



Australian Capital Territory

# **Road Transport (Public Passenger Services) Regulation 2002**

**SL2002-3**

made under the

**Road Transport (Public Passenger Services) Act 2001**

**Republication No 10**

**Effective: 9 March 2005 – 31 July 2005**

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Last amendment made by SL2005-4

Authorised by the ACT Parliamentary Counsel

## About this republication

### The republished law

This is a republication of the *Road Transport (Public Passenger Services) Regulation 2002*, made under the *Road Transport (Public Passenger Services) Act 2001* (including any amendment made under the *Legislation Act 2001*, part 11.3 (Editorial changes)) as in force on 9 March 2005. It also includes any amendment, repeal or expiry affecting the republished law to 9 March 2005.

The legislation history and amendment history of the republished law are set out in endnotes 3 and 4.

### Kinds of republications

The Parliamentary Counsel's Office prepares 2 kinds of republications of ACT laws (see the ACT legislation register at [www.legislation.act.gov.au](http://www.legislation.act.gov.au)):

- authorised republications to which the *Legislation Act 2001* applies
- unauthorised republications.

The status of this republication appears on the bottom of each page.

### Editorial changes

The *Legislation Act 2001*, part 11.3 authorises the Parliamentary Counsel to make editorial amendments and other changes of a formal nature when preparing a law for republication. Editorial changes do not change the effect of the law, but have effect as if they had been made by an Act commencing on the republication date (see *Legislation Act 2001*, s 115 and s 117). The changes are made if the Parliamentary Counsel considers they are desirable to bring the law into line, or more closely into line, with current legislative drafting practice.

This republication includes amendments made under part 11.3 (see endnote 1).

### Uncommenced provisions and amendments

If a provision of the republished law has not commenced or is affected by an uncommenced amendment, the symbol **U** appears immediately before the provision heading. The text of the uncommenced provision or amendment appears only in the last endnote.

### Modifications

If a provision of the republished law is affected by a current modification, the symbol **M** appears immediately before the provision heading. The text of the modifying provision appears in the endnotes. For the legal status of modifications, see *Legislation Act 2001*, section 95.

### Penalties

The value of a penalty unit for an offence against this republished law at the republication date is—

- (a) if the person charged is an individual—\$100; or
- (b) if the person charged is a corporation—\$500.



Australian Capital Territory

# Road Transport (Public Passenger Services) Regulation 2002

made under the

**Road Transport (Public Passenger Services) Act 2001**

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Australian Capital Territory

# Road Transport (Public Passenger Services) Regulation 2002

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made under the

**Road Transport (Public Passenger Services) Act 2001**

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Effective: 09/03/05-31/07/05

## Chapter 1 Preliminary

### 1 Name of regulation

This regulation is the *Road Transport (Public Passenger Services) Regulation 2002*.

### 3 Dictionary

The dictionary at the end of this regulation is part of this regulation.

*Note 1* The dictionary defines certain terms, and includes references (*signpost definitions*) to other terms defined elsewhere in this regulation or in other legislation.

For example, the signpost definition '*road transport legislation*—see the *Road Transport (General) Act 1999*, section 6.' means the term 'road transport legislation' is defined in that section and the definition applies to this regulation.

*Note 2* A definition in the dictionary (including a signpost definition) applies to the entire regulation unless the definition, or another provision of the regulation, provides otherwise or the contrary intention otherwise appears (see Legislation Act, s 155 and s 156 (1)).

### 4 Notes

A note included in this regulation is explanatory and is not part of this regulation.

*Note* See the Legislation Act, s 127 (1), (4) and (5) for the legal status of notes.



## 4A Offences against regulation—application of Criminal Code etc

Other legislation applies in relation to offences against this regulation.

*Note 1 Criminal Code*

The Criminal Code, ch 2 applies to the following offences against this regulation (see Code, pt 2.1):

- s 18A (Recovery of lost or stolen certificate of accreditation)
- s 30A (Advertisements for bus services to display accreditation number)
- s 34 (Effect of noncompliance notices—bus operators)
- s 45 (Effect of noncompliance notices—bus drivers)
- s 88 (Taxi licensees to notify change of name or address)
- s 95 (Taxis to be fitted with complying taximeters)
- s 112 (Effect of noncompliance notices—taxi operators)
- s 126 (Effect of noncompliance notices—taxi drivers)
- s 134 (Operation of taxi roof sign by drivers)
- s 143 (Driver not to start taximeter before hiring begins)
- s 143A (When driver must start taximeter)
- s 143B (Operation of taximeter during hiring)
- s 143C (Operation of taximeter at end of hiring)
- s 144 (Driver to ask for correct fare)
- s 144A (Payment of taxi fare)
- s 144B (ACT Taxi Subsidy Scheme vouchers—offences)
- a provision of ch 5 (Hire cars)
- a provision of ch 6 (Disciplinary action)
- a provision of ch 7 (Enforcement).

**Chapter 1** Preliminary

Section 4A

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The chapter sets out the general principles of criminal responsibility (including burdens of proof and general defences), and defines terms used for offences to which the Code applies (eg *conduct*, *intention*, *recklessness* and *strict liability*).

*Note 2* *Penalty units*

The Legislation Act, s 133 deals with the meaning of offence penalties that are expressed in penalty units.

## **Chapter 2            Accreditation of public passenger service operators and taxi networks**

### **Part 2.1            Kinds of accreditation**

#### **5            Accreditations that may be approved**

- (1) The road transport authority may accredit people to operate the following kinds of bus services:
  - (a) regular route services;
  - (b) tour and charter services.
- (2) The road transport authority may accredit people to operate a taxi network for the following kinds of taxi services:
  - (a) a taxi service (other than a restricted taxi service);
  - (b) a restricted taxi service.
- (3) The road transport authority may accredit people to operate the following kinds of taxi services:
  - (a) a taxi service (other than a restricted taxi service);
  - (b) a restricted taxi service.
- (4) The road transport authority may accredit people to operate the following kinds of hire car services:
  - (a) a hire car service (other than a restricted hire car service);
  - (b) a restricted hire car service.

## Part 2.2 Accreditation procedure

### 6 Definitions for pt 2.2

In this part:

***applicant***, for accreditation (including renewal)—see section 7 (1).

***executive officer***, of a corporation, means a person, by whatever name called and whether or not the person is a director of the corporation, who is concerned with, or takes part in, the corporation's management.

***mandatory disqualifying offence*** means—

- (a) an offence against a law of any jurisdiction, an external territory or foreign country—
  - (i) involving dishonesty, bribery, misrepresentation, blackmail, or actual or threatened violence; or
  - (ii) of a sexual nature; or
  - (iii) involving the use or possession, or the supply to someone else, of a drug; or
- (b) an offence against a law of any jurisdiction, an external territory or foreign country for which a person is sentenced to imprisonment.

*Note* ***Jurisdiction*** means a State, the Commonwealth or an internal territory, including the ACT (see the Act, dict).

***proposed service standards***, for an application for accreditation (including renewal)—see section 6A.

***regulated service*** means—

- (a) a public passenger service; or

(b) a taxi network.

*relevant person*, in relation to an application for accreditation (including renewal) by a person or an accreditation held by a person—see section 6B.

**6A Meaning of *proposed service standards* for pt 2.2**

- (1) For this part, the *proposed service standards* for an application for accreditation (including renewal) are—
  - (a) a written statement by the applicant about how the applicant will provide a safe, reliable and efficient regulated service and comply with the approved minimum service standards for the regulated service to which the application relates; and
  - (b) if amended proposed service standards are accepted by the road transport authority under section 7 (5)—the amended standards.
- (2) However, if there are no approved minimum service standards for the regulated service to which the application relates, the *proposed service standards* for the application are—
  - (a) a written statement by the applicant in relation to the matters mentioned in schedule 1, for the regulated service to which the application relates, about how the applicant will provide a safe, reliable and efficient regulated service; and
  - (b) if amended proposed service standards are accepted by the road transport authority under section 7 (5)—the amended standards.
- (3) This subsection and subsection (2) expire on 10 March 2006.

## 6B Meaning of *relevant person* for pt 2.2

In this part:

*relevant person*, in relation to an application for accreditation (including renewal) by a person or an accreditation held by a person, means—

- (a) if the person is an individual—the person and any employee of the person who is concerned with, or takes part in, the management of the regulated service to which the application relates; or
- (b) if the person is a corporation—each executive officer of the corporation.

## 7 Application procedure for accreditation

- (1) A person (the *applicant*) may apply to the road transport authority for accreditation (including renewal) to operate a particular kind of regulated service.

*Note* A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

- (2) The applicant must give the road transport authority—
  - (a) a completed application form for the kind of accreditation applied for; and
  - (b) the proposed service standards for the regulated service to which the application relates; and
  - (c) a statement supplied by a police officer about the criminal history (if any) of, and the infringement notices (if any) served on, each relevant person.
- (3) The road transport authority may require the applicant to give the authority further stated information or a stated document that the authority reasonably needs to decide the application.

- (4) The road transport authority may refuse to consider the application further if the requirement is made in writing and the applicant does not comply with the requirement.
- (5) The applicant may, with the road transport authority's agreement, give the authority amended proposed service standards for the application.
- (6) In this section:  
*infringement notice*—
  - (a) means a notice served under the *Road Transport (General) Act 1999*, section 24 (Service of infringement notices generally) or section 36 (Service of infringement notices on responsible persons for vehicles); and
  - (b) includes a notice (however described) served on a person under the law of another jurisdiction that gives the person the option of paying an amount for an offence instead of being charged with the offence.

## **8 Mandatory refusal of accreditation**

- (1) The road transport authority must refuse an application for accreditation (including renewal) if the authority believes, on reasonable grounds, that—
  - (a) the applicant is not a suitable person to operate the kind or size of regulated service to which the application relates; or
  - (b) the applicant does not have the capacity to meet the applicant's proposed service standards; or
  - (c) the proposed service standards do not adequately state how the applicant will comply with the approved minimum service standards for the regulated service to which the application relates; or

- (d) compliance by the applicant with the proposed service standards will not ensure that the applicant will provide a safe, reliable and efficient regulated service.
- (2) The matters to which the road transport authority may have regard in deciding whether the applicant is a suitable person include—
- (a) the knowledge and experience of the relevant people in relation to the operation of a regulated service of the kind and size to which the application relates; and
  - (b) for an application for accreditation to operate a bus service, taxi network or taxi service—the financial capacity of the applicant to operate the kind and size of regulated service to which the application relates; and
  - (c) for an application for accreditation to operate a regulated service (other than a restricted hire car service)—whether a relevant person is or has been an executive officer of a corporation that is or has been placed in administration or liquidation or wound up under an Australian or foreign law.
- (3) However, the applicant is not a suitable person to operate the regulated service to which the application relates if—
- (a) a relevant person has been convicted or found guilty of a mandatory disqualifying offence; or
  - (b) a relevant person is disqualified under chapter 6 (Disciplinary action) from holding or applying for the accreditation; or
  - (c) for an application for a kind of accreditation for which educational qualifications have been approved by the road transport authority under section 19—at least 1 relevant person does not hold the approved educational qualifications; or
  - (d) the applicant is a corporation and—



- (i) a receiver or receiver and manager within the meaning of the Corporations Act has been appointed in relation to the applicant; or
  - (ii) a court has made an order under the Corporations Act for the winding-up of the applicant; or
- (e) for an application for accreditation to operate a regulated service (other than a restricted hire car service)—
- (i) a relevant person is an undischarged bankrupt under an Australian or foreign law; or
  - (ii) a relevant person is disqualified (however described) from managing a corporation under an Australian or foreign law (including, for example, the Corporations Act, part 2D.6 (Disqualification from managing corporations)); or
  - (iii) a relevant person has been convicted or found guilty of an offence against the Corporations Act, section 209 (3) (which is about a public company giving financial benefits to a related party) or part 5.8 (which relates to companies under external administration etc); or
  - (iv) a relevant person has been convicted or found guilty of an offence against another Australian law or a foreign law that corresponds to a provision mentioned in paragraph (iii).

