Australian Capital Territory

Territory Records (Records Disposal Schedule – Cemeteries and Crematoria Management Records) Approval 2004 (No 1)

Notifiable instrument NI2004-477

made under the

Territory Records Act 2002, s 19 (Approval of schedules for the disposal of records)

I approve the Records Disposal Schedule – Cemeteries and Crematoria Management Records.

David Wardle Director of Territory Records 10 December 2004



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INTRODUCTION

The *Records Disposal Schedule – Cemeteries and Crematoria Management Records* is the official authority for the disposal of records relating to Cemeteries and Crematoria Management Records.

It is one of a series of Records Disposal Schedules authorised by the Director of Territory Records in accordance with the provisions of the *Territory Records Act 2002*. It is to be used in conjunction with the *Territory Administrative Records Disposal Schedule (TARDiS)*.

PURPOSE

The purpose of this Records Disposal Schedule is to provide for the authorised disposal of Cemeteries and Crematoria Management Records created or maintained by ACT Government agencies.

SCOPE

This Records Disposal Schedule applies to all ACT Government agencies as defined in the *Territory Records Act 2002*. It applies to records in any format, including electronic records.

AUTHORITY

The Director of Territory Records, in consultation with stakeholders and the Territory Records Advisory Council, has approved this Records Disposal Schedule for use. The Schedule does not take effect until is has been incorporated into an agency's Records Management Program that has been signed off by the Principal Officer of the agency.

Even so, officers using this Records Disposal Schedule should apply it with caution. They should be aware that the authorisations for disposal are given in terms of the *Territory Records Act 2002* only. Officers must not dispose of records in contravention of this Records Disposal Schedule or other requirements.

This Records Disposal Schedule will remain in force until a new schedule supersedes it or the Director of Territory Records withdraws it from use.

STRUCTURE AND RELATIONSHIP TO THE TERRITORY VERSION OF KEYWORD AAA

A Records Disposal Schedule generally specifies retention periods. That is, how long records are to be retained by the agency before being destroyed or retained as Territory Archives.

Retention periods set down in this schedule are minimum periods only and an agency may keep records for a longer period if considered necessary for business requirements. Reasons for longer retention could include legal requirements, administrative need or agency directives. *An agency must not dispose of any records where it is aware of possible legal action for which the records may be required as evidence.*

The *Records Disposal Schedule – Cemeteries and Crematoria Management Records* has a hierarchical structure that reflects its arrangement according to functions and activities, rather than

by subject, and its close relationship to the Territory Version of Keyword AAA. The Records Disposal Schedule is designed to be applicable to all Cemeteries and Crematoria Management Records regardless of titling conventions used, so that records, which have not been titled using the terminology represented by this Records Disposal Schedule, may still be sentenced with relative ease.

Territory Version of Keyword AAA

The Territory Version of Keyword AAA is the general administrative thesaurus produced by the Territory Records Office. The structure and terms used in this Records Disposal Schedule are closely related to those used in the Territory Version of Keyword AAA, which is based on functional analysis of business activity. This methodology (ie the analysis of business activity) produces a hierarchical model of an organisation's business activity. The hierarchical model also represents a classification scheme for the records that documents functions, activities and transactions.

The disposal actions listed in this Records Disposal Schedule were determined through the process of appraisal in accordance with *Territory Records Office Standard for Records Management No.2 - Appraisal*. Appraisal is based upon the same type of analysis of business activity employed in the classification scheme used in the Territory Version of Keyword AAA. Essentially, appraisal involves attaching record retention periods and disposal decisions (and even records creation requirements and rules) to the same classification scheme.

GUIDELINES FOR USE

Coverage of authority

The Records Disposal Schedule - Cemeteries and Crematoria Management Records

- covers all ACT Public Cemeteries Board records.
- is intended to cover most ACT Public Cemeteries Board records common to all ACT Government agencies;
- is intended to be used in conjunction with TARDiS;
- specifies the minimum period records should be kept (retention periods);
- specifies whether, upon the expiry of the retention periods, the records may be destroyed or are required as Territory Archives; and
- is applicable to records created and maintained in any format, including electronic or formats such as microfiche.

