Australian Capital Territory

# Territory Records (Records Disposal Schedule – Territory Administrative Records Disposal Schedules - Personnel Records) Approval 2009 (No 1)

Notifiable instrument NI2009-448

made under the

Territory Records Act 2002, s 19 (Approval of schedules for the disposal of records)

#### 1. Name of Instrument

This instrument is the Territory Records (Records Disposal Schedule – Territory Administrative Records Disposal Schedules - Personnel Records) Approval 2009 (No 1)

#### 2. Approval

I approve the Records Disposal Schedule – Territory Administrative Records Disposal Schedules - Personnel Records.

#### 3. Commencement

This instrument commences on the day after notification.

#### 4. Revocation

I revoke Notifiable Instrument NI2003-262 notified 3 July 2003.

David Wardle Director of Territory Records 8 September 2009



# TARDiS

# Territory Administrative Records Disposal Schedules Personnel Records

Disposal schedules for records of common administrative functions linked to the Territory Version of Keyword AAA.

The Territory Records Office wishes to thank for their assistance, and acknowledge the permission of the National Archives of Australia in adapting the Commonwealth Administrative Functions Disposal Authority to create this document. The terms in the business classification scheme, taken from the *Territory Version of Keyword AAA* are produced under a licence agreement between the Territory Records Office and the State Records Authority of New South Wales.

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### Background

The Territory Administrative Records Disposal Schedules (TARDiS) authorise the disposal of records, in whatever format, relating to common administrative functions carried out by most Territory agencies. The Schedules are issued in accordance with Section 19 of the *Territory Records Act 2002*. The Schedules have been developed using the methodologies of the Australian Standard AS ISO 15489, *Records Management*, and their functional structure is based on the business classification scheme *Keyword AAA: A Thesaurus of General Terms* produced by the State Records Authority of NSW. In 2001 the Territory Records Office purchased a whole-of-government licence for the Thesaurus for free distribution to all Territory agencies. The relationship between the Thesaurus and the Schedules is explained in this introduction.

In compliance with the requirements of the *Territory Records Act 2002*, the TARDiS was reviewed in 2008/2009 and modified to reflect the results of the review and to support the whole-of-government paradigm. Modifications were made to the business classification scheme, to better suit the Territory environment, by adding or removing functions and/or activities and varying scope notes of some activities and functions. The updated business classification scheme is presented at the end of this introduction.

### **Best Practice in Territory Recordkeeping**

The Australian Standard on Records Management AS ISO 15489 has been adopted as the model for best practice recordkeeping. It promotes consistent management of records and sets out strategies, procedures and practices to ensure that records which provide evidence of business, legal and fiscal activities are captured and managed in an efficient and accountable manner. The Territory Records Office has produced guidelines and standards based on AS ISO 15489 to assist agencies to implement these recordkeeping strategies. While AS ISO 15489 provides a strategic direction in Territory recordkeeping, the *Territory Records Act 2002*, and other key pieces of legislation, provides a legal framework for consistent and accountable recordkeeping practices.

### Territory records and the law

The *Territory Records Act 2002* applies to all records owned by the Territory. Territory records are defined in Section 9 of the *Territory Records Act 2002* as being:

'a record, in written, electronic or any other form, under the control of the agency or to which it is entitled to control, kept as a record of its activities, whether it was created or received by the agency'.

Records are created and kept as evidence of agencies functions, activities and transactions and can be stored and managed in any format (e.g. paper, video, photograph, microfilm, on computer). Under Section 23 (1) of the *Territory Records Act 2002* it is illegal to abandon or dispose of a record, transfer, damage a record or

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neglect a record in a way that causes, or is likely to cause, damage to a Territory record. However, an agency does not contravene this section by doing:

- anything in accordance with the agency's normal administrative practice;
- anything authorised or required to be done under this Act, or a provision of another Act, or a subordinate law, prescribed under the regulations;
- anything with the written approval of the Director of Territory Records or in accordance with a practice or procedure approved by the Director;
- anything in accordance with a resolution of the Legislative Assembly; or
- anything in accordance with an order or decision of a court or tribunal

The *Territory Records Act 2002* also grants a right of free public access to records which survive for more than 20 years. Some records may not be open for public access if they contain material that is still sensitive. As well as the *Territory Records Act 2002*, other general legislation which also applies to keeping and using Territory records such as the *Freedom of Information Act 1989*. The access section of the *Territory Records Act 2002* came into affect on 1 July 2008.

The *Freedom of Information Act 1989* provides a right of public access to, and correction of, Territory records. The *Freedom of Information Act 1989* sets out procedures and principles controlling the granting of this access. It states when and how records may be made available, corrected, updated or annotated. If a request for access under the *Freedom of Information Act 1989* has been lodged, all files relevant to the request must be identified and preserved until action on the request, and on any subsequent reviews, is completed.

### **Purpose and Scope of the Territory Administrative Records Disposal Schedules**

#### Purpose

These Records Disposal Schedules allow the disposal of Territory records as required by Section 19 of the *Territory Records Act 2002* and are issued for use across the Territory.

#### Scope

These Records Disposal Schedules cover the records relating to the common administrative functions performed by the Territory and its agencies. It applies to all records regardless of format. It covers the following 16 common administrative functions, listed by their identifying number, based on the *Territory Version of Keyword AAA* business classification scheme:

- 1. COMMUNITY RELATIONS
- 2. COMPENSATION
- 3. EQUIPMENT & STORES
- 4. ESTABLISHMENT
- 5. FINANCIAL MANAGEMENT
- 6. FLEET MANAGEMENT
- 7. GOVERNMENT RELATIONS

8. INDUSTRIAL RELATIONS
 9. INFORMATION MANAGEMENT
 10. LEGAL SERVICES
 11. OCCUPATIONAL HEALTH & SAFETY (OH&S)
 12. PERSONNEL
 13. PROPERTY MANAGEMENT
 14. PUBLICATION
 16. STRATEGIC MANAGEMENT
 17. TECHNOLOGY & TELECOMMUNICATIONS

More information on the 16 common administrative functions and the activities which relate to them is provided in the section on the Business Classification Schemes.

#### **Methodology**

These Records Disposal Schedules were produced after a detailed analysis of each administrative function carried out in the Territory. This included examining relevant legislation, regulations and directives from agencies which have 'lead agency' responsibilities for administering functions across portfolios. Consultations with stakeholders assisted in identifying recordkeeping requirements and risk analysis was used to assess how long the records should be retained. The appraisal also identified which records should be "Retained as Territory Archives" based on the objectives and criteria set out in *Territory Records Office Standard for Records Management No.2 – Appraisal*.

Some functions and activities covered in these Records Disposal Schedules will also be part of an agency's core functions. In these circumstances agencies may use the Schedule whose functional term best describes their own administrative responsibility where it meets their business needs.

#### Records already sentenced under old disposal schedules

After 1 July 2003, sentencing activities undertaken by an agency must use these Records Disposal Schedules for disposing of all common administrative records. If records have already been sentenced for destruction before the issue of these Records Disposal Schedules, the sentences may remain and agencies need not re-sentence those records.

#### Agency Specific Records Disposal Schedules

Operational-specific Records Disposal Schedules must be developed for records relating to business activities carried out by agencies to support core functional responsibilities not covered by these Schedules.

#### Relationship of the Records Disposal Schedule to the Thesaurus

The whole-of-government functional analysis approach cuts across departments and organisational structures, with functions not just seen as belonging to those agencies and areas in an agency which may have prime responsibility for their administration. For example, training may be managed at an organisational level by the Human

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Resource area of an agency, but it is probable that most business areas would carry out activities to support the planning of staff training and development requirements for their own employees. Other agencies may also have an operational responsibility to provide training and can use the activity term Training in their own classification schemes.

The outcome of the functional analysis is the business classification scheme which is hierarchical and based on the following three levels:

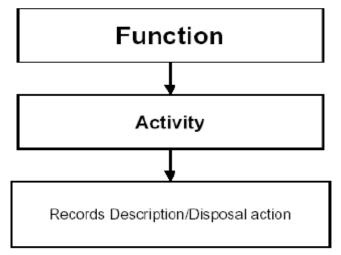
- 1. The business function.
- 2. The activities constituting the function.
- 3. Further refinements of the activities or groups of transactions which take place within each activity.

According to the classification model of the Territory Version of Keyword AAA:

- functions represent broad business functions of an agency;
- activity descriptors describe the more specific activities taking place within those functions; and
- subject descriptors are added as a means of describing the more specific subjects or topics relating to the matter to be documented within an activity

In these Records Disposal Schedules the first two levels of the *Territory Version of Keyword AAA* structure have been used: the function and activity levels. The records description covers the third level transactions if they have been identified in the analysis of the function. The class description comprises four components: the function and the activity with their scope notes, the description of the records and the disposal action.