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

## **9 Discretionary refusal of accreditation**

The road transport authority may refuse an application for accreditation (including renewal) if the authority believes, on reasonable grounds, that—

- (a) a relevant person has failed to comply with a requirement of the Act relating to the application; or
- (b) the person has contravened an accepted service standard or an approved minimum service standard for the accreditation; or
- (c) the applicant has contravened a condition of the person's accreditation; or
- (d) a relevant person has contravened any other provision of the Act; or
- (e) the applicant has not maintained a public vehicle policy in accordance with the *Road Transport (General) Act 1999*, section 217 (Public vehicle insurance compulsory) for a public passenger vehicle operated by the person.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).

## **10 Issue or amendment of accreditation subject to conditions**

- (1) An accreditation may be issued or renewed subject to a condition imposed by the road transport authority.
- (2) An accreditation may be amended by the road transport authority to impose a condition to which the accreditation is to be subject or to amend or revoke a condition to which the accreditation is already subject.
- (3) A condition mentioned in subsection (1) or (2) may be imposed, amended or revoked by the road transport authority—
  - (a) on the authority's own initiative or on the application of the applicant for, or the holder of, an accreditation; and
  - (b) for a stated period or indefinitely.

**11 Accredited people—procedure for imposition etc of conditions on authority’s initiative**

- (1) This section applies to a person if the road transport authority proposes, on its own initiative, to take action under section 10 (2) to amend an accreditation held by the person to impose, amend or revoke a condition (the *proposed action*).
- (2) The road transport authority must give the accredited person a written notice stating—
  - (a) the proposed action; and
  - (b) if the proposed action is to impose a condition to which the accreditation is to be subject—the proposed condition; and
  - (c) if the proposed action is to amend a condition to which the accreditation is subject—the proposed condition as amended; and
  - (d) if the proposed action is to impose or amend a condition—the grounds for the proposed action; and
  - (e) if appropriate, any action that must be taken by the person to avoid or reverse the proposed action; and
  - (f) the date when the proposed imposition, amendment or revocation of the condition takes effect (the *date of effect*); and
  - (g) that the proposed action takes effect on the date of effect unless the notice is revoked by the authority before that date.
- (3) The notice may, but need not, provide an opportunity for the person to make representations about why the proposed action should not be taken.
- (4) The date of effect must not be earlier than 14 days after the notice is given to the person.

- (5) This section does not affect the taking of action under chapter 6 (Disciplinary action).

**12 Accreditation and certificates of accreditation**

- (1) If the road transport authority accredits a person to operate a regulated service, the authority must give the person—
- (a) a certificate of accreditation; and
  - (b) a copy of the accepted service standards in relation to which accreditation was given.
- (2) The certificate of accreditation must show—
- (a) the accreditation number allocated to the person; and
  - (b) the person's full name; and
  - (c) the kind of accreditation; and
  - (d) the expiry date of the accreditation.
- (3) The certificate of accreditation may also show any additional information that the authority considers appropriate.
- (4) The maximum period the road transport authority may accredit a person (including renew an accreditation) to operate a regulated service is as follows:
- (a) for a bus service—3 years;
  - (b) for a taxi service—6 years;
  - (c) for a taxi network—6 years;
  - (d) for a hire car service—6 years.
- (5) An accreditation is not transferable.

**13 Accepted service standards—amendment on accredited person’s initiative**

- (1) An accredited person may apply to the road transport authority for the amendment of an accepted service standard.
- (2) The road transport authority may, in writing, approve the amendment if satisfied, on reasonable grounds, that compliance with the service standard, as amended, will ensure that the accredited person provides a safe, reliable and efficient regulated service.
- (3) The road transport authority must—
  - (a) tell the accredited person whether the authority has approved the amendment; and
  - (b) if the authority has approved the amendment—tell the accredited person when the amendment takes effect.

**13A Accepted service standards—amendment on authority’s initiative**

- (1) This section applies if the road transport authority considers, on reasonable grounds, that the amendment of an accepted service standard is necessary to ensure that the accredited person for the service standard provides a safe, reliable and efficient regulated service.
- (2) The road transport authority may, by written notice given to the accredited person, ask the person to agree to the amendment of the accepted service standard.
- (3) The notice must—
  - (a) state the proposed amendment; and
  - (b) state the reason for the proposed amendment; and

- (c) state when the road transport authority proposes that the amendment take effect; and
  - (d) ask the accredited person to tell the road transport authority within a stated reasonable time (of at least 7 days) whether the person agrees to the amendment.
- (4) The notice may include any other information that the road transport authority considers appropriate.
  - (5) If the accredited person agrees to the proposed amendment of the accepted service standard, the road transport authority must, in writing, amend the service standard.
  - (6) If the road transport authority and the accredited person agree on an amendment (an *alternative amendment*) of the accepted service standard that is different to the proposed amendment, the authority must, in writing, amend the service standard.
  - (7) However, the road transport authority may agree to an alternative amendment of the accepted service standard only if satisfied, on reasonable grounds, that compliance with the service standard, as amended, will ensure that the accredited person provides a safe, reliable and efficient regulated service.
  - (8) If the road transport authority amends an accepted service standard under subsection (5) or (6), the authority must—
    - (a) give the accredited person a copy of the amended service standard; and
    - (b) tell the accredited person when the amended service standard takes effect.

**14 Notification of change in details of accreditation or operation of regulated service**

- (1) This section applies if—

- (a) particulars set out in an application for accreditation (including for the renewal of an accreditation) or other documents given to the road transport authority for the application, or the particulars shown in the certificate of accreditation, become (or are about to become) inaccurate or inapplicable because of a change in circumstances; or
- (b) the operation of a regulated service is changed in a way that may have an adverse effect on the provision of a safe, reliable and efficient regulated service by an accredited person; or
- (c) the financial circumstances of an accredited person change in a way that affects the person's ability to provide a safe, reliable and efficient regulated service.

**Examples for par (a)—changes of circumstances**

- 1 A change in a relevant person for an accredited person.
- 2 A relevant person is convicted or found guilty of a mandatory disqualifying offence or disqualified from managing a corporation under the Corporations Act, pt 2D.6.
- 3 An accredited entity or a relevant person is declared bankrupt.
- 4 An entity no longer has a relevant person who has the relevant approved educational qualifications.
- 5 A change of business address.

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (2) The accredited person must give the road transport authority written notice of the change as soon as practicable (but within 7 days) after the change and, if the change relates to the certificate of accreditation, return the certificate to the authority.

Maximum penalty: 20 penalty units.

- (3) If the change relates to the certificate of accreditation and the certificate is returned to the road transport authority, the authority

must amend the certificate or issue another certificate for the remainder of the period of the certificate that it replaces.

- (4) The road transport authority may require a person who becomes a relevant person for an accredited person after the authority gives the accreditation to—
- (a) comply with section 7 (1) (c) (which is about a criminal records check); and
  - (b) provide any other information that the authority reasonably requires to decide whether, because of the change of circumstances, the accredited person ceases to be a suitable person to be accredited.
- (5) A person must not fail to comply with a requirement under subsection (4).

Maximum penalty: 20 penalty units.

**15 Holder of conditional accreditation to comply with conditions**

The holder of an accreditation must not, without reasonable excuse, contravene a condition to which the accreditation is subject.

Maximum penalty: 20 penalty units.

**16 Replacement of certificate of accreditation**

- (1) The road transport authority may issue a replacement certificate of accreditation to the holder of the accreditation if satisfied that the certificate of accreditation has been lost, stolen or destroyed.



- (2) For subsection (1), the road transport authority may require the holder of the accreditation to give the authority a statement, verified by a statutory declaration signed by the person, that the certificate has been lost, stolen or destroyed.

*Note 1* A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

*Note 2* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

## **17 Production of certificate of accreditation**

- (1) An accredited person must not, without reasonable excuse, fail to produce a certificate of accreditation for a particular kind of regulated service for inspection when required to do so by a police officer or authorised person.

Maximum penalty: 5 penalty units.

- (2) It is a defence to an offence against subsection (1) if—
- (a) the defendant has a reasonable excuse for failing to produce the certificate of accreditation when required to do so; and
  - (b) within 3 days after being required to produce the certificate, the defendant produces the certificate at the place directed by the police officer or authorised person.

## **18 Surrender of accreditation**

- (1) An accredited person may apply to the road transport authority to surrender an accreditation held by the person.
- (2) The application may be made personally by the person or by an agent who produces written evidence of the person's appointment as agent.
- (3) The person must, with the application—

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- (a) return the person's certificate of accreditation to the road transport authority; or
- (b) if the certificate has been lost, stolen or destroyed—give the authority a statement, verified by a statutory declaration signed by the person or agent, that the certificate has been lost, stolen or destroyed.

*Note* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

- (4) If the person complies with this section, the road transport authority must approve the application unless the authority is taking action to suspend or cancel the person's accreditation.
- (5) However, if the person is accredited to operate regular route services, the road transport authority may approve the application only if each service contract held by the person has expired or been terminated in accordance with the contract.

**18A Recovery of lost or stolen certificate of accreditation**

- (1) This section applies to a person who is or was an accredited person if the person has told the road transport authority that the person's certificate of accreditation has been lost or stolen.
- (2) If the person recovers the lost or stolen certificate, the person must, as soon as practicable (but within 14 days) after the day the person recovers the certificate—
  - (a) tell the road transport authority about the recovery of the certificate; and
  - (b) give the certificate to the authority.

Maximum penalty: 20 penalty units.

- (3) Subsection (2) (b) does not apply to the person if the road transport authority tells the person that the certificate need not be given to the authority.
- (4) An offence against this section is a strict liability offence.

## Part 2.3                      Other matters relating to    accreditation

### 18B                      Minimum service standards for regulated services

- (1) The road transport authority must, in writing, approve minimum service standards (the *approved minimum service standards*) for the operation of a regulated service.
- (2) The approved minimum service standards for a regulated service—
  - (a) must include standards in relation to the things mentioned in schedule 1 for the regulated service; and
  - (b) may include standards about anything else in relation to the safe, reliable or efficient provision of the regulated service.

*Note*                      A statutory instrument may make different provision about different matters and apply differently by reference to stated exceptions or factors (see Legislation Act, s 48).

- (3) The approved minimum service standards for a regulated service may include standards in relation to monitoring an accredited operator's compliance with the operator's accepted service standards or the approved minimum service standards, including, for example—
  - (a) the making, management and auditing (including performance auditing) of records and systems required to be kept under the Act; and
  - (b) the reporting requirements in relation to the operator's accepted service standards.

