Australian Capital Territory

Road Transport (Public Passenger Services) Bus Services—Service Standards 2018 (No 1)

Disallowable instrument DI2018–66

made under the

Road Transport (Public Passenger Services) Regulation 2002, section 20B (Service standards for regulated services)

EXPLANATORY STATEMENT

Section 20B of the *Road Transport (Public Passenger Services) Regulation 2002* permits the Road Transport Authority to make service standards for regulated services under the ACT's road transport legislation. Regulated services include bus services.

This disallowable instrument has the effect of determining service standards for bus services.

The service standards address elements of vehicle parking, cleaning, servicing and maintenance. The standards also address requirements for keeping records of business activities, driver licensing, driver training, safe driving practices, managing contraventions of legislation, and managing customer inquiries, lost property, and serious incidents.

The purpose of this instrument is to amend Part 1.1(2) of the service standards to reflect the correct reference to the *Road Transport (Safety and Traffic Management) Regulation 2017* which commenced on 30 April 2018.

No other amendments were made to this instrument.