

Utilities (Grant of licence) Notice 2009

Notifiable instrument NI2009–311

made under the

***Utilities Act 2000*, section 52 (Public notice of licence decisions) and section 53 (Public access to licences)**

1 Name of instrument

This instrument is the *Utilities (Grant of licence) Notice 2009*.

2 Commencement

This instrument commences on the day after it is notified.

3 Grant of Utility Licence

Under section 37 of the *Utilities Act 2000*, the Independent Competition and Regulatory Commission has granted the attached licence to Sanctuary Energy Pty Ltd (ACN 128 995 433) to provide:

- electricity supply services under section 6(c) of the Act (to non-franchise customers); and
- the action required by a supplier under section 6(3) of the *Electricity Feed-in (Renewable Energy Premium) Act 2008*.

4 Public access to documents

A copy of the licence, which will commence on 1 July 2009, and the record of the decision relating to the grant of the licence, is available for inspection by members of the public at the Commission's offices (located at Level 2, 12 Moore Street, Canberra City, ACT) during ordinary office hours, and on the Commission's website (www.icrc.act.gov.au). Copies of these documents can be made at the Commission's offices. Electronic copies are available on request. No charge will apply to the inspection or copying of the documents.

Paul Baxter
Senior Commissioner
Independent Competition and Regulatory Commission
29 June 2009

**INDEPENDENT COMPETITION AND REGULATORY
COMMISSION**

**Licence to Supply Electricity under the
*Utilities Act 2000 (ACT)***

granted to

Sanctuary Energy Pty Ltd

ACN 128 995 433

**As granted on
29 June 2009**



**AUSTRALIAN
CAPITAL TERRITORY**

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Licence to provide **Utility Services** granted on 30 June 2009

BY

Independent Competition and Regulatory Commission, a body corporate established under the *Independent Competition and Regulatory Commission Act 1997* (ACT) ("**ICRC**") pursuant to the *Utilities Act 2000* (ACT)

TO

The **Person** specified in **Item 1** of the **Reference Schedule** ("**Licensee**").

ICRC has determined to grant a licence under section 37 of the *Utilities Act 2000* (ACT) in respect of the utility service defined under section 6 (c) of the Act on the conditions set out in this licence.

1. COMMENCEMENT AND TERM

1.1 Commencement date

This licence will take effect from 1 July 2009.

1.2 Licence term

This licence will remain in force until it is transferred, surrendered or revoked.

2. DICTIONARY

The dictionary at the end of this licence is part of this licence.

3. LICENCE NOT TO LIMIT LICENSEE

This licence does not and is not to be taken to:

- (1) limit or prevent the **Licensee** from doing anything that it may lawfully do without the benefit of this licence; or
- (2) override or derogate from a requirement under any other **Law**.

4. AUTHORISATION

4.1 Authorised Utility Services

This licence confers on the **Licensee** the right to provide the **Authorised Utility Services** referred to in **Item 3** of the **Reference Schedule**.

4.2 Area of operations

The **Licensee** may exercise the rights conferred on it in any part of the **Territory**.

4.3 Non-exclusive rights

The rights conferred by this licence on the **Licensee** are not exclusive.

5. LICENSEE TO COMPLY WITH OBLIGATIONS UNDER THIS LICENCE

5.1 Licensee to comply with obligations

The **Licensee** must, at all times during the term of this licence, provide the **Authorised Utility Services** in accordance with the obligations imposed upon it by this licence, including the obligations set out in the schedule.

5.2 Joint and several responsibility

Where the **Licensee** comprises two or more legal entities, each entity is jointly and severally liable for the **Licensee's** compliance with the terms of this licence.

6. COMPLIANCE WITH ALL APPLICABLE LAWS

6.1 Licensee to comply

The **Licensee** must comply with all **Laws** for the time being in force in the **Territory** and applicable to any services provided by the **Licensee** in the **Territory**.