Layout of the schedule

This Records Disposal Schedule begins with an introduction incorporating definitions and the business classification scheme. Then each of the functions and activity disposal sets or 'disposal classes' relating to the functions are described. These are followed by a composite list of classes designated 'Retain as Territory Archives'. The functions and activity disposal sets show the following details:

Function This is the broad level business function and is displayed in bold capital letters at the top of each page. It is the highest level in the business classification scheme. It is followed by the scope note, which provides definitions of the function and a collective view of the business activities that make that function unique.

Activity Activities are the processes or operations that make up the business function. They are set in bold and italics below the function statement. This is the second level of the business classification scheme. The scope of the activity encompasses all of the transactions that take place in relation to this activity. Activities can relate to many functions with the scope notes covering all of these relationships (eg the activity

'Policy' is linked to all of the functions. However, each function and activity set represents a unique unit.

Entry No. This is the disposal class number allocated based on the function and activity set and the class number of the record. The barcode is the same as the Entry No. and may be used in an automated recordkeeping system.

Description of Records

This is the description of the records documenting the business function, activity and transactions. The descriptions can relate to one record such as a register or a group of records documenting a particular set of transactions.

Disposal Action

This is the minimum period a record must be kept for and is the trigger event from which the disposal date can be calculated.

FORMAT OF RECORD

This Records Disposal Schedule is applicable to any record that performs the function prescribed, irrespective of format. Records may include:

- cards,
- registers,
- files,
- microfilm,
- microfiche,
- COM (computer output microfiche),
- electronic records, including various electronic media, and
- any other formats.

Electronic records

Refers to records created, communicated and maintained by means of electronic equipment. Information could be maintained/stored in a number of ways - on the database (the main database or a special archives database); on magnetic media; on optical disks or on separate hardcopy (paper, COM).

Electronic records must be readily accessible for the length of the specified retention period. Routine treatment (such as wiping, updating, alterations or rerecording) does constitute disposal.

DESTRUCTION OF RECORDS

When the approved disposal date for the destruction of records has been reached, appropriate arrangements for their destruction should be made. It is the responsibility of each agency to ensure that its records are destroyed in a secure and appropriate manner as indicated in the agency Records Management Program.

UPDATING THE RECORDS DISPOSAL SCHEDULE

Records Disposal Schedules are reviewed and updated from time to time. For suggested amendments or alterations to this schedule please contact the Director of Territory Records.

ASSISTANCE IN USING THE RECORDS DISPOSAL SCHEDULE

Agencies requiring any assistance in the interpretation or implementation of any Records Disposal Schedule are encouraged to contact the Director of Territory Records.

RELATED LEGISLATION

The following legislation is related to the record classes covered by this Records Disposal Schedule:

Territory Records Act 2002 Freedom of Information Act 1989 Occupational Health and Safety Act 1989 Occupational Health and Safety Regulations 1991 Cemeteries and Crematoria Act 2003 and subordinate legislation.

DEFINITIONS

Agency

The Executive, an ACT Court, the Legislative Assembly Secretariat, an administrative unit, a Board of Inquiry, a Judicial or Royal Commission, any other prescribed authority, or an entity declared under the regulations of the *Territory Records Act 2002* to be an agency.

Appraisal

The process of evaluating business activities to:

- determine which records need to be captured;
- how long the records need to be kept to meet business needs; and
- meet the requirements of organisational accountability and community expectations.

Business Classification Scheme

A hierarchical scheme for identifying and defining the functions, activities and transactions an agency performs in the conduct of its business, and the relationships between them.

Principal Officer

The Chief Executive of an administrative unit, or its equivalent in other types of agencies.

Records

Information created, received, and maintained as evidence and information by an organisation or person, in pursuance of legal obligations or in the transaction of business. This recorded information must be maintained or managed by the agency to provide evidence of their business activities. Records can be in written, electronic or any other form.

Records of an Agency

Records, in writing, electronic or any other form, under the control of an agency or to which it is entitled to control, kept as a record of its activities, whether it was created or received by the agency.

Records Disposal Schedule

A document approved by the Director of Territory Records, which sets out the types of records an agency must make and how long they must be kept.

Records Management Program

A document which complies with section 16 of the *Territory Records Act 2002* by setting out the means by which an agency will manage its records, and is approved by the agency's Principal Officer.

