Race and Sports Bookmaking (Rules for Sports Bookmaking) Determination 2012 (No 2)

Disallowable Instrument DI2012—240

made under the

Race and Sports Bookmaking Act 2001, s23(1) - Rules for sports bookmaking

1. Name of Instrument

This Instrument is the Race and Sports Bookmaking (Rules for Sports Bookmaking) Determination 2012 (No 2).

2. Revocation

I revoke determination DI2008-250 dated 22 September 2008 and notified under the Legislation Register on 25 September 2008.

3. Commencement

This instrument commences the day after notification.

4. Determination

I determine that the rules for sports bookmaking for methods of betting including telecommunications equipment are as specified in the Schedule to this instrument.

Malcolm Gray Chairperson

ACT Gambling and Racing Commission

28 September 2012

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SCHEDULE

A sports bookmaker must only accept bets at a determined sports

bookmaking venue by the following methods:

| Methods of Be | ttin | g |
|-----------------------------------|------|---|
|-----------------------------------|------|---|

(1)

(2)

(3)

telephone;

internet.

facsimile; and

1.1

| | (1) | over the counter; | |
|-----|---|---|--|
| | (2) | telephone; | |
| | (3) | facsimile; or | |
| | (4) | internet | |
| 1.2 | The methods of betting in Clause 1.1 may be subject to limitations provided in an instrument made pursuant to section 22 of the <i>Race and Sports Bookmaking Act 2001</i> (the Act), Directions for the Operation of Sports Bookmaking Venues, and section 23 of the Act, Rules for Sports Bookmaking. | | |
| 2. | Use | of Telecommunications Equipment | |
| 2.1 | bool | oorts bookmaker must only accept bets at a determined sports kmaking venue if the following systems have been approved by the Gambling and Racing Commission: | |

- 2.2 The following restrictions apply to Clause 2.1(1):
 - (1) All incoming and outgoing calls must be automatically recorded on the approved voice recording equipment; and
 - (2) In establishing accounts with clients or when accepting bets from new clients, bookmakers must inform those clients that all conversations are recorded.

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- 2.3 The following restriction applies to Clause 2.1(3):
 - (1) sports bookmakers must only accept bets via the sports bookmaker's internet betting system, which includes the incorporating hardware, operating system and betting software, if the system is approved by the ACT Gambling and Racing Commission.
- 2.4 The following restrictions apply to non-approved telecommunications equipment in an approved sports bookmaking venue:
 - (1) sports bookmakers, sports bookmakers agents, or other employees of sports bookmakers are not permitted to undertake betting transactions, including bet backs, using any non-approved telecommunications device within an approved sports bookmaking venue; and
 - (2) sports bookmakers, sports bookmaker's agents, or other employees of sports bookmakers are not permitted to undertake betting transactions, including bet backs, using any non-approved telecommunications equipment within the premises of the Canberra Racing Club.

3. Approval of Telecommunication Equipment

- 3.1 A sports bookmaker must apply in writing to the ACT Gambling and Racing Commission to have telephone and internet systems approved prior to commencement of sports bookmaking operations.
- 3.2 In seeking approval under Clause 3.1, a sports bookmaker must provide the ACT Gambling and Racing Commission with:
 - an independent audit of the internet sports bookmaking and control system which details and confirms the integrity and security of the total sports bookmaking and control system;
 - (2) evidence that the systems to be used in accepting bets via the internet complies with the ACT Gambling and Racing Commission standard for interactive wagering systems; and

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- (3) the specifications of any telephone or internet system to be utilised.
- 3.3 Any modification or alteration to an approved internet betting or telephone system must be approved by the ACT Gambling and Racing Commission prior to that system's operation for sports bookmaking.
- 3.4 A proposal to modify or alter a licensee's internet sports bookmaking system to develop or upgrade the system must be accompanied by a statement from an approved independent auditor confirming that the integrity of the control system is unaffected by the proposed changes.

4. Specifications for Telecommunication Equipment

- 4.1 Sports bookmaking operations conducted through the internet must comply with the ACT Gambling and Racing Commission's standard for interactive wagering systems.
- 4.2 A sports bookmaker's telephone and internet systems must be located within the ACT.
- 4.3 Telephone systems must meet the following minimum requirements:
 - automatically record all incoming and outgoing calls;
 - (2) be capable of electronically storing all incoming and outgoing calls for a minimum period of 28 days;
 - (3) have the capacity to electronically retrieve incoming and outgoing calls by date and time;
 - (4) have the capacity to provide electronic data transfer to the ACT Gambling and Racing Commission; and
 - (5) have in-built security mechanisms to prevent unauthorised access.

5. Access to Internet Sports Bookmaking System by ACT Gambling and Racing Commission

5.1 The ACT Gambling and Racing Commission must have "key hole" (i.e. on-line, secure, real time, read only) access to a sports bookmaker's approved sports bookmaking system.

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- 5.2 This access includes but is not limited to:
 - (1) account statement reports;
 - (2) a full list of previous transactions that can be filtered by way of date, time and bet ID; and
 - (3) any additional reports that may be required by the Commission in the course of an investigation.
- 6. Internet Sports Bookmaking System Interfacing with ACT Gambling and Racing Commission System
- 6.1 The sports bookmaker's approved sports bookmaking system must be capable of accepting a HTTP request from the Commission for access to appropriate levels of the system.
- 6.2 Electronic records sent to the Commission must be compatible with software used by the Commission such as Microsoft Word and Excel.

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