6.2 Licensee to comply with the Act

Without limiting the generality of clause 6.1, in providing the **Authorised Utility Services** the **Licensee** must comply with:

- (1) any requirement of the **Act**;
- (2) relevant **Industry Codes** including the performance standards (if any) prescribed under those codes;
- (3) relevant **Technical Codes** including the performance standards (if any) prescribed under those codes;
- (4) any direction given to the **Licensee** by **ICRC** or the **Chief Executive** under the **Act**; and
- (5) any applicable ring fencing requirements.

6.3 Severance of any part of the licence does not affect continued operation of remainder of licence

If any part of this licence is prohibited, void, voidable, illegal or unenforceable, then that part is severed from the licence but without affecting the continued operation of the remainder of the licence.

7. LICENCE COMPLIANCE

7.1 Licensee to monitor compliance

The **Licensee** must monitor its compliance with this licence and any **Law** or such other code of practice, directions and guidelines applicable to the **Licensee** and to any of the other services to be rendered by the **Licensee** that it is required to comply with under clause 6.2.

7.2 Licensee to notify ICRC of any material breaches

If the **Licensee** becomes aware of a material breach of this licence and any **Law** or such other code of practice, directions and guidelines applicable to the **Licensee** and to any of the other services to be rendered by the **Licensee** that it is required to comply with under clause 6.2, the **Licensee** must notify **ICRC** of the breach as soon as practicable.

7.3 Licensee to provide statement on any non-compliance

If the **Licensee** has not complied with any of its obligations under clause 6.2, the **Licensee** must identify those obligations and provide a brief statement to **ICRC** that explains the circumstances of, and reasons for the non-compliance, consequences of the non-compliance (including any penalties imposed) and outlines measures that the **Licensee** will put in place to rectify that non-compliance.

7.4 Licensee to report annually

The **Licensee** must report to **ICRC** on its obligations under clause 6.2, and in relation to any other reporting requirements the **Licensee** has under the **Act**, including information which **ICRC** requires to be reported against pursuant to the **Act**, by 1 October every year during the term of this Licence.

7.5 Availability of annual report

The **Licensee** must ensure that a summary of the annual report required under clause 7.4 is publicly available.

7.6 Operation and compliance audits

- (1) The **Licensee** must, from time to time, undertake audits of the services and operations authorised by this licence and of its compliance with its obligations under this licence and any **Law**, code of practice, directions and guidelines that it is required to comply with under clause 6.2.
- (2) The audits must be conducted by an independent expert or auditor nominated by the **Licensee** and approved by **ICRC**.
- (3) The audit results must be reported to **ICRC** in a manner (including as to form and substance) approved by **ICRC**.

8. TECHNICAL AND PRUDENTIAL CRITERIA

8.1 Requirement to continue to meet criteria

The **Licensee** must, throughout the term of this licence, continue to satisfy the same technical and prudential criteria that it was required to meet as a condition of the grant of the licence under the **Act**.

8.2 Licensee to advise ICRC of financial and technical capacities

The **Licensee** must, from time to time as reasonably required by **ICRC**, provide **ICRC** with:

- (1) details of the **Licensee's** financial, technical and other capacity (including the capacity of its major contracted providers) to continue to provide the services and to conduct the operations authorised by this licence; and
- (2) such other information as **ICRC** requires.

9. CONTRACTING OUT

9.1 Licensee may contract out

The **Licensee** may contract out the provision, construction, operation, management or maintenance of any of the systems or services that are the subject of this licence.

9.2 Licensee bound by obligations under licence

Contracting out does not relieve the **Licensee** of its responsibility to comply with its obligations under this licence.

10. CHARGE AND ASSIGNMENT

10.1 Charge

The **Licensee** must not grant a charge over its interest in this licence without the prior written consent of **ICRC**.

10.2 Assignment

The **Licensee** must not **assign** its interest under this Licence without the prior written consent of **ICRC**.

10.3 Assignment generally

An application by a **Licensee** to **ICRC** for consent to an assignment must demonstrate, to the reasonable satisfaction of **ICRC**, that the proposed assignee is a respectable, responsible, and solvent **Person** who is capable of performing all obligations in this licence on the part of the **Licensee**.