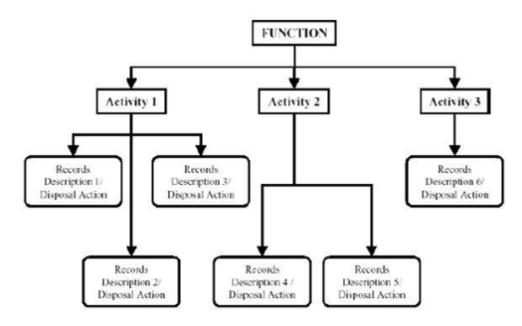
Diagram 1 shows this relationship.



#### **Diagram 1 – Class description**

Diagram 2 shows the relationship between the different disposal classes. Each unique function/activity pair can have one or many records descriptions and disposal actions.

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#### Diagram 2 - Model of disposal classes

Sometimes one class description can look the same as another but have a different retention period. This is because a record's value depends on the context of the functions and activity. For example, the activity 'Policy' in FLEET MANAGEMENT is less important than 'Policy' in STRATEGIC MANAGEMENT.

#### Layout of the schedules

These Records Disposal Schedules are divided into sections. They begin with an introduction incorporating a glossary and the business classification scheme. Then the function and activity disposal sets or 'disposal classes' relating to one of the 16 functions are described. These are followed by a composite list of classes designated 'Retain as Territory Archives'.

The functions and activity disposal sets show the following details:

Function	This is the broad level business function and is displayed in bold capital letters at the top of each page. It is the highest level in the business classification scheme. It is followed by the scope note, which provides definitions of the function and a collective view of the business activities that make that function unique. Specific directions relating to Territory use of a function have occasionally been added to the <i>Territory Version of Keyword AAA</i> scope note.
Activity	Activities are the processes or operations that make up the business function. They are set in bold and italics below the function statement. This is the second level of the business classification scheme. The scope of the activity encompasses all of the transactions that take place in relation to this activity. Activities can relate to many functions with the scope notes covering all of these relationships (e.g. the activity 'Distribution' is linked to the functions EQUIPMENT & STORES,

	INFORMATION MANAGEMENT and PUBLICATION). However, each function and activity set represents a unique unit.
Entry No.	This is the disposal class number allocated based on the function and activity set and the class number of the record. The barcode is the same as the Entry No. and may be used in an automated recordkeeping system.
Description of Records	This is the description of the records documenting the business function, activity and transactions. The descriptions can relate to one record such as a register or a group of records documenting a particular set of transactions.
Disposal Action	This is the minimum period a record must be kept for and is the trigger event from which the disposal date can be calculated.
'For' Statements	'For' statements provide guidance on the inter-related links to other function and activity sets. 'For' statements positioned under the activity scope note belong to the particular function/activity set and all the records descriptions. The 'For' statements underneath a particular description relate to that record description alone.

#### How to Sentence Records Using the Schedules

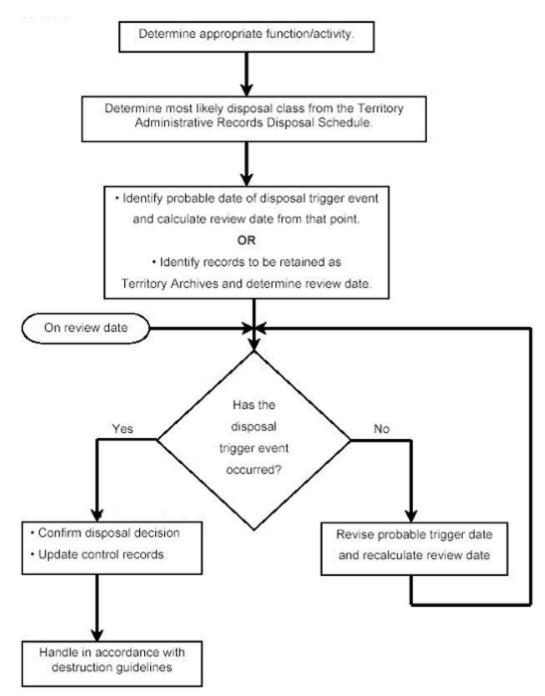
Sentencing is the process of identifying and classifying records according to a Records Disposal Schedule and applying the disposal action specified in it. In Diagram 2 an overview is presented of sentencing procedures that can be used for:

- records titled using the *Territory Version of Keyword AAA* terms and sentenced from creation using this linked Territory Administrative Records Disposal Schedules;
- records titled using the *Territory Version of Keyword AAA* terms but not sentenced from creation; and
- records where the *Territory Version of Keyword AAA* terms have not been used

These Records Disposal Schedules can be used on all active and inactive records.

Sentencing from creation is the process of allocating a disposal action at the point of creating a record. This means adding the disposal class number to a paper file or to the metadata attached to an electronic record. If you plan to introduce sentencing from creation in your agency you will also need strategies to manage this process. For example, you will need to resolve who will be responsible for making the disposal decisions, either a central records management unit or action officers. If it is to be the individual action officers, the agency will need to consider training requirements and make sure that responsibilities are clearly defined and allocated. Training should include familiarisation with the scope notes of the 16 functions detailed in theses Schedules (see the Business Classification Schemes). Diagram 3 shows steps that can be followed to sentence all records using these Schedules.

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**Diagram 3 - Procedures for Sentencing** 

#### Determine the appropriate administrative function/activity.

- Using the Territory Version of Keyword AAA and/or these Records Disposal Schedules, determine the appropriate administrative function and activity either to sentence a record from creation, or to link the terms to a record created not using these tools. The Index can also assist in identifying the correct function and activity set.
- *Read the scope notes thoroughly* rather than just depend on what is considered to be an appropriate term based on the title of the function and activity.
- Note that most *activities are generic and can be linked to many functions*, with the scope notes reflecting this multi-function relationship and functions providing the context of the activities. For example, the scope note for the activity 'Arrangements' reads:

'The activities involved in arranging for a journey or trip or for the delivery of equipment or goods and the usage made of facilities, vehicles, equipment and space. Includes preparing travel itineraries, authorisations, entitlements, etc.'

This activity descriptor is linked to the functions COMMUNITY RELATIONS; EQUIPMENT AND STORES; FLEET MANAGEMENT; PERSONNEL and PROPERTY MANAGEMENT. The activity scope note uses words relating to the different aspects of each function.

- There are occasions when the activity scope note describes a transaction which is also raised to the level of an independent activity in the Business Classification Scheme. For example, the scope note for the activity 'Customer Service' reads '*The activities associated with the planning, monitoring and evaluation of services provided to customers by the agency*' but Planning' and 'Evaluation' are also both separate activity terms in the scheme. In such instances the individual activities 'Planning' and 'Evaluation' should not be used for records documenting the 'Customer Service' activity. As a general rule, where there is overlap in activity boundaries, *sentencing should be done on the whole activity rather than components of the activity scope*.
- If records to be sentenced have not been titled using the *Territory Version of Keyword AAA* but an agency uses a classification scheme, then *a mapping exercise may assist in linking the agency's terms to the 16 functional terms*. For example, 'People Management' could be linked to 'Personnel Management'; and 'Human Resource Management' may be linked to 'PERSONNEL' 'and 'COMPENSATION'.
- *Free text titling will usually have a word(s) that should give some indication of the function.* For example, in the free text title 'Request for Purchase of Laptops', 'purchase' indicates the activity 'Acquisition' and 'laptops' the 'TECHNOLOGY' & TELECOMMUNICATIONS function.

# Determine the most likely disposal class in the Territory Administrative Records Disposal Schedules

• *Examine the activities and the classes* available in the Schedules under the relevant function.

To assist with good file management, records documenting the same set of transactions have often been divided into two classes: the key documents, and the general working and administrative records. Often the two classes will have the same retention period, which indicates that the supporting documentation is expected to provide important contextual information to manage the business activity. In such instances it is still recommended that the records be kept on two files (either 'paper' files or electronic 'containers') to facilitate retrieval. If an agency decides to raise only one file containing all records, the highest retention period should be used. Agencies may also wish to place all records relating to a function/activity set on one file rather than break them into transaction sets reflected in the 'Description of Records'. Again, if this decision is made, the highest retention period should be allocated and the appropriate entry number used.

• In sentencing records not titled according to the *Territory Version of Keyword AAA*, or where the initial classification is no longer appropriate, many functions and activities may be found on the one record. In such instances records should not be culled or rearranged; rather, *nominate the highest retention period for all functions and activities included*.

# Identify probable date of a disposal trigger event and calculate review date from that point. Or identify records to be retained as Territory Archives and determine a review date.

