Road Transport (Public Passenger Services) Information to be Displayed in Taxis Approval 2011 (No 1)

Notifiable Instrument NI 2011-523

made under the

Road Transport (Public Passenger Services) Regulation 2002, s102 (2) (Information to be displayed in Taxis)

1. Name of instrument

This instrument is the Road Transport (Public Passenger Services) Information to be displayed in Taxis Approval 2011 (No 1).

2. Commencement

This instrument commences on 25 August 2011.

3. Approval

I approve the information to be displayed in a taxi affiliated with Cabxpress Pty Limited as specified in Schedule 1 of this instrument.

4. Revocation

I revoke Notifiable Instrument NI 2007-79 dated 14 March 2007

Kerry Bell Delegate of the Road Transport Authority 25 August 2011

THIS IS PAGE 1 OF SCHEDULE 1 TO THE INSTRUMENT MADE UNDER \$102 OF THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) REGULATION 2002 ON THE 25 DAY OF AUGUST 2011

TAXI USERS RIGHTS AND RESPONSIBILITIES

YOUR RIGHTS

As a taxi user you have the right to

- · Decide on the route
- · See the taxi meter
- · Refuse multiple hiring
- · Have the radio on or off
- · Have the air conditioning on and off
- · See the taxi identification number

Your driver should

- · Be courteous and helpful
- · Know and obey all the traffic laws
- · Be clean, neat and dry
- · Be wearing a uniform

Your taxi should be

- · Smoke free
- · Clean and tidy
- · Well maintained

YOUR RESPONSIBILITIES

As a taxi user you must

- Pay the estimated fare if requested prior to commencing the hiring
- Pay the correct fare including any tolls and booking fees
- · Not eat, drink or smoke in the taxi
- · Not swear or act in an offensive way
- Ensure any children under-14 are secured in an approved child restraint.

The driver has the right to refuse a hiring if the passenger is believed to be

- Intoxicated
- · Likely to soil the vehicle
- · Refuse to pay a fare deposit upon request

A \$50 fee is applicable if you soil or damage the taxi. Please let the driver know if you need change from \$50 or more.

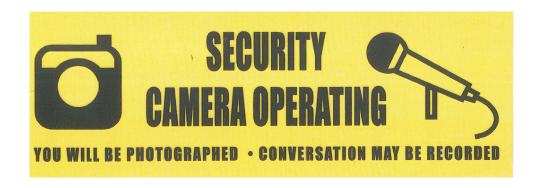
COMPLIMENTS or COMPLAINTS

If you have any complaints or compliments about your driver or your taxi trip please phoney

CABXPRESS 6260 6011

You will need the taxi number plate, time and date of your journey.





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Initials

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