10.4 Changes in Licensee's shareholdings

A change in the shareholding in the **Licensee**, at any one time, resulting in the transfer of more than 50 percent of the shares in the **Licensee** to a third party will be deemed to be an assignment for the purposes of clause 10.2. **ICRC's** consent to assignment in these circumstances will not be unreasonably withheld.

10.5 Changes in ownership

A **Licensee** must keep the **ICRC** informed of all relevant changes in the ownership of the **Licensee**.

11. RISK MANAGEMENT

11.1 ICRC may request information

ICRC may, from time to time, request details of the **Licensee's** risk management strategy.

11.2 Information that may be requested

The information requested by **ICRC** may include information about the **Licensee's** levels of insurance cover for the protection of:

- (1) persons affected by the activities or operations of the **Licensee** (including **customers**, owners or occupiers of land and members of the general public) from injury or harm; and
- (2) the property of those persons against damage or loss.

11.3 Licensee must provide information

The **Licensee** must provide the details requested under clause 11.1.

11.4 Licensee to indemnify ICRC

The **Licensee** will indemnify **ICRC**, the **Territory** and their respective employees and agents ("those indemnified") against liability in respect of all claims and for all loss, damage or injury to persons or property caused by the **Licensee**, its employees, agents or contractors in connection with services it provides pursuant to this licence (and those it purports to deliver under this licence). The amount of all claims, damage, costs and expenses which may be paid, suffered or incurred by those indemnified in respect of any such claim, loss, damage or injury will be made good at the **Licensee's** expense, except to the extent that **ICRC** or the **Territory** caused the relevant loss, damage or injury.

12. OTHER RESTRICTIONS ON LICENSEE

12.1 Restrictions on Licensee

A **Licensee** must first consult with **ICRC** if the **Licensee**:

- (1) intends to dispose of any major asset;
- (2) intends to enter into any major transaction;
- (3) is granted a **security interest** or a lien over the **Licensee's network facilities**; or
- (4) intends to engage in any other business activity;

that is likely to materially adversely affect the **Licensee's** ability to:

- (5) provide the **Authorised Utility Services**; or
- (6) comply with its obligations under:

- (a) the **Act**,
- (b) any **Law**,
- (c) this licence, or
- (d) the **customer contract**.

12.2 Suspension of licence

If during the term of this licence the **Licensee** breaches a licence condition in circumstances whereby **ICRC** determines that the breach is not serious and is remediable by the **Licensee** in a timely manner, **ICRC** may suspend this licence, or suspend the **Licensee's** conduct of specified services or operations under this licence, until the breach is remedied.

12.3 Licensee to comply with requirements of suspension notice

In the event of **ICRC** notifying the **Licensee** that this licence is suspended, or that the **Licensee's** provision of any specified services or operations under this licence are suspended, the **Licensee** must comply with any requirements under the suspension notice for the purpose of remedying a specified breach of this licence in a timely manner.

13. CONSENTS

The **Licensee** must obtain and keep current all **consents** necessary for it to lawfully provide the **Authorised Utility Services**.

14. INSPECTION OF RECORDS

14.1 Licensee to keep records

The **Licensee** must keep, or cause to be kept, comprehensive records in accordance with **ICRC's** requirements under the **Act**.

14.2 Licensee to provide copies of records

ICRC's officers and agents may request the **Licensee** to provide copies of records referred to in clause 14.

14.3 Licensee to comply with all requests

The **Licensee** must comply with all reasonable requests by **ICRC** for copies of the records.

15. ANNUAL LICENCE FEE

The **Licensee** must pay to **ICRC** an annual licence fee determined in accordance with the **Act**. The payment of the fee is to be made in accordance with **ICRC's** determination.

16. REVIEW OF LICENSEE'S OBLIGATIONS

ICRC may review this licence at any time in accordance with section 46 of the **Act**.

17. TRANSFER, SURRENDER OR REVOCATION OF LICENCE

This licence may only be transferred, surrendered or revoked in accordance with the **Act**.

18. VARIATION OF LICENCE

The terms of this licence may be varied by **ICRC** in accordance with section 38 of the **Act**.