Recordkeeping Systems

Information systems that capture, maintain and provide access to records over time. While the term is often associated with computer software, Recordkeeping Systems also encompass policies,

procedures, practices and resources which are applied within an agency to ensure that full and accurate records of business activity are made and kept.

Scope Note

An explanation of terms used in describing the records and the context in which they were made and used.

Sentencing

The process of applying appraisal decisions to individual records by determining the part of a Records Disposal Schedule which applies to the record and assigning a retention period consistent with that part.

Territory Archives

Records preserved for the benefit of present and future generations.

BUSINESS CLASSIFICATION SCHEME

CEMETERIES AND CREMATORIA MANAGEMENT

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Acquisition

The process of granting ownership or use of property and other items or the provision of services required in the conduct of the business through purchase or requisitions.

Agreements

The processes associated with the establishment, maintenance, review and negotiation of agreements.

Audit

The activities associated with officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of the agency in a specified period. Includes compliance audits, financial audits, operational audits, recordkeeping audits, skills audits, system audits and quality assurance audits.

Authorisation

The process of delegating power to authorise an action and the seeking and granting permission to undertake a requested action.

Committees

The activities associated with the managing of committees and task forces. Includes the committee's establishment, appointment of members, terms of reference, proceedings, minutes of meetings, reports, agenda etc. Use STRATEGIC MANAGEMENT - Committees for audit committees.

Contracting out

The activities involved in managing the performance of work or the provision of goods and services by an external contractor, vendor or consultant, or by using external bureau services. Includes outsourcing.

Control

The activities associated with creating, maintaining and evaluating control mechanisms. Includes classification, indexing, registration, forms design etc to ensure maximum control over records and recordkeeping systems. Also includes control mechanisms for other information resources and systems.

Customer service

The activities associated with the planning, monitoring and evaluation of services provided to customers by the agency.

Evaluation

The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes systems analysis and ongoing monitoring.

Fees and charges determination

The activities associated with determining fees and charges.

Joint ventures

The activities involved in managing joint operations between departments, either within the agency or with other agencies, or with the government, where there is a contract, joint contribution of funds and/or time. Also includes private sector ventures with public sector organisations, and co-research or collaboration between inter-departmental units, departments or agencies.

Liaison

The activities associated with maintaining regular general contact between the agency and professional associations, professionals in related fields, other private sector organisations and community groups. Includes sharing informal advice and discussions, membership of professional associations and collaborating on projects that are not joint ventures.

Meetings

The activities associated with adhoc gatherings held to formulate, discuss, update or resolve issues and matters pertaining to managing the section, department, or agency as a whole. Includes arrangements, agenda, taking of minutes etc. Excludes committee meetings.

Memorials

Activities associated with the design of monuments to preserve the memory of a person or event through the design of memorials and monuments. Can include clocks.

Planning

The process of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.

Policy

The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making, as the basis from which the agency's operating procedures are determined.

Procedures

Standard methods of operating laid down by an organisation according to formulated policy.

Regulation and monitoring

Activities that check, observe, or record the operation of equipment, infrastructure, services or systems.

Reporting

The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies), and to provide formal statements or findings of the results of the examination or investigation. Includes agenda, briefing, business, discussion papers, proposals, reports, reviews and returns.

Service Provision

The activities relating to services provided by an agency on a long term basis or by other agencies. Includes requests and applications for services, assessment of eligibility and entitlements, liaison with other agencies regarding the provision of services. Also includes activities to lobby for services and to increase service provision. Also includes the installation, operation and removal of temporary facilities in parks and reserves, such as water, electricity, temporary toilets, etc. for special outdoor events.

RECORDS DISPOSAL SCHEDULE

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Acquisition

The process of granting ownership or use of property and other items or the provision of services required in the conduct of the business through purchase or requisitions.

Entry No.	Description of Records	Disposal Action
1.1.1	Documents pertaining the use of land for cemetery purposes.	Retain as Territory Archives

Agreements

The processes associated with the establishment, maintenance, review and negotiation of agreements.

Entry No.	Description of Records	Disposal Action
1.2.1	Final version of agreements and memoranda of understanding made to support the function.	Retain as Territory Archives
1.2.2	Records documenting negotiation, establishment, maintenance and review of agreements.	Destroy 5 years after agreement expires or is superseded

Audit

The activities associated with officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of the agency in a specified period. Includes compliance audits, financial audits, operational audits, recordkeeping audits, skills audits, system audits and quality assurance audits.