- A trigger is *the point from which the disposal action is calculated*. Some trigger dates may be easily identified (e.g. date of separation), but others will be more complex, and it may be necessary to consult the action area or creating officer for advice (e.g. 'destroy 5 years after policy is superseded' or 'destroy when action completed'). The consultation may provide you with a likely trigger date or assist with a risk assessment to determine a reasonable period. Some of the triggers in the Schedules include:
  - when action is completed
  - the last action
  - the last entry
  - the date the next risk assessment occurs
  - an event (e.g. when property is sold; when separation occurs)
- *A review date should be added to the record and noted in the control system* (e.g. TARDIS 017.010.004 R2013, to note that disposal class entry number TARDIS 017.010.004 has been allocated to this record and that it should be reviewed in 2013).

- Where sentencing is carried out from creation, an agency may choose to allocate a review period for all records and not attempt to determine a review date for each record at the time of creation (e.g. review all records after 5 years). In such cases the disposal class entry number (e.g. TARDiS 017.010.004 R2013) should be noted on the record and the control system.
- When the review is undertaken, the event or date the trigger is based on may have passed. If this has occurred, the disposal action may be implemented.
- For some inactive records this step may finalise the process, as the trigger date may have been met and the calculated disposal date passed. If this is the case then *the final disposal date can be entered on the record* and the control records (e.g. TARDIS 017.010.004 D2013 where D refers to the final disposal date).
- It should be noted *that the retention periods in the Schedules are only minimum requirements*.

If these periods are too short to meet an agency's particular business requirements, they should be adjusted accordingly.

# On the review date, examine records asking the question: 'Has the disposal trigger event occurred?'

• For a sentence allocated from creation this may be some years hence, or it may be a shorter time frame for records already in existence.

#### If the answer is NO, revise probable trigger date and recalculate a review date

• If on review it is determined that the trigger point has not occurred, then the review date should be recalculated and altered on the record and control system.

# If the answer is YES, confirm the disposal decision and update the control records

- If on review it is determined that the trigger point has been reached, *the disposal decision should be confirmed*, taking into account any change that may have occurred in the nature of the record since the allocation of the review date. The disposal date should then be entered on the record and in the control system (e.g. TARDiS 017.010.004, D2013). If the nature of the record has changed, *the record should be re-sentenced* with a new review date.
- Records which relate to any exempt clauses under Section 28 of the *Territory Records Act 2002*, or are subject to a request for access under the *Freedom of Information Act 1989*, the *Territory Records Act 2002* or any other Act should not be destroyed until the action has been completed.

### Special notes to the schedules

#### Establishment and personnel records

A number of agencies manage their establishment structures and employ staff under their own enabling legislation rather than the *Public Sector Management Act 1994*. Such agencies are not excluded from using the sections of the Schedules relating to the ESTABLISHMENT and PERSONNEL functions, but before doing so should check their own enabling legislation and other regulatory directives for major variations in scope and requirements. In cases where the variations are great, these Schedules are not applicable. Coverage in such circumstances must be included under operational Records Disposal Schedules. Where there is doubt if these schedules cover ESTABLISHMENT or PERSONNEL records contact the Territory Records Office for advice.

#### Normal administrative practice (NAP)

Some records may be destroyed without records disposal coverage under the 'normal administrative practice' (NAP) provisions of the *Territory Records Act 2002*. Records can be disposed of as a normal administrative practice if they are:

- duplicate (e.g. an information copy)
- obviously unimportant (e.g. telephone message slips)
- of short term facilitative value (e.g. compliment slips)
- a combination of these

The guiding principle is that agencies should always be sure that destroying the record will not destroy evidence that might be needed. Records that have been captured into a recordkeeping system should not be destroyed as NAP unless the reason for their destruction is recorded in full on the relevant control records. NAP can apply to electronic records as well as paper records (e.g. information on word processing systems where a hard copy has been captured into a recordkeeping system). It is designed to allow for sensible business practices. Further information on NAP can be obtained from the *Territory Records Office Records Advice No.2- Normal administrative practice (NAP)*.

Territory Administrative Records Disposal Schedules – Personnel Records July 2009

# **BUSINESS CLASSIFICATION SCHEME**

#### PERSONNEL

The function of managing all employees and volunteer workers in the agency. Including encouraging staff to develop their skills and abilities (through activities, programs and events) to maximise their potential and increase their productivity by identifying and implementing all aspects of training and development needs and programs (internal and external) available. Also includes reviews of actions, overtime, salaries, superannuation, working hours.

#### Accidents

The activities involved in dealing with mishaps causing injury or damage. Includes damage or injury to the organisation's property or member of staff incurred while coming to, at, or leaving work, or to the general public or visitors whilst on the organisation's premises. Also includes measures to prevent accidents occurring.

#### Acquisition

The process of gaining ownership or use of property and other items or the provision of services required in the conduct of business through purchase or requisitions.

#### Addresses (presentations)

The activity of giving addresses for training, professional, community relations or sales purposes. Includes speeches and multi-media presentations.

#### Advice

The activities associated with offering opinions as to an action or judgement. Includes the process of advising.

#### Agreements

The processes associated with the establishment, maintenance, review and negotiation of agreements. Includes records associated with preparing agreements/contracts and settling those agreements/contracts. Includes contracts, memoranda of understanding (MOU), deeds, leases, licences and mortgages.

#### Allowances

The activities involved in arranging and managing money paid to employees in addition to salary to cover expenses incurred in the course of employment (e.g. travelling allowances).

#### **Arrangements**

The activities involved in arranging for a journey or trip or for the delivery of equipment or goods and the usage made of facilities, vehicles, equipment and space. Includes preparing travel itineraries, authorisations, entitlements, etc.

#### Audit

The activities associated with officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of an agency, company or other organisation in a specified period. Includes compliance audits, financial audits, operational audits, recordkeeping audits, skills audits, system audits and quality assurance audits.

#### Authorisation

The process of delegating power to authorise an action and the seeking and granting permission to undertake a requested action.

#### Claims

The process of administering and managing payments demanded in accordance with an insurance policy as compensation for injury, death, or denial of rights of a person, or damage to or destruction of property. Includes disputes over rights and ownership, and recompense sought for stolen or lost property.

#### **Committees**

The activities associated with the establishment, appointment of members, terms of reference, proceedings, minutes of meetings, reports, agendas, etc. of committees and task forces.

#### *Compliance*

The activities associated with complying with mandatory or optional accountability, fiscal, legal, regulatory or quality standards or requirements. Includes compliance with legislation and with national and international standards, such as the ISO 9000 series.

#### **Conferences**

The activities involved in arranging or attending conferences held either by the agency or by other agencies or organisations. Includes registrations, publicity, and reports of participants, etc.

#### **Contracting out**

The activities involved in managing the performance of work or the provision of goods and services by an external contractor, vendor or consultant, or by using external bureau services. Includes outsourcing.

#### Counselling

The activities associated with giving advice or guidance to an employee or client for various reasons.

#### Discipline

The activities and actions associated with the disciplinary process. Includes investigation, charges, formal inquiries, and punishment.

#### **Employment Conditions**

The activities associated with managing the general conditions of employment for personnel.

#### **Evaluation**

The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes systems analysis and ongoing monitoring.

#### Grievances

The activities associated with the handling and resolution of grievances. Includes handling complaints over perceived discrimination, or those arising over work environment, work organisation or distribution, peers, supervisors or subordinates. Also includes complaints regarding the provision of access to opportunities such as training, equipment, promotion, or higher duties.

#### **Infringements**

The activities associated with handling breaches of rules. Includes driving or traffic infringements and infringements of the agency's intellectual property.

#### Insurance

The process of taking out premiums to cover loss or damage to property or premises, and to cover customers and staff against injury or death resulting from incidents on the agency's premises or whilst engaged during employment.

#### Leave

The process of administering leave for which staff are eligible. Includes unauthorised leave taken by staff.

#### Marketing

The process of analysing, creating and selling products and services. Includes market research, sales forecasting, advertising, media releases, promotion, pricing and product evaluation.

#### Meetings

The activities associated with regular or ad hoc gatherings held to formulate, discuss, update or resolve issues and matters pertaining to the function. Includes staff meetings, arrangements, agenda, taking of minutes, etc. Excludes committee meetings.

#### Mentoring

The activities involved in managing mentoring programs within the agency.

#### Moving

The process of relocation of an agency, business unit, workgroup or individual.

#### **Performance Management**

The process of identifying, evaluating, and developing corporate and employee work performance so that the agency's goals and objectives are achieved and also benefiting employees through recognition, performance feedback, catering for work needs and offering career guidance.

#### Planning

The process of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.