*Note*                      An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (4) An approval under subsection (1) is a disallowable instrument.

*Note* A disallowable instrument must be notified, and presented to the Legislative Assembly, under the Legislation Act.

- (5) In this section:

*regulated service* means—

- (a) a public passenger service; or
- (b) a taxi network.

- (6) Despite subsection (1), the road transport authority may, but is not required to, approve minimum service standards under that subsection for the operation of a regulated service.

- (7) This subsection and subsection (6) expire on 10 March 2006.

## **19 Approval of educational qualifications**

- (1) The road transport authority may, in writing, approve educational qualifications for a kind of accreditation.
- (2) An approval of educational qualifications is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

## **20 Operator training**

The road transport authority may, by written notice, direct an accredited person to undertake, within a stated reasonable time, stated training about the operation of the public passenger service or taxi network for which the person is accredited.

## **20A Tour and charter services from interstate—Act, s 85 (1) (a)**

A person who operates tour and charter services is exempt from the Act, section 20 (2) (Unaccredited operators not to operate certain

bus services) in relation to a particular tour and charter service (the *ACT tour*) that is operated partly within the ACT if—

- (a) the ACT tour begins and ends outside the ACT; and
- (b) each passenger on the tour engages with the operator (or an engagement is made with the operator on the passenger's behalf) for the passenger's journey to begin and end outside the ACT; and
- (c) the person is authorised to operate the ACT tour under the law of another jurisdiction.

*Note* The Act, s 20 (2) would otherwise require the tour and charter service operator to be accredited under this regulation for the operation of the ACT tour.

## **Chapter 3            Bus services**

### **Part 3.1            Operation of bus services**

#### **Division 3.1.1      Bus services generally**

##### **21            Maintenance of buses**

- (1) The accredited operator of a bus must not use the vehicle, or allow someone else to use the vehicle, to operate a bus service if the vehicle has not been serviced and maintained in accordance with the vehicle manufacturer's maintenance standards (however described) relating to the vehicle.

Maximum penalty: 20 penalty units.

- (2) The accredited operator of a bus must not use the vehicle, or allow someone else to use the vehicle, to operate a bus service if—
- (a) the vehicle does not comply with the applicable vehicle standards for the vehicle; or
- (b) the use of the vehicle by the accredited operator or other person would contravene the *Road Transport (Vehicle Registration) Act 1999*.

Maximum penalty: 20 penalty units.

##### **Example for par (b)**

The vehicle must be maintained in a condition that enables it to be driven safely (see *Road Transport (Vehicle Registration) Regulation 2000*, s 107 (2)).

*Note*      An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (3) An offence against this section is a strict liability offence.

## **22 Fleet and maintenance records for buses to be made**

- (1) The accredited operator of a bus service must make a written record of the following particulars for each bus used to operate the service:
  - (a) the make, model and year of manufacture of the bus;
  - (b) the registration number of the bus;
  - (c) the insurance policies, and the expiry date of the policies, that apply in relation to the operation of the bus;
  - (d) the maximum number of seated and standing passengers that may be carried on the bus in accordance with section 37 (Maximum number of passengers in buses);
  - (e) the date the bus was first used by the operator to operate the bus service and (if applicable) the date the bus ceased to be used by the operator to operate the bus service;
  - (f) the inspections of the bus for compliance with section 21 (Maintenance of buses);
  - (g) any defects that affect the roadworthiness or safe operation of the bus;
  - (h) the cleaning, servicing, maintenance and repair of the bus and any other work done to the bus;
  - (i) accidents or other incidents in which—
    - (i) the death of, or bodily injury to, a person is caused by, or arises out of the use of, the bus; or
    - (ii) damage to property is caused by, or arises out of the use of, the bus.
- (2) The accredited operator of a bus service must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.



**23 Notification of changes to bus fleet**

The accredited operator of a bus service must, as soon as practicable (but within 7 days) after acquiring (including under a lease) a bus to operate the bus service, give the road transport authority written notice of the matters mentioned in section 22 (1) (a) to (d).

Maximum penalty: 20 penalty units.

**24 Notifiable incidents involving buses**

- (1) The accredited operator of a bus service must, as soon as practicable (but within 24 hours) after a notifiable accident, give the road transport authority written notice of the time and date when, and the place where, the accident happened.

Maximum penalty: 20 penalty units.

- (2) The accredited operator of a bus service must, as soon as practicable (but within 5 days) after a notifiable accident, give the road transport authority written notice of the following information:

- (a) the make, model and registration number of the bus involved in the accident;
- (b) the full name and home address of the driver of the bus involved in the accident;
- (c) the circumstances of the accident;
- (d) the name and address of anyone killed or injured in the accident;
- (e) for an injured person—the kind of injuries received by the person.

Maximum penalty: 20 penalty units.

- (3) The accredited operator of the bus service must also give the road transport authority written notice of any other incident relating to a bus that significantly affects the operation of the bus service.

Maximum penalty: 20 penalty units.

- (4) In this section:

*notifiable accident* means an accident or other incident in which the death of, or bodily injury to, a person is caused by, or arises out of the use of, a bus used to operate the bus service.

## **25 Condition of buses**

- (1) The accredited operator of a bus service must ensure that, while a bus is being used to operate the service, its interior, exterior and fittings are clean and undamaged and that its fittings are properly fitted and securely in place.

Maximum penalty: 10 penalty units.

- (2) In this section:

*exterior*, of a bus, includes the body, door panels, bumper bars, trim and wheels of the bus.

## **26 Bus drivers to hold appropriate driver licence or authority**

The accredited operator of a bus service must ensure that a person who drives a vehicle to operate the service is—

- (a) the holder of a public vehicle licence authorising the person to drive the vehicle for hire or reward; or

- (b) exempt from holding a public vehicle licence under the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (Exemption of drivers of public vehicles driven for hire or reward—Act, s 31 (1) (b)).

Maximum penalty: 20 penalty units.

## **27 Records of bus drivers to be made**

- (1) The accredited operator of a bus service must make a written record of the following particulars for each person who drives a bus to operate the service:
- (a) the person's full name and home address;
  - (b) the prescribed driver authority information for the person;
  - (c) the dates and times when the bus was driven by the person.
- (2) The accredited operator of a bus service must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

- (3) In this section:

*prescribed driver authority information*, for a person, means—

- (a) if the person is the holder of a public vehicle licence—the number of the person's public vehicle licence and its expiry date; or
- (b) in any other case—
  - (i) the number of the person's Australian driver licence and its expiry date; and

- (ii) the number of the authority mentioned in the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (1) (b) held by the person and its expiry date.

## **28 Keeping and inspection etc of records about buses**

- (1) A person who is or has been the accredited operator of a bus service must—
- (a) keep every record required to be made by the person under the Act for at least 4 years after the making of the last entry in it; and
  - (b) produce the record for inspection when required by a police officer or authorised person; and
  - (c) provide the record, or a copy of the record, to the road transport authority for inspection within a stated reasonable time when required to do so, in writing, by the authority.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (2) A person must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

- (3) The road transport authority, police officer or authorised person may take copies of any record produced or provided under subsection (1) (b) or (c).
- (4) This section does not apply to a recording made by a security camera in a bus.

*Note* For the keeping and destruction of security camera recordings, see s 32 (2).

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**29 Display of notice on bus about maximum number of passengers**

- (1) The accredited operator of a single-decker bus used to operate a bus service must display in a conspicuous position at the rear of the bus a statement, in legible text at least 25mm high, of the maximum number of seated, and the maximum number of standing, passengers the bus is permitted to carry under section 37 (3) (Maximum number of passengers in buses).

Maximum penalty: 5 penalty units.

- (2) The accredited operator of a double-decker bus used to operate a bus service must display in a conspicuous position at the rear of the bus a statement, in legible text at least 25mm high, of—
- (a) the maximum number of seated passengers the bus is permitted to carry on each deck of the bus under section 37 (3); and
- (b) the maximum number of standing passengers the bus is permitted to carry on the lower deck under the subsection.

Maximum penalty: 5 penalty units.

**30 Accreditation details to be displayed on buses**

- (1) The accredited operator of a bus used to operate a bus service must display on the bus in a position approved, in writing, by the road transport authority a statement, in legible text at least 50mm high, of the name in which the accreditation is held and the accreditation number allocated to the operator by the authority.

Maximum penalty: 5 penalty units.

- (2) An approval is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

**30A Advertisements for bus services to display accreditation number**

- (1) The accredited operator of a bus used to operate a bus service must ensure that an advertisement for the bus service identifies the service by its accreditation number.

Maximum penalty: 10 penalty units.

*Note* A person who pretends to be accredited to operate a bus service, or a bus service of a particular kind, commits an offence against the Act, s 21.

- (2) This section does not apply to an advertisement appearing in a vehicle used to operate the bus service.

*Note* **In** a vehicle includes on the vehicle (see dict, def **in** a vehicle).

- (3) An offence against this section is a strict liability offence.

**31 Presence of security camera in bus to be indicated**

The accredited operator of a bus fitted with a security camera must ensure that signs telling people that they may be under video surveillance while in or near the bus are conspicuously placed inside and outside the bus.

Maximum penalty: 5 penalty units.

*Note 1* The accredited operator must also comply with any standards about security cameras in buses, see s 68 (5).

*Note 2* If the National Privacy Principles under the *Privacy Act 1988* (Cwlth) apply to the accredited operator, the operator must collect personal information in accordance with the principles or another provision of the Privacy Act (including, for example, a code of practice).

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**32 Bus operator's responsibilities for security camera recordings**

- (1) This section applies to the accredited operator of a bus if the bus is fitted with a security camera.
- (2) If a recording made by the security camera has not been given to a police officer or the road transport authority under subsection (4), the accredited operator must ensure that the recording is—
  - (a) kept by the accredited operator for 30 days after the day it is made; and
  - (b) destroyed as soon as practicable after the end of the 30 day period.
- (3) The accredited operator of a bus must not fail to comply with subsection (2).

Maximum penalty: 10 penalty units.

*Note* The accredited operator must also comply with any standards about security cameras in buses, see s 68 (5).

- (4) If a police officer or the road transport authority asks the accredited operator of a bus to give the police officer or authority a recording made by the security camera, the accredited operator must not, without reasonable excuse, fail to comply with the request.

Maximum penalty: 10 penalty units.

- (5) The accredited operator of a bus must maintain, in good condition and fully operational, equipment that can display a recording made by the security camera.

Maximum penalty: 5 penalty units.

*Note* If the National Privacy Principles under the *Privacy Act 1988* (Cwlth) apply to the accredited operator, the operator must store, use and disclose the recordings in accordance with the principles. For example,

the principles authorise the use or disclosure of personal information if—

- (a) there is reason to suspect that unlawful activity has been, is being or may be engaged in, and the accredited operator uses or discloses the personal information as a necessary part of its investigation of the matter or in reporting its concerns to relevant people or authorities (see principle 2.1 (f)); or
- (b) the use or disclosure is required or authorised by or under law (see principle 2.1 (g)).

