

Australian Capital Territory

Road Transport (Public Passenger Services) (Minimum Service Standards for Taxi Services) Approval 2007 (No 1)

Disallowable instrument DI2007–236

made under the

Road Transport (Public Passenger Services) Regulation 2002, section 18B (Minimum service standards for regulated services)

EXPLANATORY STATEMENT

Section 18B(1) of the *Road Transport (Public Passenger Services) Regulation 2002* (the Regulation) requires the Road Transport Authority to approve minimum service standards for the operation of a regulated service including a taxi service. An approval under section 18B(1) is a disallowable instrument by virtue of section 18B(4).

Schedule 1 of the Instrument sets out the minimum requirements that must be consistently met by an operator of a taxi service.

An amendment has been made to the Minimum Service Standards for a taxi service.

Part 5.2 of the Minimum Service Standard required the taxi service operator to implement a Disability Access Plan to address, among other things, how taxi drivers of WATs will be managed, processes for ensuring taxi drivers must accept WAT hirings in preference to standard hirings and remedial training for drivers on loading, unloading and restraining of a wheelchair.

This change will ensure operators of a wheelchair accessible taxi have the required experience to provide a good standard of service to their clients when providing transport for people with disabilities.