#### **Policy**

The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making.

#### **Procedures**

Standard methods of operating laid down by the agency according to formulated policy.

#### Recruitment

The process of recruiting which includes applying for approval to fill existing vacancies, advertising vacant positions and handling applications, interviews, selection, culling and appointment. Also includes recruiting volunteers.

#### **Rehabilitation**

The process of managing programs designed to restore the injured worker to the fullest physical, psychological, social, vocational and economic usefulness of which they are capable - consistent with pre-injury status. Includes early intervention with appropriate, adequate and timely services through the use of a rehabilitation coordinator.

#### Reporting

The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies, regulation, or legislation, e.g. Annual Report). Includes statistics and returns.

Note: Reports resulting from a routine activity (e.g. inspection reports), form part of that activity, i.e. reports resulting from an inspection are part of the inspection and not the activity of Reporting. Reports of these types should be classified as part of the greater activity generating the report.

#### **Representatives**

The activities associated with the nomination, appointment or resignation of individuals or groups of personnel appointed by the organisation or their co-workers as official representatives to organisations, offices, unions, workers participation committees, councils or groups. Includes organisational legal representatives.

#### Reviewing

The activities involved in re-evaluating or re-examining products, processes, procedures, standards and systems. Includes recommendations and advice resulting from these activities.

#### **Reviews** (decisions)

The activities involved in the process of reviewing actions both by an agency, or an external body. Includes reviews of promotion decisions.

#### Salaries

The process of managing the payment of salaries to personnel.

#### **Security**

The activities associated with measures taken to protect people, premises, equipment or information from accidental or intentional damage or from unauthorised access. Includes the security classification of personnel and criminal record checks.

#### **Separations**

The activities associated with managing any method of leaving an agency. Includes resignation, transfer to another agency, retirement, dismissal, death, redundancy, retrenchment and dispensations of services of temporary personnel.

#### Social Clubs

The activities involved in the agency's relationship with social clubs.

#### **Suggestions**

The process of using suggestions from personnel and the public to improve the services and processes of the agency.

#### **Tendering**

The activities involved in receiving and assessing tenders, of making offers and finalising contract arrangements for the supply, sale or purchase of goods and services.

#### Training

The activities associated with all aspects of the provision of training and development (external/internal).

Territory Administrative Records Disposal Schedules – Personnel Records July 2009

## **RECORDS DISPOSAL SCHEDULE**

#### PERSONNEL

The function of managing all employees and volunteer workers in the agency. Including encouraging staff to develop their skills and abilities (through activities, programs and events) to maximise their potential and increase their productivity by identifying and implementing all aspects of training and development needs and programs (internal and external) available. Also includes reviews of actions, overtime, salaries, superannuation, working hours.

#### Accidents

The activities involved in dealing with mishaps causing injury or damage. Includes damage or injury to the organisation's property or member of staff incurred while coming to, at, or leaving work, or to the general public or visitors whilst on the organisation's premises. Also includes measures to prevent accidents occurring.

*Entry No.* 012.001.001

#### **Description of Records**

Accident/incident reports where an employee is injured but no compensation claim is lodged.

[For accidents where a compensation claim is made by an employee, use COMPENSATION - Case Management.

For accident reports retained for occupational health & safety purposes, use OCCUPATIONAL HEALTH & SAFETY (OH&S) - Accidents.]

#### **Disposal** Action

Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later

#### **Acquisition**

The process of gaining ownership or use of property and other items or the provision of services required in the conduct of business through purchase or requisitions.

*Entry No.* 012.003.001

#### **Description of Records**

**Disposal Action** 

Destroy 7 years after action completed

Records documenting the acquisition of goods (e.g. training packages) and services (e.g. training consultants) required to support the staff development function where there is no tender or contracting-out process i.e. where the cost of the acquisition is below the threshold for tendering or where a purchase is made against a period contract.

[For the acquisition of staff development goods and services through a tender process, use PERSONNEL - Tendering.

For managing contracted services supporting the acquisition process, use PERSONNEL – Contracting out.

For managing financial transactions supporting acquisition activities, use FINANCIAL MANAGEMENT -Accounting and/or FINANCIAL MANAGEMENT - Payments.]

#### Addresses (presentations)

The activity of giving addresses for training, professional, community relations or sales purposes. Includes speeches and multi-media presentations.

[For the publication of addresses in conference proceedings or training material, use PUBLICATION - Production.]

Entry No.	Description of Records	Disposal Action
012.004.001	Final versions of addresses delivered to conferences and training courses supporting staff training and development.	Destroy 6 months after last action
012.004.002	Records documenting the preparation of addresses. Includes working papers and drafts.	Destroy 6 months after last action

#### **Advice**

The activities associated with offering opinions as to an action or judgement. Includes the process of advising.

*Entry No.* 012.005.001

#### **Description of Records**

Records relating to the receipt and provision of advice on staff training and development. Includes the procurement and distribution of advice on training courses.

#### **Disposal** Action

Destroy 3 years after action completed

#### Agreements

The processes associated with the establishment, maintenance, review and negotiation of agreements. Includes records associated with preparing agreements/contracts and settling those agreements/contracts. Includes contracts, memoranda of understanding (MOU), deeds, leases, licences and mortgages.

<i>Entry No.</i> 012.006.001	<i>Description of Records</i> Records documenting negotiations, establishment and implementation of a Australian Workplace Agreement (AWA) with an individual employee. Includes an authorised version of the final agreement.	<i>Disposal Action</i> Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
	[For Certified Agreements made under the Workplace Relations Act 1996, use INDUSTRIAL RELATIONS - Enterprise Bargaining.]	
012.006.002	Records documenting other employment agreements/contracts made with employees. Includes the agreement and records of negotiations.	Destroy 7 years after separation from the ACTPS

#### Allowances

The activities involved in arranging and managing money paid to employees in addition to salary to cover expenses incurred in the course of employment (e.g. travelling allowances).

*Entry No.* 012.008.001

#### **Description of Records**

Records documenting the payment of allowances to employees. Includes:

- overtime
- first aid
- clothing
- travelling allowances
- higher duties
- attend training courses

[For the payment of allowances to employees, use FINANCIAL MANAGEMENT - Salaries.]

#### Arrangements

The activities involved in arranging for a journey or trip or for the delivery of equipment or goods and the usage made of facilities, vehicles, equipment and space. Includes preparing travel itineraries, authorisations, entitlements, etc.

*Entry No.* 012.011.001

#### **Description of Records**

Records documenting arrangements for an Destroy 2 years after employee to undertake a journey or trip action completed for work related reasons. Includes arrangements for employees to attend training courses, conferences and obtaining official passports and visas.

#### **Disposal** Action

**Disposal** Action

Destroy 7 years after action completed

#### Audit

The activities associated with officially checking financial, quality assurance and operational records to ensure they have been kept and maintained in accordance with agreed or legislated standards and correctly record the events, processes and business of an agency, company or other organisation in a specified period. Includes compliance audits, financial audits, operational audits, recordkeeping audits, skills audits, system audits and quality assurance audits.

<i>Entry No.</i> 012.013.001	<i>Description of Records</i> Final internal and external audit report relating to the personnel function. Includes the final reports from audits conducted by the ACT Auditor General's Office.	<i>Disposal Action</i> Destroy 5 years after action completed
012.013.002	Records documenting the planning and conduct of internal and external audits relating to the personnel function. Includes:	Destroy 5 years after action completed
	<ul> <li>liaison with the auditing body</li> <li>notes taken at opening and exit interviews</li> <li>draft reports</li> </ul>	

• comments

# Authorisation

The process of delegating power to authorise an action and the seeking and granting permission to undertake a requested action.

Entry No.	Description of Records	Disposal Action
012.014.001	Delegations of power to agency staff to authorise administrative action relating to the personnel function.	Destroy 7 years after delegation expires
012.014.002	Authorisations for administrative actions relating to the personnel function (e.g. authorisations to collect group certificates).	Destroy 7 years after action completed

#### Claims

The process of administering and managing payments demanded in accordance with an insurance policy as compensation for injury, death, or denial of rights of a person, or damage to or destruction of property. Includes disputes over rights and ownership, and recompense sought for stolen or lost property.

*Entry No.* 012.019.001

#### **Description of Records**

Records documenting insurance claims. Includes:

copies of claims reports related correspondence

[For compensation claims covering personal injury lodged by ACTPS personnel, use COMPENSATION – Case Management.

For compensation claims covering personal injury lodged by volunteer workers, use COMPENSATION - Claims.]

#### **Disposal** Action

Destroy 7 years after action completed

#### **Committees**

The activities associated with the establishment, appointment of members, terms of reference, proceedings, minutes of meetings, reports, agendas, etc. of committees and task forces.