19. COMMUNICATION

19.1 Communication to be in writing

A communication under this licence is to be in writing and:

- (1) delivered by hand at the address for service of the addressee;
- (2) sent by post to the address for service of the addressee; or
- (3) sent by facsimile to the facsimile number of the addressee.

19.2 Address for service

The **Licensee's** service address is the address referred to in **Item 4** of the **Reference Schedule** or another address subsequently notified to **ICRC** by the **Licensee**.

19.3 ICRC to be advised of contact details

The **Licensee** must notify the **ICRC** of a change in address in **Item 4** and any other contact details within 10 **business days** of the change.

19.4 Deemed delivery

Where a notice or other communication to be given under this licence is delivered or sent, it is deemed given to, and received by, the addressee:

- (1) if hand delivered, upon delivery;
- (2) if mailed to an address, two **business days** after the date of posting; or
- (3) if sent by facsimile before 4:00 pm on a **business day** at the place of receipt, on the day it is sent and otherwise on the next **business day** at the place of receipt.

20. WAIVER

20.1 Non exercise of power or right

A failure or delay to exercise a power or right arising under this licence by **ICRC** or the **Licensee** does not waive that power or right.

20.2 Exercise of power or right

The exercise of a power or right arising under this Licence does not preclude either its exercise in the future or the exercise of any other power or right.

20.3 Waiver must be in writing

A waiver by the **Licensee** or the **ICRC** of a power or right arising under this licence is not effective unless it is in writing.

20.4 Limit on application

A waiver of a power or right arising under this licence is effective only with respect to the specific instance to which it relates and for the specific purpose for which it is given.

REFERENCE SCHEDULE

- Item 1** **Licensee**
- Sanctuary Energy Pty Ltd ACN 128 995 433
- Item 2** **Commencement date**
- 1 July 2009
- Item 3** **Authorised Utility Services**
- electricity supply services under section 6 (c) of the **Act** (**non-franchise customers**); and
- the action required by the supplier under section 6 (3) of the *Electricity Feed-in (Renewable Energy Premium) Act 2008* (ACT)
- Item 4** **Address for Service of Licensee**
- Unit A
2 Reliance Drive
Tuggerah NSW 2259

SCHEDULE 1: ADDITIONAL UTILITY SERVICE LICENCE OBLIGATIONS – ELECTRICITY SUPPLY

1. NATIONAL ELECTRICITY MARKET REGISTRATION

At all times during the term of this licence, the **Licensee** must directly, or by an agent, hold and comply with the conditions of any registration required under the **National Electricity Rules** granted by **AEMO**.

2. ENVIRONMENTAL REQUIREMENTS

2.1 Licensee must develop environmental strategies

The **Licensee** must develop, and comply with, strategies for promoting energy efficiency, demand management and sustainable energy sourcing.

2.2 Licensee to have regard

The **Licensee** must have regard to the following in developing the **Licensee's** environmental strategies:

- (1) facilitation of programs whereby **customers** can, by subscribing to a particular scheme or tariff, support energy generation projects which reduce greenhouse gas emissions;
- (2) facilitation of buy back arrangements whereby excess electricity produced by stand alone greenhouse friendly systems operated by **customers** can be fed into the grid;
- (3) provision to **customers** of information which enables them to better manage their energy use, for example, through billing systems; and
- (4) promotion of energy management by **customers** in the commercial and industrial sectors.

2.3 Annual reporting requirements

The **Licensee** must report annually to **ICRC** on its implementation of, and compliance with, the strategies developed under clause 2.1 of this schedule.

2.4 Minimum content of annual report

At a minimum, this report must include:

- (1) information about greenhouse gas emissions arising from power purchase arrangements, including any purchases from embedded generators, co-generation plants and other purchases separate from the **AEMO** pool;
- (2) details about the sources of generation of the electricity supplied;
- (3) details about the proportions of energy purchased from the different sources; and
- (4) information on the **GreenPower products** available from the **Licensee**.

3. REQUIREMENTS UNDER THE *ELECTRICITY (GREENHOUSE GAS EMISSIONS) ACT 2004* (ACT)

3.1 Licensee must comply with requirements of the ACT Greenhouse Gas Abatement Scheme

The **Licensee** must comply with:

- (1) its greenhouse gas benchmark; and
- (2) the *Electricity (Greenhouse Gas Emissions) Act 2004* (ACT) and statutory instruments in force under that Act.

