

Road Transport (Public Passenger Services) Information to be Displayed in Taxis Approval 2012 (No 2)

Notifiable Instrument NI 2012-285

made under the

Road Transport (Public Passenger Services) Regulation 2002, s102 (2) (Information to be displayed in Taxis)

1. Name of instrument

This instrument is the Road Transport (Public Passenger Services) Information to be displayed in Taxis Approval 2012 (No 2).

2. Commencement

This instrument commences on the day after notification.

3. Approval

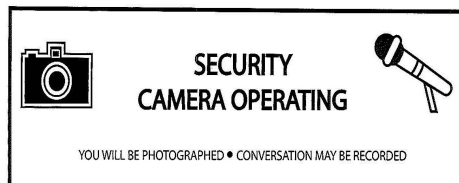
I approve the information to be displayed in a taxi affiliated with Aerial Capital Group Pty Limited as specified in Schedule 1 of this instrument.

4. Revocation

I revoke Notifiable Instrument NI 2011-524 dated 25 August 2011.

Kerry Bell
Delegate of the Road Transport Authority
31 May 2012

THIS IS SCHEDULE 1 TO THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) INFORMATION TO BE DISPLAYED IN TAXIS APPROVAL 2012 (NO 2)



Additional Approved Fee: 1 July 11: COMMISSIONAIRE SURCHARGE: \$1.20

You are a passenger in
TX
 Your comfort is our concern
 A smoke free environment
Silver Service
 TAXIS
6239 3555
ADMINISTRATION: 6126 1500
Registered as: Aerial Capital Enterprises Pty Ltd
 ACN: 114 813 553

FROM JULY 2011 TAXI CHARGES
\$4.70 FLAGFALL • \$11 BOOKING FEE • \$49.50 / HR DETENTION
 RATE 1 - \$1.90 / Kilometre - To Operate 6AM - 9PM MON - FRI
 RATE 2 - \$2.19 / Kilometre - To Operate 9PM - 6AM MON - FRI
 All Day SATURDAY, SUNDAY & PUBLIC HOLIDAYS
MULTIPLE HIRING - \$3.50 FLAG FALL
 RATE 3 - \$1.43 / Kilometre - To operate 6AM - 9PM MON - FRI
 RATE 4 - \$1.64 / Kilometre - To operate 9PM - 6AM MON - FRI
 All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS
SOILING CHARGE - \$50.00 • BABY CAPSULE FEE - \$4.70
AIRPORT RANK TOLL - \$2.00 OR PRE-BOOK PARKING FEE - \$11.00
FARE EVASION IS AN OFFENCE: MAX PENALTY \$500


You are a passenger in
TX
 Your comfort is our concern
 A smoke free environment
Canberra Elite
 Taxis
13 2227
 or 02 6126 1600
ADMINISTRATION: 61261500
Registered as: Aerial Capital Enterprises Pty Ltd
 ACN: 114813553

FROM JULY 2011 TAXI CHARGES
\$4.70 FLAGFALL • NO BOOKING FEE • \$49.50/ HR DETENTION
 RATE 1 - \$1.90 / Kilometre - To Operate 6AM - 9PM MON - FRI
 RATE 2 - \$2.19 / Kilometre - To Operate 9PM - 6AM MON - FRI
 All Day SATURDAY, SUNDAY & PUBLIC HOLIDAYS
MULTIPLE HIRING - \$3.50 FLAG FALL
 RATE 3 - \$1.43 / Kilometre - To operate 6AM - 9PM MON - FRI
 RATE 4 - \$1.64 / Kilometre - To operate 9PM - 6AM MON - FRI
 All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS
SOILING CHARGE - \$50.00 • AIRPORT DEPARTURE TOLL - \$2.00
BABY CAPSULE FEE - \$4.70
FARE EVASION IS AN OFFENCE: MAX PENALTY \$500

**AT THE DRIVER'S REQUEST A DEPOSIT ON THE FARE MUST BE PAID PRIOR TO THE COMMENCEMENT OF A HIRING
 THE DRIVER MUST THEN ENGAGE THE TAXIMETER**