**Disposal** Action

action completed

Destroy 3 years after

*Entry No.* 012.020.001

#### **Description of Records**

Records of internal and external committees formed to consider matters relating to the personnel function. Includes:

- documents establishing the committee
- final versions of minutes
- reports
- recommendations
- supporting documents such as briefing papers and discussion papers.

[For consultations with Workplace Relations Committee, use INDUSTRIAL RELATIONS - Committees.

For negotiations with staff and union representatives in establishing a Certified Agreement, use INDUSTRIAL RELATIONS - Enterprise Bargaining.]

012.020.002

Working papers documenting the conduct Destroy 6 months and administration of committees held to consider matters relating to the personnel function. Includes:

- agenda
- notices of meetings
- draft minutes

#### *Compliance*

The activities associated with complying with mandatory or optional accountability, fiscal, legal, regulatory or quality standards or requirements. Includes compliance with legislation and with national and international standards, such as the ISO 9000 series.

Entry No. 012.021.001 

#### **Description** of **Records**

Records documenting agency compliance Destroy 7 years after with mandatory or optional standards or with statutory requirements relating to the personnel function.

#### **Disposal** Action

action completed

#### **Conferences**

The activities involved in arranging or attending conferences held either by the agency or by other agencies or organisations. Includes registrations, publicity, and reports of participants, etc.

Entry No.	Description of Records	Disposal Action
012.022.001	Reports commenting on and assessing agency-arranged conferences held to support staff training and development.	Destroy 5 years after action completed
012.022.002	Master copies of unpublished proceedings and reports, speeches and papers from agency arranged conferences to support staff training and development. [For published agency arranged conference proceedings, use PUBLICATIONS - Production.]	Destroy 5 years after action completed
012.022.003	Records documenting conferences arranged by the agency to support staff training development. Includes: program development invitations to speakers promotion activities registrations venue bookings copies of financial statements.	Destroy 3 years after action completed
012.022.004	Assessments of conferences arranged by other organisations.	Destroy 3 years after date of conference

Territory Administrative Records Disposal Schedules – Personnel Records July 2009

#### **Conferences** (Continued)

The activities involved in arranging or attending conferences held either by the agency or by other agencies or organisations. Includes registrations, publicity, and reports of participants, etc.

Entry No.	Description of Records	Disposal Action
012.022.005	Records documenting the attendance of staff at conferences arranged by other organisations. Includes:	Destroy 6 months after last action
	<ul> <li>conference promotion material</li> <li>programs</li> <li>conference registration forms</li> </ul>	
	[For travel and accommodation arrangements made for staff to attend conferences, use STAFF DEVELOPMENT - Arrangements.]	,
012.022.006	Copies of published conference proceedings and official reports received at conferences arranged by other organisations.	Destroy 6 months after last action
	Note: Place one copy in the agency library or information centre.	

#### Contracting out

The activities involved in managing the performance of work or the provision of goods and services by an external contractor, vendor or consultant, or by using external bureau services. Includes outsourcing.

<i>Entry No.</i> 012.025.001	<i>Description of Records</i> Records documenting contract management relating to the personnel function. Includes:	<i>Disposal Action</i> Destroy 7 years after completion or other termination of
	<ul> <li>minutes of meetings with main stakeholders</li> <li>performance and evaluation reports.</li> </ul>	agreement or contract

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#### Counselling

The activities associated with giving advice or guidance to an employee or client for various reasons.

[For counselling provided as part of a service for managing an individual's compensation case, use COMPENSATION - Case Management.]

Entry No.	Description of Records	Disposal Action
012.029.001	Records documenting financial counselling of staff on separation. Includes superannuation and retirement counselling.	Destroy 7 years after action completed
012.029.002	Records documenting general counselling of staff. Includes:	Destroy 2 years after action completed
	<ul> <li>personal counselling</li> <li>new entry counselling</li> <li>career counselling</li> <li>work performance counselling</li> <li>counselling for minor breaches to the Code of Conduct</li> </ul>	
	[For counselling relating to a disciplinary matter, use PERSONNEL - Discipline.	
	For post appointment counselling and counselling of unsuccessful candidates, use PERSONNEL - Recruitment.]	

#### Discipline

The activities and actions associated with the disciplinary process. Includes investigation, charges, formal inquiries, and punishment.

Description of Records	Disposal Action
misconduct which are investigated, either by the agency or an external authority, and where allegations are proved to be unfounded and the employee has	1
	Records documenting investigations of misconduct which are investigated, either by the agency or an external authority, and where allegations are proved to be

#### **Discipline** (Continued)

The activities and actions associated with the disciplinary process. Includes investigation, charges, formal inquiries, and punishment.

Entry No.	Description of Records	Disposal Action
012.033.002	Records documenting investigations of misconduct (e.g. a breach of the Code of Conduct) by either by the agency or an external body, which result in disciplinary action being taken.	Destroy 5 years after action completed
	[For the carrying out of sanctions and suspensions on an employee found to have breached the Code of Conduct or found guilty of misconduct, use the relevant activity under the PERSONNEL function, (e.g. PERSONNEL - Salaries and/or PERSONNEL - Separations).	
	For appeals against a decision on a misconduct charge, use PERSONNEL - Reviews (decisions).]	
012.033.003	Records documenting allegations into misconduct where no follow-up investigation is made, i.e. where allegations are proved to be frivolous or vexatious.	Destroy 18 months after action completed
012.033.004	Records documenting investigations of misconduct which are investigated, either by the agency or an external authority, and where allegations are proved to be unfounded and the employee has not requested the retention of the records.	Destroy 18 months after investigation is completed

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#### **Employment Conditions**

The activities associated with managing the general conditions of employment for personnel.

Entry No.	Description of Records	Disposal Action
012.039.001	Records documenting the appointment of heads of executive agencies. Includes report from Chief Executive on the vacancy, the Ministerial instrument of appointment and arrangements on remuneration and other employment conditions.	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
	[For employment agreements/contracts (e.g. Australian Workplace Agreements), use PERSONNEL - Agreements.	
	For termination of appointment of heads of executive agencies, use PERSONNEL - Separations.]	
012.039.002	Records documenting the consolidated employment history of permanent officers and Chief Executive, Executive Director and Director employees from initial appointment and subsequent promotions and details of higher duties undertaken. Includes:	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
	<ul> <li>letter of appointment and conditions of engagement</li> <li>letter of acceptance</li> <li>details of assigned duties (initial and subsequent variations)</li> <li>probation reports</li> <li>medical examinations/ health declarations</li> <li>records detailing personal particulars and supporting</li> <li>documentation (e.g. birth certificates)</li> <li>evidence of educational qualifications</li> <li>declarations of pecuniary interest</li> <li>undertakings to preserve official secrets</li> </ul>	

Territory Administrative Records Disposal Schedules – Personnel Records July 2009

#### **Employment Conditions (Continued)**

The activities associated with managing the general conditions of employment for personnel.

Entry No.	Description of Records	Disposal Action
-	[For employment agreements/contracts (e.g. Australian Workplace Agreements), use PERSONNEL - Agreements.	-
	For pre-employment security checks, use PERSONNEL - Security.	
	For salary and superannuation related records completed on appointment, use PERSONNEL - Salaries.	
	For reviews of recruitment decisions, use PERSONNEL - Reviews (decisions).	
	For moving personnel from one location to another to take up an appointment, use PERSONNEL - Moving.]	
012.039.003	Records documenting potential exposure to hazardous substances, including asbestos, or records detailing that an employee was located at places identified as containing hazardous substances.	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
	[For health surveillance of employees who have been exposed to hazardous substances, use OCCUPATIONAL HEALTH & SAFETY (OH&S) - Case Management.]	
012.039.004	Records documenting redeployment of Chief Executive, Executive Director and Director personnel. Includes reassignment both at level and to a lower classification.	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later

# **Employment Conditions (Continued)**

The activities associated with managing the general conditions of employment for personnel.

Entry No.	Description of Records	Disposal Action
012.039.005	Records documenting the reduction in the classification of an ACTPS employee either with or without the employees consent.	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
	[For disciplinary action leading to a reduction in the classification of an employee, use PERSONNEL - Discipline.]	
012.039.006	Records documenting the appointment of temporary employees.	Destroy 7 years after termination of
	[For agreements/contracts undertaken with non-ongoing employees, use PERSONNEL - Agreements.]	appointment
012.039.007	Records supporting higher duty arrangements.	Destroy 7 years after action completed
	[For arranging the payment of high duties allowances, use PERSONNEL - Allowances.]	
012.039.008	Records documenting the management of personnel under employment schemes (e.g. apprenticeships, scholarships, cadetships and traineeships).	Destroy 7 years after completion of training
012.039.009	Records documenting the management of non-Territory remuneration for performing duties as an ACTPS employee.	Destroy 7 years after action completed
012.039.010	Attendance records for employees where agency agreements or individual employee agreements or contracts allow for the payment of overtime. Includes:	Destroy 7 years after action completed
	<ul> <li>attendance books</li> <li>clock on/off cards</li> <li>flextime sheets</li> <li>overtime records</li> </ul>	

#### **Employment Conditions (Continued)**

The activities associated with managing the general conditions of employment for personnel.

