

Road Transport (Public Passenger Services) Information to be Displayed in Taxis Approval 2016 (No 1)*

Notifiable Instrument NI 2016–419

made under the

Road Transport (Public Passenger Services) Regulation 2002, section 102 (Information to be displayed in taxis)

1 Name of instrument

This instrument is the *Road Transport (Public Passenger Services) Information to be Displayed in Taxis Approval 2016 (No 1)*.

2 Commencement

This instrument commences the day after notification.

3 Approval

I approve the information to be displayed in a taxi as specified in Schedule 1 of this instrument.

4 Revocation

This instrument revokes NI2003-232 dated 3 July 2003, NI2012-119 dated 1 March 2012, NI2012-285 dated 31 May 2012 and NI2013-328 dated 24 July 2013.

Kerry Bell
Delegate
Road Transport Authority, Access Canberra

29 July 2016

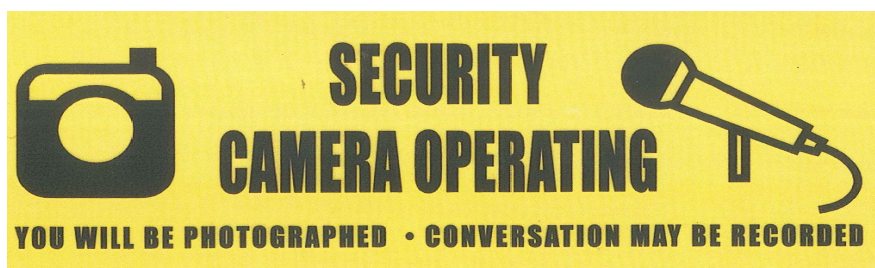
TAXI USERS RIGHTS AND RESPONSIBILITIES		
Your rights	Your responsibilities	Compliments or complaints
<p>As a taxi user you have the right to: Decide on the route. See the taximeter. Refuse a multiple hiring. Have the radio on or off. Have the air conditioning on or off. See the taxi identification number. See the driver's Public Vehicle Driver Authority Card.</p> <p>Your driver should: Be courteous and helpful. Know and obey of all the road rules. Be clean, neat and tidy. Display his Public Vehicle Driver Authority Card.</p> <p>Your taxi should be: Smoke free. Clean and tidy. Well maintained.</p>	<p>As a taxi user you must: Pay the estimated fare, if requested, prior to commencing the hiring. Pay the correct fare including any tolls and booking fees. Not eat, drink or act in an offensive way. Ensure any children under 16 are secured in an approved child restraint. The driver can refuse to take you if you are drunk, and / or likely to soil the vehicle, and /or refuse to pay a fare deposit when requested. If you soil or damage the taxi, the driver can charge you a \$50 fee for cleaning costs. Please let the driver know if you need change from \$50 or more. If paying by credit/debit card or merchants card, a maximum 5% surcharge will apply to the final fare.</p>	<p>If you have any complaints or compliments about your taxi driver or trip, please contact:</p> <p style="text-align: center;">Name of Transport Booking Service</p> <p style="text-align: center;">Phone Number:</p> <p style="text-align: center;">Email:</p>

(1) **Stickers:**

(a) Maximum number of passengers stickers



(b) Security camera declaration sticker



(c) Consumables prohibition sticker



(d) Fees and charges sticker

<p>You are a passenger in:</p> <p style="text-align: center;">TX_____</p> <p>Transport Booking Service Name</p> <p>For Bookings call:</p>	<p style="text-align: center;">From JULY 20__ TAXI CHARGES</p> <p style="text-align: center;">\$5 Flagfall - No Booking Fee - \$52 per hour Detention Fee</p> <ul style="list-style-type: none"> • Rate 1 - \$2.06 / Kilometre - To operate 6AM - 9PM Mon - Fri • Rate 2 - \$2.37 / Kilometre - To operate 9PM - 6AM Mon - Fri <p style="text-align: center;">Applies to all Day Saturday, Sunday and Public Holidays</p> <p style="text-align: center;">Multiple Hiring - \$3.75 Flag Fall</p> <ul style="list-style-type: none"> • Rate 3 - \$1.55 / Kilometre - To operate 6AM - 9PM Mon - Fri • Rate 4 - \$1.78 / Kilometre - To operate 9PM - 6AM Mon - Fri <p style="text-align: center;">Applies all day Saturday, Sunday and Public Holidays</p> <p>SOILING CHARGES - \$50 - AIRPORT TOLL - \$3.00 - COMMISSIONAIRES FEE - \$1.20 A DEPOSIT MAY BE REQUESTED AND PAID PRIOR TO COMMENCEMENT OF THE HIRING. THE DRIVER MUST AT ALL TIMES ENGAGE THE TAXI METER * FARE EVASION IS AN OFFENCE AND CARRIES A MAX PENALTY OF \$ _____</p>
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<p style="text-align: center;">From JULY 20__ HIGH OCCUPANCY TAXI</p> <p style="text-align: center;">\$7.50 Flagfall - No Booking Fee - \$52 per hour Detention Fee</p> <p style="text-align: center;">WHERE THIS VEHICLE IS HIRED BY A GROUP OF FIVE TO SEVEN (5-7) PERSONS, THE FOLLOWING RATES APPLY:</p> <ul style="list-style-type: none"> • Rate 5 - \$3.09 / Kilometre - To operate 6AM - 9PM Mon - Fri • Rate 6 - \$3.55 / Kilometre - To operate 9PM - 6AM Mon - Fri <p style="text-align: center;">Applies to all Day Saturday, Sunday and Public Holidays</p> <p style="text-align: center;">WHERE THIS VEHICLE IS HIRED BY EIGHT (8) OR MORE PERSONS, THE FOLLOWING RATES APPLY:</p> <ul style="list-style-type: none"> • Rate 7 - \$3.91 / Kilometre - To operate 6AM - 9PM Mon - Fri • Rate 8 - \$4.50 / Kilometre - To operate 9PM - 6AM Mon - Fri <p style="text-align: center;">Applies to all Day Saturday, Sunday and Public Holidays</p> <p>A DEPOSIT MAY BE REQUESTED AND PAID PRIOR TO COMMENCEMENT OF THE HIRING. THE DRIVER MUST AT ALL TIMES ENGAGE THE TAXI METER * FARE EVASION IS AN OFFENCE AND CARRIES A MAX PENALTY OF \$ _____</p>