3.2 Annual reporting on the ACT Greenhouse Gas Abatement Scheme

The **Licensee** must submit an audited Benchmark Statement annually to **ICRC** by 1 March of the year following the compliance year, or at a later date as set by **ICRC**.

4. REQUIREMENTS UNDER THE ELECTRICITY FEED-IN SCHEME

4.1 Licensee must comply with the *Electricity Feed-in (Renewable Energy Premium) Act 2008* (ACT)

The **Licensee** must comply with the *Electricity Feed-in (Renewable Energy Premium) Act 2008* (ACT) and statutory instruments in force under that Act.

4.2 Reporting in relation to the *Electricity Feed-in Code*

The **Licensee** must report to **ICRC** in accordance with the requirements set out in the Electricity Feed-in Code, an **Industry Code** determined under the **Act**.

5. GREENPOWER OFFER SCHEME

5.1 Definitions

In this clause 5:

“**existing customer**” of a **supplier** means a **customer** that is being supplied electricity under a **customer contract** by the **supplier**;

“**GreenPower offer**” means an offer by a **supplier** in accordance with requirement 5.2(1) below;

“**GreenPower product**” means a product accredited under the rules and guidelines of the National GreenPower Accreditation Program (as amended from time to time) as having 10 per cent or more accredited GreenPower. The GreenPower Program is a joint initiative of the Australian Capital Territory, New South Wales, South Australian, Queensland, Victorian and Western Australian Governments;

“**negotiated customer contract**” has the same meaning as in the **Act**;

“**new or re-connecting customer**” of a **supplier** means a person who has applied, orally or in writing, to a **supplier** for electricity to be provided under a

customer contract, including a person who has previously been provided an electricity service under a **customer contract** but does not include:

- (a) a customer who has had their electricity supply disconnected and re-connected under the same **customer contract**, on the same terms and conditions;
- (b) a customer on a deemed contract under sub-paragraph 92(1)(b)(ii) of the **Act**; or
- (c) a customer who changes from a **standard customer contract** to a **negotiated customer contract** or vice versa;

“**other products**” means all electricity products offered by the **supplier** including alternative **GreenPower products** and / or packages with varying components or percentages of a **GreenPower product**;

“**potential new or re-connecting customer**” of a **supplier** means a person to whom the **supplier** offers to supply electricity and who would, if the offer is accepted, be a **new or re-connecting customer**;

“**standard customer contract**” has the same meaning as in the **Act**;

“**supplier**” means of a supplier of electricity, licensed under the **Act** and operating in the Australian Capital Territory.

5.2 Licence condition regarding requirements to offer GreenPower products

The **Licensee** must comply with the following requirements:

- (1) offer a **GreenPower product** to each **potential new or re-connecting customer** of the **supplier**;
- (2) at the same time as the **GreenPower offer**, make each **potential new and reconnecting customer** of the **supplier** aware that **other products** are available to them;
- (3) disclose all tariffs and charges associated with the **GreenPower offer** and all **other products** offered to each **potential new and reconnecting customer** of the **supplier**;
- (4) offer and make a **GreenPower product** available to all existing customers of the **supplier** at the **existing customer’s** request; and
- (5) if a person is being supplied a **GreenPower product** under a **standard customer contract**, permit the **customer** to revoke the supply agreement for the **GreenPower product** with the **supplier** without incurring any penalty or termination fee.

SCHEDULE 2: VARIATIONS TO THE LICENCE

Date	Clause	Reason for variation

SIGNED for and on behalf of)
THE INDEPENDENT COMPETITION AND)
REGULATORY COMMISSION by)
PAUL BAXTER in the presence of:)
.....