Entry No. 012.039.011 

#### **Description of Records**

Records documenting the engagement of

personal details

experience placements. Includes:

- agreed undertakings relating to conditions of engagement
- details of work performed •

[For insuring volunteer/ work experience workers, use PERSONNEL - Insurance.

For compensation claims lodged by volunteer/ work experience workers, use COMPENSATION - Claims.]

012.039.012 Attendance records for employees where Destroy 2 years after agency agreements or individual employee action completed agreements or contracts do not allow for the payment of overtime. Includes:

- attendance books
- clock on/off cards •
- flextime sheets •

012.039.013 Records documenting the management of Destroy 1 year after action completed rosters.

# **Disposal** Action

Destroy 2 years after volunteers and students undertaking work engagement ceases

#### **Evaluation**

The process of determining the suitability of potential or existing programs, items of equipment, systems or services in relation to meeting the needs of the given situation. Includes systems analysis and ongoing monitoring.

Entry No.Description of RecordsI012.042.001Records documenting the evaluation of<br/>existing and potential programs and<br/>services supporting the personnel<br/>function.I[For the evaluation of strategic personnel<br/>programs, use STRATEGIC<br/>MANAGEMENT - Evaluation.IFor the evaluation of the performance of<br/>individual employees against performance<br/>agreements, use PERSONNEL -<br/>Performance Management.]I

# Disposal Action

Destroy 5 years after action completed

#### Grievances

The activities associated with the handling and resolution of grievances. Includes handling complaints over perceived discrimination, or those arising over work environment, work organisation or distribution, peers, supervisors or subordinates. Also includes complaints regarding the provision of access to opportunities such as training, equipment, promotion, or higher duties.

*Entry No.* 012.051.001

#### **Description of Records**

Records documenting formal grievances lodged by an individual employee and considered either internally within the organisation and/or by an external body. Includes:

- notes of meetings
- reports
- recommendations

[For records covering disciplinary action resulting from a grievance, use PERSONNEL - Discipline.

For records covering grievances lodged by a number of employees, use INDUSTRIAL RELATIONS - Grievances.

For appeals against decisions (e.g. promotions), use PERSONNEL - Reviews (decisions).]

#### **Disposal** Action

Destroy 5 years after action completed

#### Infringements

The activities associated with handling breaches of rules. Includes driving or traffic infringements and infringements of the agency's intellectual property.

Entry No.	Description of Records	Disposal Action
012.055.001	Records documenting infringements by an employee.	Destroy 18 months after action completed
	[For infringements which lead to disciplinary action, use PERSONNEL - Discipline.	
	For the management of driving infringements, use FLEET MANAGEMENT - Infringements.]	

#### Insurance

The process of taking out premiums to cover loss or damage to property or premises, and to cover customers and staff against injury or death resulting from incidents on the agency's premises or whilst engaged during employment.

[For workers compensation insurance, use COMPENSATION - Insurance.

For managing financial transactions supporting insurance activities, use FINANCIAL MANAGEMENT - Accounting and/or FINANCIAL MANAGEMENT - Payments.]

Entry No.	Description of Records	Disposal Action
012.059.001	Insurance policies supporting the management of the personnel function (e.g. for personal and household effects being moved overseas and insuring volunteer workers).	Destroy 7 years after action completed
012.059.002	Records documenting the annual renewal of insurance policies.	Destroy 1 year after policy expires

#### Leave

The process of administering leave for which staff are eligible. Includes unauthorised leave taken by staff.

<i>Entry No.</i> 012.065.001	<i>Description of Records</i> Consolidated leave history records.	<i>Disposal Action</i> Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
012.065.002	Records documenting long service leave, parental leave and leave without pay exceeding 5 days in any one calendar year, i.e. leave used to calculate entitlements for superannuation or long service leave.	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
012.065.003	Records documenting all other leave (with and without pay). Includes: <ul> <li>sick leave</li> <li>recreation leave</li> <li>special and personal leave</li> <li>study leave</li> <li>jury service and</li> </ul>	Destroy 7 years after action completed

• Defence training leave.

# **Marketing**

The process of analysing, creating and selling products and services. Includes market research, sales forecasting, advertising, media releases, promotion, pricing and product evaluation.

#### Entry No. 012.070.001 Records documenting recruitment employment schemes).

#### **Description of Records**

# **Disposal** Action

Destroy 3 years after campaigns run by an agency (e.g. graduate action completed

#### Meetings

The activities associated with regular or ad hoc gatherings held to formulate, discuss, update or resolve issues and matters pertaining to the function. Includes staff meetings, arrangements, agenda, taking of minutes, etc. Excludes committee meetings.

Entry No.	Description of Records	Disposal Action
012.072.001	Final version of minutes and supporting documents tabled at meetings held to support the personnel function.	Destroy 3 years after action completed
012.072.002	Working papers documenting the condition and administration of meetings held to support the personnel function. Includes agenda, notices of meetings and draft minutes.	Destroy 6 months after last action

#### **Mentoring**

The activities involved in managing mentoring programs within the agency.

<i>Entry No.</i> 012.073.001	<i>Description of Records</i> Reports commenting on and assessing agency-arranged mentoring programs held to support staff training and development.	<i>Disposal Action</i> Destroy 5 years after action completed
012.073.002	Records documenting mentoring programs arranged by the agency to support staff training and development function. Includes:	Destroy 3 years after action completed
	<ul> <li>program development</li> <li>invitations to speakers</li> <li>promotion activities</li> <li>registrations</li> <li>venue bookings</li> </ul>	

• copies of financial statements.

#### Moving

The process of relocation of an agency, business unit, workgroup or individual. [For relocation of workgroups, use PROPERTY MANAGEMENT - Moving.]

Entry No.	Description of Records	Disposal Action
012.075.001	Records documenting the removal of an employee and their family's personal effects. Includes arrangements made for the storage of personal and household effects at Territory expense.	Destroy 3 years after action completed
	[For any insurance claims made for loss or damage to property, use PERSONNEL - Insurance.	
	For managing financial transactions supporting the moving of an employee, use FINANCIAL MANAGEMENT - Accounting and/or FINANCIAL MANAGEMENT - Payment.]	

#### **Performance Management**

The process of identifying, evaluating, and developing corporate and employee work performance so that the agency's goals and objectives are achieved and also benefiting employees through recognition, performance feedback, catering for work needs and offering career guidance.

Entry No.	Description of Records	Disposal Action
012.078.001	Records documenting the management of agency performance management schemes.	Destroy 5 years after action completed
	[For the development of agency performance management schemes, use PERSONNEL - Policy.	
	For training of staff in the conduct of agency performance management schemes, use PERSONNEL - Training.]	
012.078.002	Records documenting the conferring of awards (honours) on individuals, staff members and teams in recognition of achievements.	Destroy 5 years after action completed

#### **Performance Management (Continued)**

The process of identifying, evaluating, and developing corporate and employee work performance so that the agency's goals and objectives are achieved and also benefiting employees through recognition, performance feedback, catering for work needs and offering career guidance.

*Entry No.* 012.078.003

#### **Description of Records**

Performance agreements with individual employees. Includes:

- final version of agreements
- notes from meetings with employees
- assessment and review reports

[For Australian Workplace Agreements and other agreements/contracts covering the employment of individual employees, use PERSONNEL - Agreements.

For Certified Agreements made under the Workplace Relations Act 1996, use INDUSTRIAL RELATIONS -Enterprise Bargaining.]

#### **Disposal Action**

Destroy 2 years after agreement expires or is superseded

#### **Planning**

The process of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.

[For broad level human resource planning, use STRATEGIC MANAGEMENT - Planning.

*For individual development plans produced as part of a performance agreement, use PERSONNEL - Performance Management.*]

Entry No.	Description of Records	Disposal Action
012.079.001	Final version of agency-wide staff training and development plans. Includes training project management plans.	•••
012.079.002	Final versions of agency-wide personnel plans (e.g. workplace diversity plan or succession plan).	Destroy 5 years after plan is superseded
012.079.003	Final version of a section or business unit's personnel plans, including state, regional or overseas office.	Destroy 3 years after plan is superseded

### **Planning** (Continued)

The process of formulating ways in which objectives can be achieved. Includes determination of services, needs and solutions to those needs.