**33 Bus operators to comply with service standard for lost property**

The accredited operator of a bus service who is given lost property found in or near a bus used to operate the service must deal with the property in accordance with the operator's accepted service standard for the handling and disposal of lost property.

Maximum penalty: 5 penalty units.

**34 Effect of noncompliance notices—bus operators**

- (1) This section applies to the accredited operator of a bus if a noncompliance notice under section 234 (Attachment and removal of noncompliance notices) has been attached to the vehicle.
- (2) The accredited operator commits an offence if the notice is attached to the vehicle and the accredited operator uses, or allows someone else to use, the vehicle to operate a bus service after the time of effect of the notice.

Maximum penalty: 20 penalty units.

*Note 1* For the *time of effect*, see s 234 (2) (b).

*Note 2* Unauthorised removal of a noncompliance notice is an offence (see s 234 (4)).

- (3) The accredited operator commits an offence if—



- (a) the accredited operator uses, or allows someone else to use, the vehicle to operate a bus service after the time of effect of the notice; and
- (b) the accredited operator knows the notice has been removed other than in accordance with section 234.

Maximum penalty: 20 penalty units.

- (4) This section does not apply to the accredited operator if a police officer or authorised person has directed under section 234 that the notice be taken to have been removed.
- (5) Strict liability applies to subsection (2) and (3) (a).

## **Division 3.1.2      Bus drivers**

### **35      Requirements about bus drivers stopping for passengers**

- (1) A bus driver must stop the bus and drop off a passenger at a bus stop if the passenger indicates to the driver that the passenger wishes to get off the bus at the bus stop.

Maximum penalty: 5 penalty units.

- (2) A bus driver must stop the bus and pick up a person at a bus stop if the person indicates to the driver that the person wishes to get on the bus at the bus stop.

Maximum penalty: 5 penalty units.

- (3) Despite subsections (1) and (2), the bus driver may refuse to stop the bus or pick up a person if—
  - (a) the driver would contravene section 37 (Maximum number of passengers in buses) or section 39 (Restrictions on carriage of goods in buses) if the driver picked up the person; or

- (b) the person is a person mentioned in section 63 (Bus passengers—soiled clothing etc) or section 64 (Intoxicated bus passengers).
- (4) This section does not, by implication, require a bus driver to pick up and drop off passengers only at bus stops.

### **36 Where bus drivers must stop on a road**

If a bus driver stops on a road to drop off or pick up a passenger, the driver must stop parallel to, and as close as practicable to, the side of the road.

Maximum penalty: 5 penalty units.

### **37 Maximum number of passengers in buses**

- (1) A bus driver must not, at any time—
  - (a) carry in the bus more passengers, whether seated or standing, than the total number of passengers permitted to be carried in the bus; or
  - (b) if the bus is a single-decker—
    - (i) carry in the bus more passengers seated than the number of passengers permitted to be carried seated in the bus; or
    - (ii) carry in the bus more passengers standing than the number of passengers permitted to be carried standing in the bus; or
  - (c) if the bus is a double-decker—
    - (i) carry more passengers seated on a deck of the bus than the number of passengers permitted to be carried seated on that deck of the bus; or

- (ii) carry more passengers standing on the lower deck of the bus than the number of passengers permitted to be carried standing in the bus.

Maximum penalty: 5 penalty units.

*Note* Passengers are not allowed to stand on the upper deck of a double-decker bus, see s 44 (2) (c).

- (2) In working out the number of passengers being carried, the following people are not to be taken into account:
  - (a) any child apparently under 5 years old who is being carried on the lap of a seated passenger;
  - (b) every 3rd child, whether seated or standing, who is apparently under 12 years old unless the child is seated on a seat designed (either by way of fixed armrests or seating contours for individual passengers) so that it is impracticable for the seat to be used by more than the number of passengers for which it is designed.
- (3) For this regulation, the number of passengers who are permitted to be carried seated, or are permitted to be carried standing, in a bus is—
  - (a) if the bus is registered under the *Road Transport (Vehicle Registration) Act 1999*—the number notified (or last notified) to the bus operator by the road transport authority; or
  - (b) if the bus is registered under the law of another jurisdiction that corresponds to the *Road Transport (Vehicle Registration) Act 1999*—the number permitted to be carried by the bus under that law.

### **38 Responsibilities of bus drivers for security cameras**

- (1) This section applies to the driver of a bus if the bus is fitted with a security camera.

- (2) The driver must, before operating the vehicle as a bus, check whether the security camera is operating.

Maximum penalty: 5 penalty units.

- (3) If the camera is not operating, the driver must tell the accredited operator of the bus.

Maximum penalty: 5 penalty units.

*Note* The bus driver must also comply with any standards about security cameras in buses, see s 68 (5).

### **39 Restrictions on carriage of goods in buses**

- (1) A bus driver must not allow anyone to place or carry in the bus something that, because of its size or dimensions, cannot be carried in the bus without inconvenience or danger to someone else.

Maximum penalty: 5 penalty units.

- (2) This section does not apply to anything used by a person with a disability to alleviate the effect of the disability.

### **40 Responsibility of bus drivers for lost property**

A bus driver who finds lost property in the bus, or who is given lost property under section 67 (Lost property found by bus passengers), must give the property to the accredited operator of the bus within 24 hours after finding or being given the property.

Maximum penalty: 5 penalty units.

### **41 Behaviour of bus drivers generally**

A bus driver must not—

- (a) solicit for passengers or for a hiring; or  
(b) move the bus while a door is open; or

- (c) start or stop the bus in a way that subjects a passenger or anyone else to unnecessary risk of injury.

Maximum penalty: 10 penalty units.

*Note 1* A bus driver is not allowed to smoke in the bus (see *Smoke-free Areas (Enclosed Public Places) Act 1994*).

*Note 2* A bus driver must also comply with any standards about security cameras in buses, see s 68 (5).

## **42 Dress and conduct of bus drivers**

- (1) A bus driver must be clean and tidy and wear clean and respectable clothes.

Maximum penalty: 5 penalty units.

- (2) A bus driver must behave in an orderly way and with politeness and propriety towards every passenger, police officer and authorised person and other road users.

Maximum penalty: 5 penalty units.

## **43 Drivers to remain in bus**

A bus driver must not, without reasonable excuse, leave the driver's seat of the bus during a journey of the bus.

Maximum penalty: 5 penalty units.

## **44 Passengers not to be carried on certain parts of a bus**

- (1) A bus driver must not allow a passenger—
- (a) to enter the driver's compartment (if any) of the bus; or
  - (b) to occupy the driver's seat or a part of the driver's seat.

Maximum penalty: 5 penalty units.

- (2) A bus driver must not, while the bus is moving, allow a passenger—

- (a) on a part of the bus not designed to carry passengers; or
- (b) on a part of the bus beside or in front of the driver's seat; or
- (c) if the bus is a double-decker—to stand on the upper deck of the bus.

Maximum penalty: 5 penalty units.

- (3) Without limiting subsection (2), the parts of a bus not designed to carry passengers include—
  - (a) the roof, steps and footboard; and
  - (b) if the bus is a double-decker—the stairs to the upper deck.

#### **45 Effect of noncompliance notices—bus drivers**

- (1) This section applies to the driver of a bus if a noncompliance notice under section 234 (Attachment and removal of noncompliance notices) has been attached to the vehicle.
- (2) The driver commits an offence if the notice is attached to the vehicle and the driver uses, or allows someone else to use, the vehicle to operate a bus service after the time of effect of the notice.

Maximum penalty: 20 penalty units.

*Note 1* For the *time of effect*, see s 234 (2) (b).

*Note 2* Unauthorised removal of a noncompliance notice is an offence (see s 234 (4)).

- (3) The driver commits an offence if—
  - (a) the driver uses, or allows someone else to use, the vehicle to operate a bus service after the time of effect of the notice; and
  - (b) the driver knows the notice has been removed other than in accordance with section 234.

Maximum penalty: 20 penalty units.

- (4) This section does not apply to the driver if a police officer or authorised person has directed under section 234 that the notice be taken to have been removed.
- (5) Strict liability applies to subsection (2) and (3) (a).

## Part 3.2 Bus tickets

### 46 Validity of bus tickets

- (1) A bus ticket is valid for travel only for the journey or journeys for which it is issued.
- (2) A bus ticket transferred in contravention of section 48 (Bus tickets not transferable) is not a valid ticket.

*Note* The dictionary defines **bus ticket** as meaning anything issued by or on behalf of the accredited operator of a bus service for the purpose of authorising a person to travel in a bus operated for the service.

### 47 Valid bus ticket required for travel

- (1) A person must not, without reasonable excuse, travel in a bus unless the person holds a valid bus ticket for the travel.

Maximum penalty: 5 penalty units.

- (2) For subsection (1), if a bus uses automatic equipment to read or record any details in a bus ticket, a bus ticket may be validated—
  - (a) for equipment that is operated by inserting a bus ticket into the equipment—by putting the ticket into the automatic equipment in accordance with any instructions provided by the bus operator; or
  - (b) for equipment operated by passing a bus ticket near the equipment—by passing the ticket near the equipment in accordance with any instructions provided by the bus operator.

**Example of bus ticket inserted into automatic equipment**

a bus ticket with a magnetic strip.



**Example of bus ticket passed near automatic equipment**

a bus ticket with a microchip.

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

**48 Bus tickets not transferable**

- (1) A person who is issued with a bus ticket must not transfer (or offer to transfer) the ticket, or a part of the ticket, to someone else.

Maximum penalty: 5 penalty units.

- (2) This section does not apply if—
- (a) the ticket was bought for the other person; or
  - (b) the transfer is authorised by the accredited operator of the bus service.

**49 Damaged or changed bus tickets not to be used**

A person must not travel in a bus using a bus ticket if the ticket has been—

- (a) damaged or defaced in a material respect; or
- (b) changed in a material particular.

Maximum penalty: 5 penalty units.

**Examples of a bus ticket damaged or defaced in a material respect—par (a)**

- 1 If the ticket has a magnetic strip or microchip, the ticket cannot be read or recorded by the automatic equipment used by a bus to read or record any details in the ticket.

- 2 The information shown on the ticket by, or with the authorisation of, the accredited operator of the bus service for which the ticket is issued is missing or cannot be readily read.

**Examples of a bus ticket changed in a material particular—par (b)**

- 1 The information shown on the ticket by, or with the authorisation of, the accredited operator of the bus service for which the ticket is issued has been changed or deleted without the accredited operator's authorisation.
- 2 If the ticket has a magnetic strip or microchip, the information recorded in the magnetic strip or microchip by, or with the authorisation of, the accredited operator of the bus service for which the ticket is issued, has been changed or deleted without the accredited operator's authorisation.

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

**50 Concession tickets for buses**

- (1) A person must not travel in a bus using a concession ticket unless the person is entitled to use the concession ticket.

Maximum penalty: 5 penalty units.

- (2) A bus driver, police officer or authorised person may require a person who uses (or attempts to use) a concession ticket to travel on a bus to produce satisfactory evidence (for example, a student or pensioner concession card) that the person is entitled to use the ticket to travel on the bus.

- (3) A person must not, without reasonable excuse, fail to comply with a requirement under subsection (2).

Maximum penalty: 5 penalty units.