Entry No.	Description of Records	Disposal Action
1.3.1	Records of correspondence with auditors of Cemeteries Board and / or perpetual care trusts.	Retain as Territory Archives
1.3.2	Copies of internal and external audit reports on operations of the Cemeteries Board	Retain as Territory Archives
	Use FINANCIAL MANAGEMENT – Audit for audit of financial statements.	

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Authorisation

The process of delegating power to authorise an action and the seeking and granting permission to undertake a requested action.

Entry No.	Description of Records	Disposal Action
1.4.1	Authorisation of grave location for burial.	Retain as Territory Archives
1.4.2	Delegations of powers to agency staff to authorise administrative action relating to the function.	Destroy 10 years after delegation

Committees

The activities associated with the management of committees and task forces. Includes the committee's establishment, appointment of members, terms of reference, proceedings, minutes of meetings, reports, agendas etc.

Entry No.	Description of Records	Disposal Action
1.5.1	 Working papers documenting the conduct and administration of committees which consider matters relating to the function eg. Records of meetings of the ACT Public Cemeteries Board. Includes: agenda, notices of meetings, and draft minutes. 	Retain as Territory Archives
1.5.2	Records relating to the appointment of members of the ACT Public Cemeteries Board	Retain as Territory Archives

Contracting out

The activities involved in managing the performance of work or the provision of goods and services by an external contractor, vendor or consultant, or by using external bureau services. Includes outsourcing.

Entry No. Description of Records

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 1.6.1
 Records documenting contract management relating to the function. Includes:

- minutes of meetings with contractors, and
- performance and evaluation reports.

Disposal Action

Destroy 7 years after completion or other termination of contract

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Control

The activities associated with creating, maintaining and evaluating control mechanisms. Includes classification, indexing, registration, forms design etc to ensure maximum control over records and recordkeeping systems. Also includes control mechanisms for other information resources and systems.

Entry No. Description of Records

1.7.1 Master control records for agency register systems (both paper and electronic). Includes registers, indexes and mapping systems giving details of burial location, date, and other details as required.

Disposal Action

Retain as Territory Archives

Customer Service

The activities associated with the planning, monitoring and evaluation of services provided to customers by the agency.

Entry No.	Description of Records	Disposal Action
1.8.1	Records documenting positive, negative and general comments from members of the public.	Destroy 7 years after action completed
1.8.2	Records documenting the planning, monitoring and evaluation of customer services provided to the agency's public clients eg managing an enquiry desk or a telephone information service. Includes carrying out customer surveys.	Destroy 7 years after action completed
1.8.3	Records relating to Internet information in providing services to customers online.	Destroy 1 year after production of publication

Evaluation

The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes systems analysis and ongoing monitoring.

Entry No.	Description of Records	Disposal Action
1.9.1	Supplier review.	Destroy 7 years after action completed
1.9.2	Records relating to the review and monitoring of corporate governance practices of the ACT Public Cemeteries Board.	Destroy 7 years after action completed

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Fees and charges determination

The activities associated with determining fees and charges.

Entry No. Description of Records

1.10.1Records documenting the activities associated with determining
fees and charges for the function.

Joint ventures

The activities involved in managing joint operations between departments, either within the agency or with other agencies, or with the government, where there is a contract, joint contribution of funds and/or time. Also includes private sector ventures with public sector organisations, and co-research or collaboration between inter-departmental units, departments or agencies.

Entry No.	Description of Records	Disposal Action
1.11.1	Records of contracts and agreements of joint ventures.	Retain as Territory Archives
1.11.2	Correspondence relating to negotiation, maintenance and evaluation of joint venture agreements.	Destroy 10 years after last action

Liaison

The activities associated with maintaining regular general contact between the agency and professional associations, professionals in related fields, other private sector organisations and community groups. Includes sharing informal advice and discussions, membership of professional associations and collaborating on projects that are not joint ventures.

Entry No. Description of Records

 1.12.1
 Records documenting liaison between the agency and various state and national cemetery and crematoria associations private sector organisations and community groups.

Disposal Action

Disposal Action

Retain as Territory Archives

Destroy 7 years after last action

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Meetings

The activities associated with adhoc gatherings held to formulate, discuss, update or resolve issues and matters pertaining to managing the section, department, or agency as a whole. Includes arrangements, agenda, taking of minutes etc. Excludes committee meetings.