[For broad level human resource planning, use STRATEGIC MANAGEMENT - Planning.

*For individual development plans produced as part of a performance agreement, use PERSONNEL - Performance Management.]* 

<i>Entry No.</i> 012.079.004	<i>Description of Records</i> Final version of a section or business unit's staff training and development plans, including state, regional or overseas office.	<i>Disposal Action</i> Destroy 3 years after plan is superseded
012.079.005	<ul> <li>Working papers used to develop all staff training and development plans. Includes:</li> <li>draft plans</li> <li>reports analysing issues</li> <li>comments received from other areas of the agency</li> </ul>	Destroy 1 year after adoption of the final plan
012.079.006	<ul> <li>Working papers used to develop all personnel plans. Includes:</li> <li>draft plans</li> <li>reports analysing issues</li> <li>comments received from other areas of the agency</li> </ul>	Destroy 1 year after adoption of final plan
012.079.007	Copies of all personnel plans.	Destroy 6 months after last action

### **Policy**

The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making.

<i>Entry No.</i> 012.080.001	<i>Description of Records</i> Records documenting the development and establishment of the agency's personnel policies. Includes:	<i>Disposal Action</i> Retain as Territory Archives
	<ul> <li>policy proposals</li> <li>research papers</li> <li>results of consultations</li> <li>supporting reports</li> <li>major drafts</li> <li>final policy documents.</li> </ul>	
012.080.002	Working papers documenting the development of all personnel policies.	Destroy 3 years after promulgation of new policy
012.080.003	Records documenting comments made on the development of government-wide policies relating to the personnel function.	Destroy 2 years after promulgation of new policy
012.080.004	Copies of policy documents and supporting papers.	Destroy 6 months after last action

# **Procedures**

Standard methods of operating laid down by the agency according to formulated policy.

<i>Entry No.</i> 012.082.001	<i>Description of Records</i> Master set of agency manuals, handbooks, directives, etc. detailing procedures supporting the personnel function.	<i>Disposal Action</i> Destroy 5 years after procedures are superseded
012.082.002	Records documenting the development of agency procedures supporting the personnel function.	Destroy 1 year after completion of procedures
012.082.003	Copies of manuals, handbooks, directives etc.	Destroy 6 months after last action

#### Recruitment

The process of recruiting which includes applying for approval to fill existing vacancies, advertising vacant positions and handling applications, interviews, selection, culling and appointment. Also includes recruiting volunteers.

*Entry No.* 012.086.001

#### **Description of Records**

Records documenting the filling of vacancies in an agency. Includes officers and executive and temporary employees. Includes: **Disposal** Action

finalised

Destroy 1 year after

recruitment has been

- advertisements
- applications
- referee reports
- interview reports
- gazette notices
- notification to unsuccessful applicants.

[For letter of appointment to the successful applicant and supporting documentation, use PERSONNEL -Employment Conditions.

For post recruitment counselling, use PERSONNEL - Counselling.]

012.086.002Records documenting the management of<br/>unsolicited applications.Destroy 1 year after<br/>action completed

#### **Rehabilitation**

The process of managing programs designed to restore the injured worker to the fullest physical, psychological, social, vocational and economic usefulness of which they are capable - consistent with pre-injury status. Includes early intervention with appropriate, adequate and timely services through the use of a rehabilitation coordinator.

 Entry No.
 Description of Records
 Disposal Action

 012.087.001
 Records documenting the rehabilitation of Destroy 7 years after workers to full employment which are not completion of related to a compensation case. Includes rehabilitation return to work plans.
 If for rehabilitation records relating to compensation cases, use COMPENSATION - Case Management.]

#### **Reporting**

The processes associated with initiating or providing a formal response to a situation or request (either internal, external or as a requirement of corporate policies, regulation, or legislation, e.g. Annual Report). Includes statistics and returns.

Note: Reports resulting from a routine activity (e.g. inspection reports), form part of that activity, i.e. reports resulting from an inspection are part of the inspection and not the activity of Reporting. Reports of these types should be classified as part of the greater activity generating the report.

Entry No.	Description of Records	Disposal Action
012.088.001	Final version of formal internal reports and reports made to external agencies relating to the personnel function (e.g. workplace diversity report).	Destroy 5 years after action completed
012.088.002	Records documenting surveys carried out support the personnel function.	Destroy 5 years after action completed
012.088.003	Final version of periodic internal reports on general administrative matters used to monitor and document recurring activities to support the personnel function.	Destroy 3 years after action completed
012.088.004	Working papers documenting the development of all reports. Includes drafts and comments received.	Destroy 1 year after report is completed
012.088.005	Copies of personnel reports.	Destroy 6 months after last action

#### **Representatives**

The activities associated with the nomination, appointment or resignation of individuals or groups of personnel appointed by the organisation or their co-workers as official representatives to organisations, offices, unions, workers participation committees, councils or groups. Includes organisational legal representatives.

*Entry No.* 012.090.001

#### **Description of Records**

Records documenting the nomination, appointment, resignation from and/or termination of agency representatives on bodies considering matters relating to the personnel function.

[For appointments on community organisations, use COMMUNITY RELATIONS - Representatives.

For appointments on government bodies, use GOVERNMENT RELATIONS -Representatives.]

#### **Disposal** Action

Destroy 3 years after end of appointment

#### Reviewing

The activities involved in re-evaluating or re-examining products, processes, procedures, standards and systems. Includes recommendations and advice resulting from these activities.

[For review of a recruitment decision, use PERSONNEL - Reviews (decisions).]

Entry No.	Description of Records	Disposal Action
012.093.001	Records documenting a review of agency programs and operations supporting the personnel function. Includes:	Destroy 5 years after action completed
	<ul><li>documents establishing the review</li><li>final version of reports</li><li>action plans</li></ul>	
012.093.002	Working papers documenting a review of agency programs and operations supporting the personnel function.	Destroy 2 years after action completed

#### **Reviews** (decisions)

The activities involved in the process of reviewing actions both by an agency, or an external body. Includes reviews of promotion decisions.

[For disciplinary action taken as a result of a misconduct charge, use PERSONNEL - Discipline.]

Entry No.	Description of Records	Disposal Action
012.094.001	Records documenting reviews of actions, other than reviews of promotion decisions, either carried out within the agency or by an external authority.	5 5
012.094.002	Records documenting applications for reviews of action that were not proceeded with (e.g. if the application for review is considered frivolous or vexatious).	Destroy 18 months after action completed
012.094.003	Records documenting reviews of promotion decisions.	Destroy 1 year after recruitment has been finalised

### Salaries

The process of managing the payment of salaries to personnel.

Entry No.	Description of Records	Disposal Action
012.096.001	<ul> <li>Records documenting the payment of employees' salaries. Includes:</li> <li>taxation declaration records</li> <li>group certificates</li> <li>payroll deduction authorities</li> <li>records relating to the recovery of overpayments</li> <li>deductions to satisfy a judgement debt</li> <li>employee pay history records</li> </ul>	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
012.096.002	[For the payment of salaries, use FINANCIAL MANAGEMENT - Salaries.] Records documenting superannuation deductions.	Destroy 7 years after termination of employment in the
		ACTPS

#### Salaries (Continued)

The process of managing the payment of salaries to personnel.

Entry No.	Description of Records	Disposal Action
012.096.003	Records documenting the management	Destroy 7 years after
	of special salary packaging	action completed
	arrangements. Includes Fringe Benefit	
	Tax (FBT) arrangements.	

#### Security

The activities associated with measures taken to protect people, premises, equipment or information from accidental or intentional damage or from unauthorised access. Includes the security classification of personnel and criminal record checks.

[For the issue of keys to employees, use PROPERTY MANAGEMENT - Security or EQUIPMENT & STORES - Security.

For security breaches by an employee involving the inappropriate handling of records and/or the disclosure of information, use INFORMATION MANAGEMENT - Security.

For security breaches by an employee involving premises, use PROPERTY MANAGEMENT - Security.

For security breaches by an employee involving equipment and stores, use EQUIPMENT & STORES - Security.

For security breaches by an employee involving the use of technology, use TECHNOLOGY & TELECOMMUNICATIONS - Security.

For any disciplinary action taken against an employee for a breach of security, use PERSONNEL - Discipline.]

<i>Entry No.</i> 012.097.001	<i>Description of Records</i> Register of security clearances and passes held by agency staff.	<i>Disposal Action</i> Destroy 10 years after last entry
012.097.002	Records documenting the issue of security passes to employees.	Destroy 5 years after pass expires
012.097.003	Records documenting security checks (vetting) carried out as part of pre- engagement and pre-employment checks, or periodic reviews.	Destroy 5 years after separation from the ACTPS

#### **Separations**

The activities associated with managing any method of leaving an agency. Includes resignation, transfer to another agency, retirement, dismissal, death, redundancy, retrenchment and dispensations of services of temporary personnel.