.....
Signature of Witness

.....
Name of Witness (BLOCK LETTERS)

DICTIONARY

In this licence, unless the contrary intention appears:

- (1) “**Act**” means the *Utilities Act 2000* (ACT);
- (2) “**AEMO**” means the Australian Energy Market Operator;
- (3) “**assign**” includes assign, transfer, mortgage or otherwise deal with an interest but does not include the granting of a charge over an interest;
- (4) “**Authorised Utility Services**” means the **Utility Services** referred to in the **Reference Schedule** that the **Licensee** is authorised to provide under clause 4.1;
- (5) “**business day**” means a day, other than a Saturday, Sunday or public holiday in the **Territory**;
- (6) “**Chief Executive**” means the **Chief Executive** responsible for administering Part 5 of the **Act**;
- (7) “**consent**” includes any licence, permit, authority or consent issued or given by an agency or a Minister;
- (8) “**customer**” has the same meaning as in the **Act**;
- (9) “**customer contract**” has the same meaning as in the **Act**;
- (10) “**electricity network**” has the same meaning as in the **Act**;
- (11) “**franchise customer**” has the same meaning as in the **Act**;
- (12) “**gas distribution network**” has the same meaning as in the **Act**;
- (13) “**gas transmission network**” has the same meaning as in the **Act**;
- (14) “**ICRC**” means the Independent Competition and Regulatory Commission established under section 5 of the *Independent Competition and Regulatory Commission Act 1997* (ACT);
- (15) “**Industry Code**” means a code approved or determined by **ICRC** under Part 4 of the **Act**;
- (16) “**Item**” means the relevant **Item** in the **Reference Schedule**;
- (17) “**Law**” means any statute, regulation, rule, proclamation, order, ordinance or by-law whether present or future and whether Commonwealth, **Territory** or otherwise (in this subclause referred to as “statutory provision”) and includes:
 - (a) any such statutory provision as amended or re-enacted from time to time; and

- (b) any statute, regulation, rule, proclamation, order, ordinance or by-law enacted in replacement of any statutory provision;
- (18) “**Licensee**” means the **Person** referred to in **Item 1** of the **Reference Schedule**;
- (19) “**National Electricity Rules**” means the National Electricity Rules which govern the operation of the National Electricity Market and are made under the **National Electricity Law** (*National Electricity (South Australia) Act 1996*) as applied in the ACT by the *Electricity (National Scheme) Act 1997*;
- (20) “**National Electricity Law**” means the **National Electricity Law** agreed to be enacted by New South Wales, Victoria, South Australia, Queensland and the **Territory** pursuant to an agreement made on 9 May 1996 being the schedule (as amended from time to time) to the *National Electricity Act 1996 (South Australia)*;
- (21) “**network facilities**” means:
- (a) any part of the infrastructure of a **utility network**; or
- (b) any powerline, pole or wire, any water, sewerage or gas main or pipe, or any equipment, apparatus, structure or other thing used or for use, in connection with the provision of a **utility service**;
- (22) “**non-franchise customer**” has the same meaning as in the **Act**;
- (23) “**Person**” includes a natural person, a firm, an unincorporated association, a **Territory** agency, a corporation or any other body corporate;
- (24) “**Reference Schedule**” means the **Reference Schedule** to this licence;
- (25) “**security interest**” means:
- (a) a mortgage, pledge, lien, charge, assignment, hypothecation, secured interest, title retention arrangement, preferential right, trust arrangement or other arrangement (including any set off or “flawed asset” arrangement) having the same or equivalent or commercial effect as a grant of security; or
- (b) an agreement to create or give any arrangement referred to above;
- (26) “**sewerage network**” has the same meaning as in the **Act**;
- (27) “**Technical Code**” means a code approved or determined by the Minister under Part 5 of the **Act**;
- (28) “**Territory**” means:
- (a) when used in a geographical sense, the Australian Capital Territory; and

- (b) when used in any other sense, the body politic established by section 7 of the *Australian Capital Territory (Self-Government) Act 1988* (Cth);
- (29) “**utility network**” means:
- (a) an **electricity network**,
 - (b) a **gas transmission network**,
 - (c) a **gas distribution network**,
 - (d) a **sewerage network**, or
 - (e) a **water network**;
- (30) “**utility services**” has the same meaning as in the **Act**;
- (31) “**water network**” has the same meaning as in the **Act**.