FROM JULY 2011 HIGH OCCUPANCY TAXI
\$6.90 FLAGFALL • NO BOOKING FEE • \$49.50/ HR DETENTION
**WHERE THIS VEHICLE IS HIRED BY A GROUP OF FIVE TO SEVEN (5-7) PERSONS,
 THE FOLLOWING RATES APPLY:**
RATE 5 - \$2.85 / Kilometre - To operate 6AM - 9PM MON - FRI
RATE 6 - \$3.27 / Kilometre - To operate 9PM - 6AM MON - FRI
All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS
**WHERE THIS VEHICLE IS HIRED BY A GROUP OF EIGHT (8) OR MORE PERSONS,
 THE FOLLOWING RATES APPLY:**
RATE 7 - \$3.61 / Kilometre - To operate 6AM - 9PM MON - FRI
RATE 8 - \$4.16 / Kilometre - To operate 9PM - 6AM MON - FRI
All day SATURDAY, SUNDAY & PUBLIC HOLIDAYS

THIS IS SCHEDULE 1 TO THE ROAD TRANSPORT (PUBLIC PASSENGER SERVICES) INFORMATION TO BE DISPLAYED IN TAXIS APPROVAL 2012 (NO 2)

TAXI USERS RIGHTS AND RESPONSIBILITIES		
<p>Your Rights</p> <p>As a taxi user you have the right to:</p> <ul style="list-style-type: none"> Decide on the route See the taxi meter Refuse multiple hiring Have the radio on or off Have the air conditioning on or off See the taxi identification number <p>Your driver should:</p> <ul style="list-style-type: none"> Be courteous and helpful Know and obey all the traffic laws Be clean, neat and tidy Be wearing a uniform <p>Your taxi should be:</p> <ul style="list-style-type: none"> Smoke free Clean and tidy Well maintained 	<p>Your Responsibilities</p> <p>As a taxi user you must:</p> <ul style="list-style-type: none"> Pay the estimated fare if requested prior to commencing the hiring Pay the correct fare including any tolls and booking fees Not eat, drink or smoke in the taxi Not swear or act in an offensive way Ensure any children under 14 are secured in an approved child restraint <p>The driver can refuse to take you if you are drunk, and/or likely to soil the vehicle, and/or refuse to pay a fare deposit when requested. If you soil or damage the taxi, the driver can charge you a \$50 fee for cleaning costs. Please let the driver know if you need change from \$50 or more</p>	<p>Compliments or Complaints</p> <p>If you have any complaints or compliments about your driver or your taxi trip, please phone:</p> <p>CANBERRA ELITE TAXIS</p> <p>6126 1500</p> <p>You will need the taxi number plate and the time and date of your journey.</p> 



IMPORTANT MESSAGE TO PASSENGERS

Service Fee, Transaction Type and GST Notice

All approved cards are subject to a 10% service fee on the taxi fare applicable on statements of account. Some approved cards are subject to GST on the service fee in accordance with the following schedule:

Approved Cards	GST on Service Fee	Authorised Transaction Type
Cabcharge	Nil	Electronic/Manual
American Express	Yes	Electronic Only
Diners Club	Yes	Electronic Only
Mastercard	Yes	Electronic Only
Visa	Yes	Electronic Only
Motorpass	Yes	Electronic Only
JCB	Yes	Electronic Only
All authorised debit cards	Yes	Electronic Only

NOTE: All valid approved cards are accepted by the Cabcharge terminal but where electronic transmission is not possible:

- "Electronic/Manual" - means Cabcharge may accept Cabcharge cards by imprinting a paper docket but only where electronic transmission is not possible.
- "Electronic Only" - means Cabcharge cannot accept those cards by imprinting a paper docket and an alternate payment method must be found.

AUGUST 2008

THESE MAJOR CARDS ACCEPTED AND



Attract a 10% service fee on adjusted taxi fare.
Cabcharge cards are not subject to GST on the service fee.
All other cards are subject to GST on the service fee.
Acceptance is subject to conditions.





**MAXIMUM
NUMBER
OF ADULT
PASSENGERS** **11**

**MAXIMUM
NUMBER
OF ADULT
PASSENGERS** **13**