Entry No.	Description of Records	Disposal Action
012.098.001	<ul> <li>Records documenting the separation of officers and executives. Includes:</li> <li>retirements (including retirement with incentive)</li> <li>resignations</li> <li>voluntary redundancies</li> <li>dismissal</li> <li>death</li> <li>retrenchment.</li> </ul>	Destroy 75 years after date of birth of employee or 7 years after last action, whichever is later
	[For the temporary or permanent transfer of officers, use PERSONNEL - Employment Conditions.]	
012.098.002	Records documenting the termination of a non-ongoing employee before the completion of a specified term of employment.	Destroy 7 years after termination

# Social Clubs

The activities involved in the agency's relationship with social clubs.

Entry No.	Description of Records	Disposal Action
012.099.001	Records documenting staff social clubs including support and/or sponsorship given by the agency.	Destroy 2 years after action completed

#### **Suggestions**

The process of using suggestions from personnel and the public to improve the services and processes of the agency.

Entry No.	Description of Records	Disposal Action
012.103.001	Records documenting management of staff suggestion schemes promoted by an agency, including staff suggestions.	Destroy 2 years after action completed

# Tendering

The activities involved in receiving and assessing tenders, of making offers and finalising contract arrangements for the supply, sale or purchase of goods and services.

Entry No.	Description of Records	Disposal Action
012.104.001	Signed contracts under seal resulting from tenders and supporting records.	Destroy 12 years after completion or other termination of agreement or contract
012.104.002	Records documenting the development and issue of tender documentation. Includes:	Destroy 7 years after tender process completed
	<ul> <li>Statement of Requirements</li> <li>Requests for Proposal</li> <li>Expressions of Interest</li> <li>Requests for Tender (RFT)</li> <li>draft contracts</li> </ul>	
012.104.003	Evaluation of tenders received against selection criteria. Includes:	Destroy 7 years after tender process completed
	<ul> <li>records documenting arrangements for carrying out the evaluation process</li> <li>evaluation reports</li> <li>recommendations</li> <li>final reports</li> <li>public notices</li> </ul>	
012.104.004	Records documenting post-offer negotiations and due diligence checks.	Destroy 7 years after tender process completed
012.104.005	Tender register.	Destroy 7 years after last entry
012.104.006	Signed simple contracts and agreements resulting from tenders and supporting records.	Destroy 7 years after completion or other termination of agreement or contract
012.104.007	Contract register.	Destroy 7 years after last entry

#### **Tendering** (Continued)

The activities involved in receiving and assessing tenders, of making offers and finalising contract arrangements for the supply, sale or purchase of goods and services.

Entry No. 012.104.008 

#### **Description of Records**

Records of unsuccessful tenders or a tender process where there is no suitable bidder, or where the tender process has been discontinued. Includes submissions, made not to continue notification of outcome and reports on debriefing sessions.

#### **Disposal** Action

Destroy 2 years after tender process completed or decision with the tender

#### **Training**

The activities associated with all aspects of the provision of training and development (external/internal).

Entry No.	Description of Records	Disposal Action
012.105.001	Records documenting occupational health and safety training provided to agency staff including managers and occupational health and safety representatives. Includes hazardous substance training and training provided to staff working in confined spaces.	after training is
012.105.002	Occupational health and safety (OH&S) training register.	Destroy 50 years after last entry
012.105.003	Records documenting the administration of specific study schemes (e.g. Studybank, scholarships, agency-supported apprenticeship and other specific trainee schemes).	• •
012.105.004	Notices of examination results of either internal or external courses attended by staff.	Destroy 7 years after action completed

# **Training** (Continued)

The activities associated with all aspects of the provision of training and development (external/internal).

Entry No.	Description of Records	Disposal Action
012.105.005	Records documenting the administration of government-wide initiatives.	Destroy 5 years after action completed
012.105.006	Records detailing staff attendance at both internal and external courses.	Destroy 3 years after action completed
012.105.007	Records documenting assessments of internally and externally conducted courses. Includes course evaluations made by staff after attending courses.	Destroy 3 years after action completed
012.105.008	Records detailing administrative arrangements supporting the conduct of training courses run internally by the agency. Includes:	Destroy 2 years after action completed
	<ul> <li>processing applications</li> <li>venue bookings</li> <li>hire of equipment</li> <li>catering</li> <li>copies of financial records.</li> </ul>	
	[For the payment of accounts supporting the running of internal courses, use FINANCIAL MANAGEMENT - Accounting and Payments.]	
012.105.009	Records detailing administrative arrangements supporting the attendance of staff on training courses. Includes confirmation of course attendance and lodgement of application forms.	Destroy 2 years after action completed
	[For travel and accommodation arrangements made for staff to attend training courses, use PERSONNEL - Arrangements.]	
012.105.010	Working papers documenting the development of training material for courses run internally by the agency.	Destroy 1 year after training material is produced

### **Training** (Continued)

The activities associated with all aspects of the provision of training and development (external/internal).

*Entry No.* 012.105.011

#### **Description of Records**

#### **Disposal** Action

Master set of training material for courses Destroy 6 months after run internally by the agency (e.g. action completed induction courses, graduate training and training of volunteers). Includes:

- programs
- lecture notes
- hand-outs
- films and videos.

[For publishing training material, use PUBLICATION - Production.]

# **RETAIN AS TERRITORY ARCHIVES**

#### **Policy**

The activities associated with developing and establishing decisions, directions and precedents which act as a reference for future decision making.

*Entry No.* 012.080.001

### **Description of Records**

*Disposal Action* Retain as Territory

Archives

Records documenting the development and establishment of the agency's personnel policies. Includes:

- policy proposals
- research papers
- results of consultations
- supporting reports
- major drafts
- final policy documents

# SCHEDULE OF AMENDMENTS – this information is provided for the assistance of users but does not form part of the Notifiable Instrument.

Changes to TARDiS

Dated July 2009

#### **New Features (Insertions)**

FUNCTION	Activity	Entry no.	Description
Personnel	Acquisition	012.003.001	New class.
	Addresses (presentations)	All	New classes.
	Advice	012.005.001	New class.
	Conferences	All	New classes.
	Mentoring	All	New classes.
	Training	All	New classes.

#### **Enhancements** (Changes)

FUNCTION	Activity	Entry no.	Description
Personnel	All	All	Renumbered.
Personnel			Scope note changed.
	Accidents	012.001.001	Classification and sentencing guide changed in class description.
	Agreements		Scope note changed.
	Arrangements		Scope note changed.
	Committees		Scope note changed.
	Committees	012.020.002	Disposal action changed.
	Compliance		Scope note changed.
	Compliance	012.021.001	Class description changed.
	Counselling		Classification and sentencing guide added to scope note.
	Counselling	All	Renumbered
	Discipline		Scope note changed.
	Discipline	All	Renumbered
	Employment Conditions		Classification and sentencing guide added to scope note.
	Evaluation	012.042.001	Class description changed.
	Insurance		Classification and sentencing guide added to scope note.
	Meetings		Scope note changed.
	Meetings	012.072.002	Disposal action changed.
	Moving		Classification and sentencing guide added to scope note.
	Performance	012.078.001	Classification and sentencing guide

#### **Enhancements (Changes)**

FUNCTION	Activity	Entry no.	Description
	Management		changed in class description.
	Performance Management	012.078.002 to 012.078.003	Renumbered.
	Planning		Classification and sentencing guide added to scope note.
	Planning	012.079.007	Disposal action changed.
	Policy		Scope note changed.
	Policy	012.080.002 to 012.080.003	Renumbered.
	Policy	012.080.004	Disposal action changed.
	Rehabilitation	012.087.001	Classification and sentencing guide changed in class description.
	Reporting		Scope note changed. Classification and sentencing guide added to scope note.
	Reporting	012.088.002 to 012.088.004	Renumbered.
	Reporting	012.088.005	Disposal action changed.
	Reviewing		Classification and sentencing guide added to scope note.
	Reviews (decisions)		Classification and sentencing guide added to scope note.
	Reviews (decisions)	All	Renumbered.
	Security		Classification and sentencing guide added to scope note.
	Separations		Scope note changed.
	Tendering	All	Renumbered.

# **Corrections (Deletions)**

FUNCTION	Activity	Entry no.	Description
Personnel	Appeals (decisions)	N/A	Removed.
	Cases	N/A	Removed.
	Suggestions	012.103.002	Removed.
Staff Development	All	All	Removed.