Entry No. Description of Records

1.13.1 Notes and minutes of meeting resolutions.

Disposal Action Destroy 7 years after last action

Disposal Action

Memorials

Activities associated with the design of monuments to preserve the memory of a person or event through the design of memorials and monuments.

Entry No.	Description of Records	Disposal Action
1.14.1	Permits and certificates and plaque applications including	Retain as Territory Archives
	computer records and indexes.	

Planning

The process of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.

Entry No. Description of Records

1.15.1	Final versions of business and strategic plans for Canberra Public Cemeteries Board.	Destroy 7 years after plan is superseded
1.15.2	Records documenting the development of business and strategic plans for Canberra Public Cemeteries Board.	Destroy 5 years after last action
1.15.3	Asset registers, management plans that set out the requirements of the function.	Destroy 5 years after plan is superseded

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Policy

The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making, as the basis from which the agency's operating procedures are determined.

Entry No.	Description of Records	Disposal Action
1.16.1	Final versions of ACT Government policy regarding cemeteries and crematoria.	Retain as Territory Archives
1.16.2	Records documenting the development of ACT Government policy regarding cemeteries and crematoria.	Destroy 7 years after last action
1.16.3	Records documenting the development and establishment of Canberra Cemetery policies.	Destroy 5 years after policy is superseded

Procedures

Standard methods of operating laid down by an agency according to formulated policy.

Entry No. Description of Records

1.17.1Master set of agency manuals, handbooks etc detailing
procedures supporting the function.Destroy 7 years after procedures are
superseded

Regulation and monitoring

Activities that check, observe, or record the operation of equipment, infrastructure, services or systems.

Entry No.	Description of Records	Disposal Action
1.18.1	Records documenting the results of visitation surveys.	Retain as Territory Archives
1.18.2	Applications for burial outside a cemetery.	Retain as Territory Archives
1.18.3	Records documenting servicing of plant and equipment.	Destroy 7 years after last action
1.18.4	Records relating to the issuing of improvement notices.	Destroy 7 years after last action
1.18.5	Records relating to the appointment of medical referees.	Destroy 7 years after appointment has
		ceased

Disposal Action

Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Reporting

The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies), and to provide formal statements or findings of the results of the examination or investigation. Includes agenda, briefing, business, discussion papers, proposals, reports, reviews and returns.

Entry No.	Description of Records	Disposal Action
1.19.1	Final versions of formal internal reports and reports made to external agencies relating to the function.	Retain as Territory Archives
1.19.2	Records documenting the development and review of reports to external agencies relating to the cemeteries and crematoria management function.	Destroy 10 years after last action

Service provision

The activities relating to services provided by an agency on a long term basis or by other agencies. Includes requests and applications for services, assessment of eligibility and entitlements, liaison with other agencies regarding the provision of services. Also includes activities to lobby for services and to increase service provision. Also includes the installation, operation and removal of temporary facilities in parks and reserves, such as water, electricity, temporary toilets, etc. for special outdoor events.

Entry No.	Description of Records	Disposal Action
1.20.1	Records relating to application for grave reservation, burial and plaque installation.	Retain as Territory Archives
1.20.2	Bookings for use of chapels and cemetery services not directly related to burial.	Destroy 1 year after action ceases

CLASSES FOR RETENTION AS TERRITORY ARCHIVES

Classes for retention as Territory Archives Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Acquisition

The process of granting ownership or use of property and other items or the provision of services required in the conduct of the business through purchase or requisitions.

Entry No. Description of Records

Disposal Action

 1.1.1
 Documents pertaining the use of land for cemetery purposes.
 Retain as Territory Archives

Agreements

The processes associated with the establishment, maintenance, review and negotiation of agreements.

Entry No.	Description of Records	Disposal Action
1.2.1	Final version of agreements and memoranda of understanding	Retain as Territory Archives
	made to support the function.	

Audit

The activities associated with officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of the agency in a specified period. Includes compliance audits, financial audits, operational audits, recordkeeping audits, skills audits, system audits and quality assurance audits.

