day</li> <li>◆ Thereafter</li> </ul> </li> </ul>	102.78  1.802 1.561	102.78  1.819 1.776	113.058  2.0009 1.9536

### 3 Miscellaneous fees and charges – ACT only

The following miscellaneous fees and charges (from 3.1 to 3.14) apply to the ACT only from 1 July 2011.

		2010-11 GST exclusive rate	2011-12 GST exclusive rate	2011-12 GST inclusive rate
<b>3</b>	<b>Miscellaneous fees and charges</b>			
3.1	Establishment fee (new customer account)	\$29.55	\$30.36	\$33.40
3.2	Establishment fee (pensioners)	\$11.82	\$12.00	\$13.20
3.3	Attendance (debt collection) first visit in a 12-month period (in business hours)	\$49.09	\$50.91	\$56.00
	Attendance (debt collection) within a year of a previous visit (in business hours)	\$67.27	\$69.09	\$76.00
3.4	Disconnection fee (for non payment)	\$52.73	\$54.27	\$59.70
3.5	Reconnection fee (business hours)	\$47.27	\$48.64	\$53.50
	Reconnection fee (after hours)	\$71.82	\$73.91	\$81.30
3.6	Check read (second in a billing period)	\$41.82	\$43.00	\$47.30
3.7	Disconnection notification fee (for late payment)	\$13.64	\$14.00	\$15.40
3.8	Dishonoured cheque and credit card reversal (administration charge). The greater of	\$13.64 per account or \$30.91 per cheque or reversal	\$13.64 per account or \$31.82 per cheque or reversal	\$15.00 per account or \$35.00 per cheque or reversal
3.9	Direct debit reject (administration charge per reject)	\$8.18	\$8.18	\$9.00
3.10	Service application fee:			
	• Residential	\$268.18	\$268.18	\$295.00
	• Business	\$995.45	\$995.45	\$1095.00
3.11	Special meter read:			
	• Meter connection read	\$50.90	\$52.34	\$57.57
	• Final meter read	\$50.90	\$52.34	\$57.57
3.12	Network disconnection fee	\$126.20	\$129.79	\$142.77

This is Schedule 1 to the Utilities (Variation of Terms – ActewAGL Retail Standard Customer Contract)  
Approval Notice 2011

		2010-11 GST exclusive rate	2011-12 GST exclusive rate	2011-12 GST inclusive rate
3.13	Network reconnection fee	\$93.90	\$96.56	\$106.22
3.14	Meter testing charges:			
	• 12 cubic metres	\$50.80	\$52.15	\$57.37
	• 33 cubic metres	\$72.60	\$74.52	\$81.97
	• 85 cubic metres	\$97.00	\$99.57	\$109.53
	• 300 cubic metres	\$364.90	\$374.57	\$412.03
	• 880 cubic metres	\$973.60	\$999.40	\$1,099.34