- (4) A person may not be prosecuted for offences against both subsection (1) and subsection (3) in relation to the same journey.

- (5) For this section, a person is entitled to use a concession ticket for travel on a bus service if the accredited operator of the bus service has authorised the person to use the concession ticket.
- (6) A person must not provide a document containing information that is false, misleading or incomplete in a material particular—
- (a) in relation to an application for a concession ticket; or
  - (b) in purported compliance with a requirement under subsection (2).

Maximum penalty: 20 penalty units.

- (7) A person must not in or in relation to an application for a concession ticket or in purported compliance with a requirement under subsection (2)—
- (a) state anything that is false or misleading in a material particular; or
  - (b) omit from a statement anything without which the statement is misleading in a material particular.

Maximum penalty: 20 penalty units.

- (8) In this section:

*concession ticket* means a bus ticket issued free or at a reduced fare.

## **51 Inspection and processing of bus tickets**

A person who is in a bus must make the person's bus ticket available for inspection or processing by an authorised person on the authorised person's request.

Maximum penalty: 5 penalty units.

## Part 3.3 Conduct of bus passengers

### 52 Conduct of people in buses generally

- (1) A person in a bus must not unreasonably interfere with the comfort or safety of anyone else.

Maximum penalty: 5 penalty units.

- (2) Without limiting subsection (1), a person unreasonably interferes with the comfort or safety of someone else if the person—
- (a) puts a foot on a seat; or
  - (b) spits; or
  - (c) uses offensive language; or
  - (d) behaves offensively; or
  - (e) uses a wheeled recreational device within the meaning of the Australian Road Rules, dictionary.

*Note* A person is not allowed to smoke on a bus (see *Smoke-free Areas (Enclosed Public Places) Act 1994*).

### 53 Bus seats for older people and people with disabilities

- (1) The accredited operator of a bus service may, by a notice in a bus operating the service, set aside seats for older people or people with a disability and specify the people who may use the seats.
- (2) If a seat on a bus is set aside for particular people under subsection (1), a person for whom the seat is not set aside must not continue to occupy the seat if a person for whom the seat is set aside is standing or indicates that the person wishes to use the seat.

Maximum penalty: 5 penalty units.

**54 Drinking of liquor in buses generally prohibited**

- (1) A person must not drink, or be in possession of an open container of, liquor in a bus.

Maximum penalty: 5 penalty units.

- (2) This section does not apply if the liquor is supplied in the bus by, or with the permission of, the accredited operator of the bus service.

**55 Eating and drinking in buses**

- (1) A person must not eat or drink in a bus (or part of a bus) if eating and drinking in the bus (or the part of the bus) is prohibited by a notice displayed in the bus.

Maximum penalty: 5 penalty units.

- (2) This section does not apply if—
- (a) the person is eating or drinking with the permission of the accredited operator of the bus service; or
  - (b) the person is eating or drinking for medical reasons; or
  - (c) the food or drink is supplied in the bus by, or with the permission of, the accredited operator of the bus service.

**56 Getting on and getting off buses**

A person must not, without reasonable excuse, get on or off a bus—

- (a) while the bus is moving; or
- (b) through a window (including a window used as an emergency exit) or a roof hatch.

Maximum penalty: 5 penalty units.

**57 No interference with bus equipment**

A person must not, without reasonable excuse—

- (a) interfere with equipment attached to or forming part of a bus;  
or
- (b) block a bus door; or
- (c) open a locked bus door; or
- (d) open an unlocked bus door while the bus is moving; or
- (e) interfere with an automatically operated bus door.

Maximum penalty: 5 penalty units.

**58 Throwing objects in or from buses**

A person must not throw anything in or from a bus.

Maximum penalty: 5 penalty units.

**59 Travel not allowed on certain parts of bus**

(1) A passenger on a bus must not—

- (a) enter the driver's compartment (if any) of the bus; or
- (b) occupy the driver's seat or a part of the driver's seat.

Maximum penalty: 5 penalty units.

(2) A passenger must not, while the bus is moving—

- (a) be on a part of the bus not designed to carry passengers; or
- (b) be on a part of the bus beside or in front of the driver's seat; or

- (c) if the bus is a double-decker—stand on the upper deck of the bus.

Maximum penalty: 5 penalty units.

- (3) Without limiting subsection (2), the parts of a bus not designed to carry passengers include—
- (a) the roof, steps and footboard; and
  - (b) if the bus is a double-decker—the stairs to the upper deck.

**60 Property not to be removed from buses**

- (1) A person must not remove from a bus property of the accredited operator of the bus.

Maximum penalty: 5 penalty units.

- (2) This section does not apply to the accredited operator of the bus, a police officer or an authorised person.

**61 No littering in buses**

- (1) A person must not deposit, in a bus, litter or anything that may endanger a person or property.

Maximum penalty: 5 penalty units.

- (2) This section does not apply to litter or a thing placed in a container provided in the bus for the collection of litter.

**62 Carriage of animals in buses**

- (1) A person must not take an animal onto a bus without the driver's permission.

Maximum penalty: 5 penalty units.

- (2) This section does not apply to—
- (a) an animal accompanying a person with a disability that is trained to help the person alleviate the effect of the disability; or
  - (b) an animal being trained to help alleviate the effect of a disability.

*Note* If a person is treated unfavourably because the person is accompanied by an animal trained to help the person alleviate the effect of a disability, the person is discriminated against (see *Discrimination Act 1991*, s 9).

### **63 Bus passengers—soiled clothing etc**

- (1) A bus driver, police officer or authorised person may direct a person not to get on, or to get off, a bus if the driver, police officer or authorised person believes, on reasonable grounds, that—
- (a) the person, the person's clothing or goods (or anything else on or carried by the person) may soil or damage the bus or the clothing or goods of someone else; or
  - (b) any of the person's goods cannot, because of their size or dimensions, be carried in the bus without inconvenience or danger to someone else.
- (2) Subsection (1) (b) does not apply to anything used by a person with a disability to alleviate the effect of the disability.
- (3) A person must not fail to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.



**64 Intoxicated bus passengers**

- (1) A bus driver, police officer or authorised person may direct a person not to get on, or to get off, a bus if the driver, police officer or authorised person believes, on reasonable grounds, that the person—
  - (a) is under the influence of liquor or a drug; and
  - (b) is causing, or is likely to cause, a nuisance or annoyance to someone else.
- (2) A person must not fail to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.

**65 Offender to get off bus when directed**

- (1) A bus driver, police officer or authorised person may direct a person to get off the bus if the driver, police officer or authorised person believes, on reasonable grounds, that the person is committing, or has just committed, an offence against this part or part 3.2 (Bus tickets).
- (2) A person must not fail to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.

**66 Removal of people from buses**

A person who fails to comply with a direction under this part to get off a bus may be removed from the bus by a police officer.

**67 Lost property found by bus passengers**

A person who finds something on a bus must return it to its owner or give it to the bus driver, a police officer or an authorised person.

Maximum penalty: 5 penalty units.

## Part 3.4 Other matters relating to bus services

### 68 Standards about security cameras in buses

- (1) The road transport authority may, in writing, approve standards in relation to security cameras in buses.
- (2) A standard may make provision in relation to security cameras in buses, including, for example—
  - (a) when security cameras may be installed; and
  - (b) the kinds of security cameras that may be installed; and
  - (c) the position of security cameras; and
  - (d) the operation of security cameras; and
  - (e) requirements about notices to be included in a bus that has a security camera installed.

*Note* The *Privacy Act 1988* (Cwlth) imposes obligations on some private sector organisations in relation to the collection, storage, use and disclosure of personal information collected about an individual.

- (3) An approval is a disallowable instrument.

*Note* A disallowable instrument must be notified, and presented to the Legislative Assembly, under the Legislation Act.

- (4) A standard may apply, adopt or incorporate (with or without change) an instrument, or a provision of an instrument, as in force from time to time.

*Note 1* The text of an applied, adopted or incorporated law or instrument, whether applied as in force from time to time or at a particular time, is taken to be a notifiable instrument if the operation of the Legislation Act, s 47 (5) or (6) is not disapplied (see s 47 (7)).

*Note 2* A notifiable instrument must be notified under the Legislation Act.

- (5) A person must not, without reasonable excuse, contravene a standard approved under subsection (1).

Maximum penalty: 20 penalty units.

## 69 Interference with bus security cameras and recordings

- (1) A person must not, without lawful authority or excuse, interfere with a security camera in a bus.

Maximum penalty: 20 penalty units.

- (2) A person must not change or otherwise interfere with a recording made by a security camera in a bus.

Maximum penalty: 20 penalty units.

*Note* For the destruction of recordings, see s 32.

## 70 Appointment of bus stops

- (1) Bus stops may be appointed by—
- (a) the road transport authority; or
  - (b) the accredited operator of a bus service in accordance with the prior written approval of the road transport authority.
- (2) A bus stop appointed under subsection (1) must be indicated by a sign (a **bus stop sign**) erected or displayed with the authority's approval and on which the words 'bus stop', 'bus stand' or 'bus zone', or some suitable pictorial representation, appear.
- (3) If times are stated on a bus stop sign, the sign operates only during those times.
- (4) If a bus service operated by a particular accredited operator is stated on a bus stop sign, the sign operates only in relation to a bus service operated by the accredited operator.

## **Chapter 4           Taxis**

### **Part 4.1           Taxi networks**

#### **71           Affiliation of accredited taxi service operators with taxi network**

- (1) If the accredited operator of a taxi service applies to an accredited taxi network provider for affiliation with the network, the network provider must not, without reasonable excuse, refuse to affiliate the accredited operator with the network.

Maximum penalty: 20 penalty units.

- (2) The network provider may refuse the application if the accredited operator does not comply with the network's accepted service standards for affiliation of accredited operators of taxi services.
- (3) The network provider must refuse the application if the accredited operator is not accredited to operate a taxi service of the kind for which the network provider is accredited to provide taxi related services.

Maximum penalty: 20 penalty units.

#### **72           Operation of taxis through taxi networks**

- (1) This section applies to an accredited taxi network provider who is providing taxi related services (including a taxi booking service) in relation to a vehicle while it is being operated as a taxi.

- (2) The network provider must ensure that the vehicle—
- (a) is licensed as a taxi; and
  - (b) is operated by a person who is accredited to operate the kind of taxi service for which the vehicle is licensed as a taxi; and
  - (c) is driven by a person who is—
    - (i) the holder of a public vehicle licence authorising the person to drive the vehicle as a taxi for hire or reward; or
    - (ii) exempt from holding a public vehicle licence under the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (Exemption of drivers of public vehicles driven for hire or reward—Act, s 31 (1) (b)); and
  - (d) complies with the network’s relevant accepted service standards for the operation of taxis (including, for example, in relation to equipment for sending messages between the network and the vehicle’s driver).
- (3) An accredited taxi network provider must not fail to comply with subsection (2).

Maximum penalty: 20 penalty units.

### **73      Taxi network access to taxi booking service**

- (1) An accredited taxi network provider must ensure that a taxi booking service is available at all times for taxis operated by affiliated taxi service operators.

Maximum penalty: 20 penalty units.

- (2) The network provider must ensure that the taxi booking service is operated in accordance with the network's accepted service standards for taxi bookings.

