# Road Transport (Public Passenger Services) Information to be Displayed in Taxis Approval 2013 (No 1)

**Notifiable Instrument NI 2013-328** 

made under the

Road Transport (Public Passenger Services) Regulation 2002, s102 (2) (Information to be displayed in Taxis)

#### 1. Name of instrument

This instrument is the Road Transport (Public Passenger Services) Information to be displayed in Taxis Approval 2013 (No 1).

#### 2. Commencement

This instrument commences on the day after it is notified.

### 3. Approval

I approve the information to be displayed in all taxis affiliated with Cabxpress Pty Limited as specified in Schedule 1 of this instrument.

#### 4. Revocation

I revoke Notifiable Instrument NI 2011-523 dated 25 August 2011.

Kerry Bell Delegate of the Road Transport Authority 24 July 2013

#### TAXI USERS RIGHTS AND RESPONSIBILITIES

#### YOUR RIGHTS

As a taxi user you have the right to

- · Decide on the route
- · See the taxi meter
- · Refuse multiple hiring
- · Have the radio on or off
- · Have the air conditioning on and off
- · See the taxi identification number

#### Your driver should

- · Be courteous and helpful
- · Know and obey all the traffic laws
- · Be clean, neat and dry
- · Be wearing a uniform

#### Your taxi should be

- · Smoke free
- · Clean and tidy
- · Well maintained

#### YOUR RESPONSIBILITIES

#### As a taxi user you must

- Pay the estimated fare if requested prior to commencing the hiring
- Pay the correct fare including any tolls and booking fees
- · Not eat, drink or smoke in the taxi
- · Not swear or act in an offensive way
- Ensure any children under-14 are secured in an approved child restraint.

The driver has the right to refuse a hiring if the passenger is believed to be

- Intoxicated
- · Likely to soil the vehicle
- · Refuse to pay a fare deposit upon request

A \$50 fee is applicable if you soil or damage the taxi. Please let the driver know if you need change from \$50 or more.

#### COMPLIMENTS or COMPLAINTS

If you have any complaints or compliments about your driver or your taxi trip please phoney

#### **CABXPRESS 6260 6011**

You will need the taxi number plate, time and date of your journey.















From July 1st 2013

## TAXI CHARGES

SINGLE HIRING RATE 1 \$1.99/KM FLAGFALL \$4.85 RATE 2 \$2.29/KM

MULTIPLE HIRING RATE 3 \$1.49/KM FLAGFALL \$3.60 RATE 4 \$1.72/KM

MAXI (5, 6 OR 7 PASSENGERS) FLAGFALL \$7.25 RATE 5 \$2.99/KM RATE 6 \$3.44/KM

MAXI (8 OR MORE PASSENGERS) RATE 7 \$3.78/KM

FLAGFALL \$7.25 RATE 8 \$4.35/KM

RATE 1, 3, 5, 7 - FOR A JOURNEY COMMENCING BETWEEN 6am AND 9pm ON A DAY OTHER THAN A SATURDAY, SUNDAY OR PUBLIC HOLIDAY

RATE 2, 4, 6, 8 - FOR A JOURNEY COMMENCING BEFORE 6am OR AFTER 9pm MONDAY TO FRIDAY AND ALL DAY ON A SATURDAY, SUNDAY OR PUBLIC HOLIDAY

BABY CAPSULE FEE \$5.00 WAITING TIME (PER HOUR) \$52.00

AIRPORT TOLL \$3.00 SOILING CHARGE \$50.00

**AIRPORT COMMISSIONAIRE SURCHARGE \$1.20** 

**FARE EVASION IS AN OFFENCE: MAX PENALTY \$500.00** 

Cabxpress 6260 6011

# Smartphone app for booking taxis



