

Australian Capital Territory

# Road Transport (Public Passenger Services) Independent Taxi Service Operators—Service Standards 2020 (No 1)

Disallowable instrument DI2020–28

made under the

*Road Transport (Public Passenger Services) Regulation 2002*, section 20B (Service standards for regulated services)

## EXPLANATORY STATEMENT

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Section 20B (1) of the *Road Transport (Public Passenger Services) Regulation 2002* allows the road transport authority to make service standards for regulated services. Regulated services include taxi services which includes a taxi service provided by an independent taxi service operator. Under section 20B (3) a service standard is a disallowable instrument.

The service standards address elements of vehicle servicing and maintenance, safety, record keeping and customer service.

This instrument makes minor amendments to the instrument to align with current terminology in the legislation and updates the reference to the service standards that apply to all taxi services.

No other amendments have been made to this instrument.