Entry No.	Description of Records	Disposal Action
1.3.1	Records of correspondence with auditors of Cemeteries Board and / or perpetual care trusts.	Retain as Territory Archives
1.3.2	Copies of internal and external audit reports on operations of the Cemeteries Board	Retain as Territory Archives
	<i>Use FINANCIAL MANAGEMENT – Audit for audit of financial statements.</i>	

Records Disposal Schedule - Cemeteries and Crematoria Management Records November 2004 Classes for retention as Territory Archives Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Authorisation

The process of delegating power to authorise an action and the seeking and granting permission to undertake a requested action.

Entry No. Description of Records

1.4.1 Authorisation of grave location for burial.

Disposal Action

Retain as Territory Archives

Committees

The activities associated with the management of committees and task forces. Includes the committee's establishment, appointment of members, terms of reference, proceedings, minutes of meetings, reports, agendas etc.

Entry No.	Description of Records	Disposal Action
1.5.1	 Working papers documenting the conduct and administration of committees which consider matters relating to the function eg. Records of meetings of the ACT Public Cemeteries Board. Includes: agenda, notices of meetings, and draft minutes. 	Retain as Territory Archives
1.5.2	Records relating to the appointment of members of the ACT Public Cemeteries Board	Retain as Territory Archives

Control

The activities associated with creating, maintaining and evaluating control mechanisms. Includes classification, indexing, registration, forms design etc to ensure maximum control over records and recordkeeping systems. Also includes control mechanisms for other information resources and systems.

Entry No. Description of Records

1.7.1	Master control records for agency register systems (both paper
	and electronic). Includes registers, indexes and mapping
	systems giving details of burial location, date, and other details
	as required

Disposal Action

Retain as Territory Archives

Records Disposal Schedule - Cemeteries and Crematoria Management Records November 2004 Classes for retention as Territory Archives Cemeteries and Crematoria Management

The function of effectively and efficiently managing public cemeteries and crematoria for which the Board has been appointed by the Minister.

Fees and charges determination

The activities associated with determining fees and charges.

Description of Records Entry No.

1.10.1 Records documenting the activities associated with determining fees and charges for the function.

Joint ventures

The activities involved in managing joint operations between departments, either within the agency or with other agencies, or with the government, where there is a contract, joint contribution of funds and/or time. Also includes private sector ventures with public sector organisations, and co-research or collaboration between inter-departmental units, departments or agencies.

Entry No. **Description of Records**

1.11.1 Records of contracts and agreements of joint ventures.

Memorials

Activities associated with the design of monuments to preserve the memory of a person or event through the design of memorials and monuments.

Entry No. **Description of Records**

1.14.1 Permits and certificates and plaque applications including computer records and indexes.

Policy

The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making, as the basis from which the agency's operating procedures are determined.

Entry No. **Description of Records**

1.16.1 Final versions of ACT Government policy regarding cemeteries Retain as Territory Archives and crematoria.

Retain as Territory Archives

Disposal Action

Disposal Action

Retain as Territory Archives

Disposal Action

Disposal Action

Retain as Territory Archives

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Records Disposal Schedule - Cemeteries and Crematoria Management Records November 2004 Classes for retention as Territory Archives Cemeteries and Crematoria Management

Regulation and monitoring

Activities that check, observe, or record the operation of equipment, infrastructure, services or systems.

Entry No.	Description of Records	Disposal Action
1.18.1	Records documenting the results of visitation surveys.	Retain as Territory Archives
1.18.2	Applications for burial outside a cemetery.	Retain as Territory Archives

Reporting

The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies), and to provide formal statements or findings of the results of the examination or investigation. Includes agenda, briefing, business, discussion papers, proposals, reports, reviews and returns.

Entry No. Description of Records

1.19.1Final versions of formal internal reports and reports made to
external agencies relating to the function.

Disposal Action Retain as Territory Archives

Service provision

The activities relating to services provided by an agency on a long term basis or by other agencies. Includes requests and applications for services, assessment of eligibility and entitlements, liaison with other agencies regarding the provision of services. Also includes activities to lobby for services and to increase service provision. Also includes the installation, operation and removal of temporary facilities in parks and reserves, such as water, electricity, temporary toilets, etc. for special outdoor events.

Entry No. Description of Records

1.20.1 Records relating to application for grave reservation, burial and Retain a plaque installation

Disposal Action

Retain as Territory Archives