Maximum penalty: 20 penalty units.

**74 Special responsibilities of taxi networks for wheelchair-accessible taxi hirings**

- (1) The section applies if—
- (a) a person asks for a wheelchair-accessible taxi through a taxi booking service; and
  - (b) the person for whom the booking is being made is a wheelchair-dependent person; and
  - (c) a wheelchair accessible taxi operated by an affiliated taxi service operator is available for hire; and
  - (d) the taxi's driver does not accept an offer of the booking.
- (2) The network provider must direct the driver to accept the booking.

Maximum penalty: 10 penalty units.

**75 Waiting periods for wheelchair-accessible taxis to be notified**

An accredited taxi network provider must ensure that every person who asks for a booking to be made for a wheelchair-accessible taxi through the network's taxi booking service is told, as soon as practicable after the booking is made, of the estimated time when, or the estimated period before which, the taxi will arrive at the place where the taxi is to pick up the person.

Maximum penalty: 10 penalty units.

**76 Records of affiliated taxi service operators to be made**

- (1) An accredited taxi network provider must make a written record of the following particulars for each affiliated taxi service operator:
  - (a) the person's full name and home address;
  - (b) the accreditation number allocated to the person by the road transport authority;
  - (c) the kind of taxi service the person is accredited to operate;
  - (d) the expiry date of the accreditation;
  - (e) the registration numbers of the taxis operated by the operator through the taxi network.
- (2) An accredited taxi network provider must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

**77 Records of taxi drivers to be made**

- (1) An accredited taxi network provider must make a written record of the following particulars for each person who drives a taxi that is being used to operate a taxi service by an affiliated taxi service operator:
  - (a) the person's full name and home address;
  - (b) the prescribed driver authority information for the person;
  - (c) the dates and times when the taxi was used by the person to provide a taxi service;
  - (d) the registration number of the taxi driven by the person.



- (2) An accredited taxi network provider must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

- (3) In this section:

*prescribed driver authority information*, for a person, means—

- (a) if the person is the holder of a public vehicle licence—the number of the person’s public vehicle licence and its expiry date; or
- (b) in any other case—
- (i) the number of the person’s Australian driver licence and its expiry date; and
- (ii) the number of the authority mentioned in the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (1) (b) held by the person and its expiry date.

## **78 Keeping and inspection etc of records of taxi networks**

- (1) A person who is or has been an accredited taxi network provider must—
- (a) keep every record required to be made by the person under the Act—
- (i) for a record mentioned in section 77 (1) (c) and (d)— for at least 1 year after the making of the last entry in it; and
- (ii) for any other record—for at least 4 years after the making of the last entry in it; and
- (b) produce the record for inspection when required by a police officer or authorised person; and

(c) provide the record, or a copy of the record, to the road transport authority for inspection within a stated reasonable time when required to do so, in writing, by the authority.

(2) A person must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).

(3) The road transport authority, police officer or authorised person may take copies of any record produced or provided under subsection (1) (b) or (c).

(4) This section does not apply to a recording made by a security camera in a taxi.

*Note* For the keeping and destruction of security camera recordings, see s 79 (2).

## **79 Network provider's responsibilities for security camera recordings**

(1) This section applies to an accredited taxi network provider if a taxi operated by an affiliated taxi service operator is fitted with a security camera.

(2) If a recording made by the security camera has not been given to a police officer or the road transport authority under subsection (4), the network provider must ensure that the recording is—

(a) kept by the network provider for 30 days after the day it is made; and

(b) destroyed as soon as practicable after the end of the 30 day period.

- (3) An accredited taxi network provider must not fail to comply with subsection (2).

Maximum penalty: 10 penalty units.

*Note* The network provider must also comply with any standards about security cameras in taxis, see s 156 (5).

- (4) If a police officer or the road transport authority asks an accredited taxi network provider to give the police officer or authority a recording made by the security camera, the network provider must not, without reasonable excuse, fail to comply with the request.

Maximum penalty: 10 penalty units.

- (5) An accredited taxi network provider must maintain, in good condition and fully operational, equipment that can display a recording made by the security camera.

Maximum penalty: 5 penalty units.

*Note* If the National Privacy Principles under the *Privacy Act 1988* (Cwlth) apply to the network provider, the network provider must collect, store, use and disclose the recordings in accordance with the principles. For example, the principles authorise the use or disclosure of personal information if—

- (a) there is reason to suspect that unlawful activity has been, is being or may be engaged in, and the network provider uses or discloses the personal information as a necessary part of its investigation of the matter or in reporting its concerns to relevant people or authorities (see principle 2.1 (f)); or
- (b) the use or disclosure is required or authorised by or under law (see principle 2.1 (g)).

## **80 Taxi network provider to comply with service standard for lost property**

An accredited taxi network provider who is given lost property found in or near a taxi operated by an affiliated taxi service operator must deal with the property in accordance with the provider's

accepted service standard for the handling and disposal of lost property.

Maximum penalty: 5 penalty units.

## Part 4.2 Taxi vehicle licences

### Division 4.2.1 Kinds of taxi licences

#### 82 Taxi licences that may be issued

- (1) The road transport authority may issue the following kinds of taxi licences:
  - (a) taxi licences (other than restricted taxi licences);
  - (b) restricted taxi licences.

*Note* A **taxi licence** is a licence to use a vehicle as a taxi (see the Act, s 37). A general reference in this regulation to a taxi licence includes both the above kinds of licences (see Legislation Act, s 155).

- (2) A restricted taxi licence may only authorise the licensee to operate the vehicle to which the licence relates as—
  - (a) a wheelchair accessible taxi; or
  - (b) a restricted cross border taxi.
- (3) In this section:

***restricted cross border taxi*** means a licensed taxi-cab under the *Passenger Transport Act 1990* (NSW) that is approved by the road transport authority to operate as a taxi in the ACT under arrangements between the authority and the NSW Government.

## Division 4.2.2      Taxi licensing procedure

### 83      Application procedure for taxi licences

- (1) A person (the *applicant*) may apply to the road transport authority for the issue of a taxi licence of a particular kind.

*Note*      A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

- (2) The applicant must give the road transport authority a completed application form for the kind of licence applied for.
- (3) The road transport authority may require the applicant to give the authority further stated information or a stated document that the authority reasonably needs to decide the application.
- (4) The road transport authority may refuse to consider the application further if the requirement is made in writing and the applicant does not comply with the requirement.

### 84      Issue of taxi licences

- (1) The road transport authority may refuse to issue a taxi licence to an applicant if the authority believes, on reasonable grounds, that the applicant—
- (a) has contravened a condition of another taxi licence held by the person; or
- (b) has not complied with a requirement of the Act relating to the application.

*Note*      A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (2) The road transport authority must refuse to issue a taxi licence of a particular kind if the issue of the licence would exceed the number

of licences of that kind determined under the Act, section 39 (1) (Maximum numbers of taxi licences).

- (3) The road transport authority must refuse to issue a taxi licence (other than a restricted taxi licence) if the authority must refuse to register the vehicle to which the application relates as a taxi under the *Road Transport (Vehicle Registration) Regulation 2000*, section 32B (Deciding applications for registration—taxis).
- (4) The road transport authority must refuse to issue a restricted taxi licence to the applicant if the applicant is not accredited to operate a restricted taxi service.
- (5) The road transport authority must issue a taxi licence to the applicant if—
  - (a) the applicant makes an application to the authority under section 83; and
  - (b) the authority does not refuse the application under this section.
- (6) The maximum period for which the road transport authority may issue a restricted taxi licence is 6 years.
- (7) The road transport authority may not renew a restricted taxi licence.

**85 Issue or amendment of taxi licence subject to conditions**

- (1) A taxi licence may be issued subject to a condition imposed by the road transport authority.
- (2) A taxi licence may be amended by the road transport authority to impose a condition to which the licence is to be subject or to amend or revoke a condition to which the licence is already subject.

- (3) A condition mentioned in subsection (1) or (2) may be imposed, amended or revoked by the road transport authority—
- (a) on the authority's own initiative or on the application of the applicant for a licence or the licensee; and
  - (b) for a stated period or indefinitely.

**86      Taxi licences—procedure for imposition etc of conditions on authority's initiative**

- (1) This section applies to a licensee if the road transport authority proposes, on its own initiative, to take action under section 85 (2) to amend the taxi licence to impose, amend or revoke a condition imposed by the authority (the *proposed action*).
- (2) The road transport authority must give the licensee a written notice stating—
- (a) the proposed action; and
  - (b) if the proposed action is to impose a condition—the proposed condition; and
  - (c) if the proposed action is to amend a condition—the condition as proposed to be amended; and
  - (d) an explanation for the proposed action; and
  - (e) if appropriate, any action that must be taken by the licensee to avoid or reverse the proposed action; and
  - (f) the date when the proposed imposition, amendment or revocation of the condition takes effect (the *date of effect*); and
  - (g) that the proposed action takes effect on the date of effect unless the notice is revoked by the authority before that date.



- (3) The notice may, but need not, provide an opportunity for the licensee to make representations about why the proposed action should not be taken.
- (4) The date of effect must not be earlier than 14 days after the notice is given to the licensee.
- (5) This section does not affect the taking of action under chapter 6 (Disciplinary action).

#### **86A Conditions of taxi licences**

A taxi licence is subject to the conditions (if any) stated in the licence or in a document stated by the licence to form part of the licence.

#### **87 Form of taxi licences**

- (1) A taxi licence issued to a person must show—
  - (a) the taxi licence number allocated to the person; and
  - (b) the person's full name and address; and
  - (c) the kind of licence; and
  - (d) the expiry date (if any) of the licence.
- (2) A licence may also include any additional information that the road transport authority considers appropriate.

#### **88 Taxi licensees to notify change of name or address**

- (1) If a taxi licensee's name or residential address changes, the licensee must, as soon as practicable but no later than 14 days after the change happens, give the road transport authority—
  - (a) written notice of the change; and

(b) the licence.

Maximum penalty: 20 penalty units.

- (2) If the licence is returned to the road transport authority, the authority must amend the licence or issue another licence for the remainder of the period of the licence that it replaces.
- (3) An offence against this section is a strict liability offence.

**89            Holder of conditional taxi licence to comply with conditions**

The holder of a taxi licence must not, without reasonable excuse, contravene a condition to which the licence is subject.

Maximum penalty: 20 penalty units.

**90            Replacement of taxi licence**

- (1) The road transport authority may issue a replacement taxi licence to the holder of the licence if satisfied that the taxi licence has been lost, stolen or destroyed.
- (2) For subsection (1), the road transport authority may require the licence holder to give the authority a statement, verified by a statutory declaration signed by the person, that the licence has been lost, stolen or destroyed.

*Note 1*    A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

*Note 2*    The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

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**91 Production of taxi licence**

- (1) The holder of a taxi licence must not, without reasonable excuse, fail to produce the person's licence for inspection when required to do so by a police officer or authorised person.

Maximum penalty: 5 penalty units.

- (2) Subsection (1) does not apply if—
- (a) the defendant has a reasonable excuse for failing to produce the taxi licence when required to do so; and
  - (b) within 3 days after being required to produce the licence, the defendant produces the licence at the place directed by the police officer or authorised person.

