

Australian Capital Territory

Road Transport (Public Passenger Services) Hire Car Services—Service Standards 2018 (No 1)

Disallowable instrument DI2018-68

made under the

Road Transport (Public Passenger Services) Regulation 2002, section 20B (Service standards for regulated services)

EXPLANATORY STATEMENT

Section 20B of the *Road Transport (Public Passenger Services) Regulation 2002* permits the Road Transport Authority to make service standards for regulated services under the ACT's road transport legislation. Regulated services include hire car services (including restricted hire car services).

The service standards address elements of servicing and maintenance, requirements for keeping records of business activities, managing customer complaints, lost property and safety requirements when a motorbike is used.

The purpose of this instrument is to amend Part 1.2(2) of the service standards to reflect the correct reference to the *Road Transport (Safety and Traffic Management) Regulation 2017* which commenced on 30 April 2018.

No other amendments have been made to this instrument.