**92 Surrender of taxi licence**

- (1) The holder of a taxi licence may apply to the road transport authority to surrender the licence.
- (2) The application may be made personally by the person or by an agent who produces written evidence of his or her appointment as agent.
- (3) The person must, with the application—
- (a) return the person's taxi licence to the road transport authority; or
  - (b) if the licence has been lost, stolen or destroyed—give the authority a statement, verified by a statutory declaration signed by the person or agent, that the licence has been lost, stolen or destroyed.

*Note* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

- (4) If the person complies with this section, the road transport authority must approve the application unless the authority is taking action to suspend or cancel the person's licence.

## **Part 4.3                      Taxi services**

### **Division 4.3.1              Taxi operators**

#### **93                      Maintenance of taxis**

- (1) The accredited operator of a taxi must not use the vehicle, or allow someone else to use the vehicle, to operate a taxi service if the vehicle has not been serviced and maintained in accordance with the vehicle manufacturer's maintenance standards (however described) relating to the vehicle.

Maximum penalty: 20 penalty units.

- (2) The accredited operator of a taxi must not use the vehicle, or allow someone else to use the vehicle, to operate a taxi service if—
- (a) the vehicle does not comply with the applicable vehicle standards for the vehicle; or
- (b) the use of the vehicle by the accredited operator or other person would contravene the *Road Transport (Vehicle Registration) Act 1999*.

Maximum penalty: 20 penalty units.

**Example for par (b)**

The vehicle must be maintained in a condition that enables it to be driven safely (see *Road Transport (Vehicle Registration) Regulation 2000*, s 107 (2)).

*Note*      An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (3) An offence against this section is a strict liability offence.

## 94      Responsibility of operator for condition of taxi

- (1) The accredited operator of a taxi must ensure that, while the taxi is operating as a taxi, its exterior and interior are clean and undamaged.

Maximum penalty: 10 penalty units.

- (2) The accredited operator of a taxi must ensure that, while the taxi is operating as a taxi, its fittings are clean and undamaged, properly fitted and securely in place and, if appropriate, are fully operational.

Maximum penalty: 10 penalty units.

### Examples of fittings to be fully operational

- 1 interior lights and window winding mechanisms
- 2 fire extinguisher
- 3 if the taxi is fitted with a security camera, the security camera

*Note 1* A taxi must be fitted with a fire extinguisher, see the *Road Transport (Vehicle Registration) Regulation 2000*, sch 1 (Vehicle standards), cl 60A.

*Note 2* The accredited operator must also comply with any standards about security cameras in taxis, see s 156 (5).

- (3) In this section:

*exterior*, of a taxi, includes the body, door panels, bumper bars, trim and wheels of the taxi.

*interior*, of a taxi, includes the interior of the boot of the taxi.

## 95      Taxis to be fitted with complying taximeters

- (1) The accredited operator of a taxi must ensure—
- (a) the taxi is fitted with a taximeter; and
  - (b) the taximeter complies with the standards approved under section 158 (1) (Standards for taximeters).

- (2) An accredited operator of a taxi commits an offence if the operator fails to comply with subsection (1).

Maximum penalty: 20 penalty units.

*Note* It is also an offence to interfere with a taximeter in certain circumstances, see s 159.

- (3) Subsection (1) (b) does not apply to a taxi if an exemption under section 95A is in force for the taxi.
- (4) An offence against this section is a strict liability offence.

**95A Exemption from requirement to comply with taximeter standards**

- (1) The road transport authority may, in writing, exempt a taxi from section 95 (1) (b).
- (2) If the road transport authority exempts a taxi under subsection (1), the authority must endorse the licence for the taxi accordingly.
- (3) An exemption under subsection (1) commences on the later of the date (if any) stated in the exemption and the endorsement by the road transport authority of the exemption on the taxi's licence.
- (4) An exemption under subsection (1) is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

**96 Taximeters to be clearly visible**

The accredited operator of a taxi must ensure that the amount recorded on the taximeter for the taxi, and any figures affecting the rate at which a taxi fare is charged, are displayed (including, if necessary, illuminated) so that they can be readily read by a hirer.

Maximum penalty: 5 penalty units.

**97      Taxi drivers to hold appropriate driver licence or authority**

The accredited operator of a taxi must ensure that a person who drives the taxi while it is operating as a taxi is—

- (a) the holder of a public vehicle licence authorising the person to drive the taxi for hire or reward; or
- (b) exempt from holding a public vehicle licence under the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (Exemption of drivers of public vehicles driven for hire or reward—Act, s 31 (1) (b)).

Maximum penalty: 20 penalty units.

**98      Drivers of wheelchair-accessible taxis to be trained**

The accredited operator of a wheelchair-accessible taxi must ensure that a person who drives the taxi while it is operating as a taxi has—

- (a) successfully completed an approved wheelchair-accessible taxi driver training course; or
- (b) been exempted by the road transport authority under section 160 (Authority may exempt wheelchair-accessible taxi drivers from approved training course) from the requirement to successfully complete the course.

Maximum penalty: 20 penalty units.

**99      Records of taxi drivers to be made**

- (1) The accredited operator of a taxi must make a written record of the following particulars for each person who drives the taxi while it is operating as a taxi:

- (a) the person's full name and home address;



- (b) the prescribed driver authority information for the person;
- (c) whether the person has successfully completed an approved wheelchair-accessible taxi driver training course or has been exempted by the road transport authority under section 160 (Authority may exempt wheelchair-accessible taxi drivers from approved training course) from the requirement to successfully complete the course;
- (d) the dates and times when the taxi was driven by the person while it was operated as a taxi;
- (e) the registration number of the taxi driven by the person.

- (2) A person must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

- (3) In this section:

***prescribed driver authority information***, for a person, means—

- (a) if the person is the holder of a public vehicle licence—the number of the person’s public vehicle licence and its expiry date; or
- (b) in any other case—
  - (i) the number of the person’s Australian driver licence and its expiry date; and
  - (ii) the number of the authority mentioned in the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (1) (b) held by the person and its expiry date.

## **100      Keeping and inspection etc of records about taxis**

- (1) A person who is or has been the accredited operator of a taxi must—
  - (a) keep every record required to be made by the person under the Act for at least 4 years after the making of the last entry in it; and
  - (b) produce the record for inspection when required by a police officer or authorised person; and
  - (c) provide the record, or a copy of the record, to the road transport authority for inspection within a stated reasonable time when required to do so, in writing, by the authority.
- (2) A person must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

*Note*      A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).

- (3) The road transport authority, police officer or authorised person may take copies of any record produced or provided under subsection (1) (b) or (c).
- (4) This section does not apply to a recording made by a security camera in a taxi.

*Note*      For the keeping and destruction of security camera recordings, see s 79 (2).

## **101      Arrangements with taxi networks**

- (1) The accredited operator of a taxi must ensure that, while the taxi is operating as a taxi, arrangements are in force with an accredited taxi network provider for the provision of a taxi booking service for the taxi.

Maximum penalty: 10 penalty units.

- (2) The accredited operator of a taxi must ensure that, while the taxi is operating as a taxi, the taxi is fitted with equipment that allows the taxi driver to send messages to, and receive messages from, the accredited taxi network provider with which the operator is affiliated.

Maximum penalty: 10 penalty units.

- (3) The road transport authority may, in writing, exempt an accredited taxi operator or a vehicle from subsection (1) or (2).
- (4) An exemption is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

## **102 Information to be displayed in taxis**

- (1) The accredited operator of a taxi must ensure that the following information is displayed in accordance with subsection (2) while the taxi is operating as a taxi:
- (a) a summary of the rights and obligations of the hirer;
  - (b) the maximum fares on which the fare for hiring is worked out;
  - (c) the registration number of the taxi;
  - (d) the maximum number of passengers the taxi is licensed to carry.

Maximum penalty: 5 penalty units.

- (2) The information must be displayed inside the taxi in a form approved, in writing, by the road transport authority in a position where it can readily be read by a passenger.
- (3) If the taxi is a stand-by taxi, the reference to the registration number in subsection (1) (c) is to the registration number of the stand-by taxi.

- (4) An approval under subsection (2) is a notifiable instrument.

*Note*      A notifiable instrument must be notified under the Legislation Act.

**103      Presence of security camera in taxi to be indicated**

The accredited operator of a taxi fitted with a security camera must ensure that signs telling people that they may be under video surveillance while in or near the taxi are conspicuously placed inside and outside the taxi.

Maximum penalty: 5 penalty units.

*Note*      If the National Privacy Principles under the *Privacy Act 1988* (Cwlth) apply to the accredited operator, the operator must collect personal information in accordance with the principles or another provision of the Privacy Act (including, for example, a code of practice).

**104      Airconditioning of taxis**

The accredited operator of a taxi must ensure that the taxi is fitted with airconditioning that is in good condition and fully operational.

Maximum penalty: 10 penalty units.

**105      Child restraint anchorages in taxis**

The accredited operator of a taxi must ensure that the taxi is fitted with a child restraint anchorage that complies with the Australian Design Rules.

Maximum penalty: 10 penalty units.

**106      Taxi roof sign indicating hiring availability**

- (1) The accredited operator of a taxi must ensure that the taxi is fitted with equipment (including a light) that operates in accordance with this section.

Maximum penalty: 10 penalty units.

- (2) The taxi must be fitted with a roof sign—
- (a) made of opaque plastic or another substance approved, in writing, by the road transport authority; and
  - (b) enclosing a light; and
  - (c) displaying the word ‘taxi’ on the front and back of the sign in black capital letters at least 70mm high.
- (3) The roof sign, when lit, must show white light.
- (4) The light enclosed by the roof sign must be wired to the taximeter so that—
- (a) the sign is not lit while the taxi is hired; and
  - (b) the sign is lit while the taxi is available for hire.

*Note* For a taxi driver’s responsibilities for the operation of the roof sign, see s 134.

- (5) The accredited operator of a taxi must ensure that the taxi does not display anything not required by this section to show that it is available for hire.

Maximum penalty: 10 penalty units.

- (6) An approval under subsection (2) (a) is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

## **107 Taxi network decals and livery**

- (1) The accredited operator of a taxi must ensure that the taxi is fitted, in a way approved, in writing, by the road transport authority, with approved network decal signs.

Maximum penalty: 10 penalty units.

- (2) The accredited operator of a taxi must ensure that the taxi is painted in the approved network colours.

Maximum penalty: 10 penalty units.

- (3) In this section:

*approved network colours* means colours approved, in writing, by the road transport authority for the accredited taxi network provider with which the operator is affiliated.

*approved network decal signs* means signs approved, in writing, by the road transport authority for the accredited taxi network provider with which the operator is affiliated.

## 108      **Offensive material etc in or on taxis**

- (1) The accredited operator of a taxi must ensure that an advertisement or other document that a reasonable adult would consider indecent, insulting or offensive is not displayed in the taxi.

Maximum penalty: 10 penalty units.

*Note*      The dictionary definition of *in* a vehicle includes on the vehicle.

- (2) The road transport authority, a police officer or an authorised person may direct the accredited operator of a taxi to remove an advertisement or other document that the authority, officer or person believes, on reasonable grounds, contravenes subsection (1).
- (3) The accredited operator must not fail to comply with a direction under subsection (2).

Maximum penalty: 10 penalty units.

## 109      **Stand-by taxis**

- (1) The accredited operator of a taxi must not operate another motor vehicle as a taxi (a *stand-by taxi*) instead of the vehicle mentioned in the licence (the *usual taxi*) unless—

- 
- (a) the usual taxi is out of operation because it is being repaired or serviced; and
  - (b) the stand-by taxi complies with subsection (3); and
  - (c) the operator has given the notices required under subsection (4) to the road transport authority and the accredited taxi network provider with which the operator is affiliated.
- (2) The accredited operator of a taxi must not fail to comply with subsection (1).

Maximum penalty: 10 penalty units.

- (3) A stand-by taxi must—
- (a) have attached to it the numberplates issued for the usual taxi instead of the numberplates issued for the stand-by taxi; and
  - (b) comply with the conditions of the licence that apply to the usual taxi (unless otherwise authorised in writing by the road transport authority); and
  - (c) comply with the other requirements of the Act for taxis; and
  - (d) have been registrable as a taxi when it was last registered under the *Road Transport (Vehicle Registration) Act 1999*; and
  - (e) be covered by a public vehicle policy to the extent that the usual taxi would be.

**Examples of the other requirements to be met by the stand-by taxi—par (c)**

- 1 The vehicle is fitted with the approved network decal signs mentioned in section 107 for the accredited taxi network provider with which the operator is affiliated.
- 2 If the usual taxi is a wheelchair-accessible taxi, the other vehicle must be a wheelchair accessible taxi.

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (4) The accredited operator must give written notice of the operator's intention to operate the stand-by taxi instead of the usual taxi to the road transport authority and the accredited taxi network provider with which the operator is affiliated.
- (5) If the accredited operator of the usual taxi complies with subsection (1), the stand-by taxi is taken, for this regulation, to be the usual taxi while it is being operated as a taxi.

**110      Taxi network uniforms**

The accredited operator of a taxi must not allow a person to drive the taxi while it is operating as a taxi unless the driver is wearing a clean uniform approved, in writing, by the road transport authority for the accredited taxi network provider with which the operator is affiliated.

Maximum penalty: 10 penalty units.

**111      Taxi operators to comply with service standard for lost property**

The accredited operator of a taxi service who is given lost property found in or near a taxi used to operate the service must give the property to the accredited taxi network provider with which the operator is affiliated.

Maximum penalty: 5 penalty units.

**112      Effect of noncompliance notices—taxi operators**

- (1) This section applies to the accredited operator of a taxi if a noncompliance notice under section 234 (Attachment and removal of noncompliance notices) has been attached to the vehicle.



- (2) The accredited operator commits an offence if the notice is attached to the vehicle and the accredited operator uses, or allows someone else to use, the vehicle to operate a taxi service after the time of effect of the notice.

Maximum penalty: 20 penalty units.

*Note 1* For the *time of effect*, see s 234 (2) (b).

*Note 2* Unauthorised removal of a noncompliance notice is an offence (see s 234 (4)).

- (3) The accredited operator commits an offence if—
- (a) the accredited operator uses, or allows someone else to use, the vehicle to operate a taxi service after the time of effect of the notice; and
  - (b) the accredited operator knows the notice has been removed other than in accordance with section 234.

Maximum penalty: 20 penalty units.

- (4) This section does not apply to the accredited operator if a police officer or authorised person has directed under section 234 that the notice be taken to have been removed.
- (5) Strict liability applies to subsection (2) and (3) (a).

## Division 4.3.2      Taxi drivers

*Note*      For the licensing of taxi drivers, see the *Road Transport (Driver Licensing) Regulation 2000*.

### 113      Responsibility of drivers for condition of taxi

A taxi driver must not operate the taxi as a taxi unless it is clean and tidy.

Maximum penalty: 5 penalty units.

### 114      Special responsibilities of wheelchair-accessible taxi drivers

- (1) The section applies to the driver of a wheelchair-accessible taxi.
- (2) As soon as practicable after the driver becomes available to accept a hiring, the driver must tell a network booking service of the driver's availability.

Maximum penalty: 10 penalty units.

- (3) The driver must comply with any direction of a network booking service to accept a booking for the taxi for a wheelchair-dependent person.

Maximum penalty: 10 penalty units.

*Note*      For the obligations of the network, see s 74.

- (4) In this section:

***network booking service*** means a taxi booking service for the accredited taxi network provider with which the accredited operator of the taxi is affiliated.

**115 Responsibilities of taxi drivers for security cameras**

- (1) This section applies to the driver of a taxi if the taxi is fitted with a security camera.
- (2) The driver must, before operating the vehicle as a taxi, check whether the security camera is operating.

Maximum penalty: 5 penalty units.

- (3) If the camera is not operating, the driver must tell the accredited taxi network provider with which the accredited operator of the taxi is affiliated.

Maximum penalty: 5 penalty units.

*Note* The taxi driver must also comply with any standards about security cameras in taxis, see s 156 (5).

**116 Restrictions on carriage of goods in taxis**

- (1) A taxi driver must not allow anyone to place or carry in the taxi something that, because of its size or dimensions, cannot be carried in the taxi without inconvenience or danger to someone else.

Maximum penalty: 5 penalty units.

- (2) This section does not apply to anything used by a person with a disability to alleviate the effect of the disability.

**117 Carriage of animals in taxis**

- (1) A taxi driver must not allow anyone to place or carry in the taxi a dog, cat, bird or any other animal unless it is suitably confined in a box, basket or other container.

Maximum penalty: 5 penalty units.

- (2) This section does not apply to—
- (a) a person with a disability who is accompanied by an animal trained to help the person to alleviate the effect of the disability; or
  - (b) a person who is training an animal to help to alleviate the effect of a disability.

*Note*      If a person is treated unfavourably because the person is accompanied by an animal trained to help the person alleviate the effect of a disability, the person is discriminated against (see *Discrimination Act 1991*, s 9).

### **118      Responsibility of taxi drivers for lost property**

A taxi driver who finds lost property in the taxi, or who is given lost property under section 154 (Lost property found by taxi passengers), must give the property to the accredited taxi network provider with which the accredited operator of the taxi is affiliated within 24 hours after finding or being given the property.

Maximum penalty: 5 penalty units.

### **119      Behaviour of taxi drivers generally**

- (1) A taxi driver must not—
- (a) move the taxi while a door is open; or
  - (b) start or stop the taxi in a way that subjects a passenger or anyone else to unnecessary risk of injury; or

- (c) eat or drink in the taxi while the taxi is available for hire or is hired.

Maximum penalty: 10 penalty units.

*Note 1* Soliciting for passengers is prohibited by s 128.

*Note 2* A taxi driver may not smoke in the taxi (see *Smoke-free Areas (Enclosed Public Places) Act 1994*).

- (2) Subsection (1) (c) does not apply if the driver is eating or drinking for medical reasons.

## **120 Dress and conduct of taxi drivers**

- (1) This section applies to the driver of a vehicle while it is operating as a taxi.
- (2) The driver must be clean and tidy.

Maximum penalty: 5 penalty units.

- (3) The driver must wear a clean uniform approved by the road transport authority for the accredited taxi network provider with which the accredited operator of the taxi is affiliated.

Maximum penalty: 5 penalty units.

- (4) The driver must behave in an orderly way and with politeness and propriety towards every passenger, police officer and authorised person and other road users.

Maximum penalty: 5 penalty units.

- (5) The driver must comply with every reasonable request of a passenger.

Maximum penalty: 5 penalty units.

**Example of reasonable request by passenger**

Operating the taxi's airconditioning system when asked by a passenger.

*Note*      An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

**121      Drivers to remain in taxi**

A taxi driver must not, without reasonable excuse, leave the driver's seat of the taxi during a hiring.

Maximum penalty: 5 penalty units.

*Note*      A taxi driver is required to provide reasonable assistance in loading goods into, and unloading goods from, a taxi and carrying goods (see s 135 (5)).

**122      Use of taxi zones**

- (1) A taxi driver must not stop the taxi in a taxi zone if the taxi is hired or is not available for hire.

Maximum penalty: 5 penalty units.

- (2) However, the driver may set down a passenger in a taxi zone if the taxi occupies the last available vacant position in the taxi zone.

*Note*      The dictionary definition of **taxi zone** includes a temporary taxi zone appointed under s 123.

- (3) On arriving at a taxi zone with positions for 2 or more taxis, a taxi driver must place and keep the taxi in the 1st available vacant position in the taxi zone unless otherwise directed by a police officer or authorised person.

Maximum penalty: 5 penalty units.

- (4) If 2 or more taxis are in a taxi zone, the 1st taxi has a right to the next hiring unless the person hiring selects another taxi.
- (5) The driver of a taxi (other than the 1st taxi) must not do anything in contravention of the 1st taxi's right to the next hiring under subsection (4).

Maximum penalty: 5 penalty units.

- (6) A taxi driver must not leave a taxi zone, or another place where passengers are picked up or dropped off, in contravention of a direction given by a police officer or authorised person.

Maximum penalty: 10 penalty units.

### **123 Temporary taxi zones**

- (1) A police officer or authorised person may appoint a temporary taxi zone at a place where taxis are congregated.
- (2) A taxi driver must use the temporary taxi zone in accordance with directions of the police officer or authorised person.

Maximum penalty: 10 penalty units.

### **124 Offence to park taxis on road for longer than 30 minutes**

- (1) A taxi driver must not park the taxi on a road for longer than 30 minutes, other than in a taxi zone.

Maximum penalty: 10 penalty units.

- (2) The driver does not contravene subsection (1) if—

- (a) the vehicle was hired throughout the period when the vehicle was parked; or
- (b) the driver was, throughout the period when the vehicle was parked, waiting to pick up a person who had hired it before the beginning of that period; or
- (c) the vehicle was parked at the direction, or with the agreement, of a police officer or authorised person; or
- (d) the vehicle was not being operated as a taxi or was not available for hire.

## **125      Use of accredited taxi network by drivers**

- (1) A taxi driver must use equipment in the taxi that allows the driver to send messages to, and receive messages from, the operator's network in accordance with the network's procedures.

Maximum penalty: 5 penalty units.

- (2) A taxi driver must follow the rules of the operator's network for taxi drivers.

Maximum penalty: 5 penalty units.

- (3) A taxi driver must comply with all reasonable requests of the operator's network in relation to providing taxi services.

Maximum penalty: 5 penalty units.

- (4) In this section:

***operator's network*** means the accredited taxi network provider with which the accredited operator of the taxi is affiliated.



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**126 Effect of noncompliance notices—taxi drivers**

- (1) This section applies to the driver of a taxi if a noncompliance notice under section 234 (Attachment and removal of noncompliance notices) has been attached to the vehicle.
- (2) The driver commits an offence if the notice is attached to the vehicle and the driver uses the vehicle to operate a taxi service after the time of effect of the notice.

Maximum penalty: 20 penalty units.

*Note 1* For the *time of effect*, see s 234 (2) (b).

*Note 2* Unauthorised removal of a noncompliance notice is an offence (see s 234 (4)).

- (3) The driver commits an offence if—
  - (a) the driver uses the vehicle to operate a taxi service after the time of effect of the notice; and
  - (b) the driver knows the notice has been removed other than in accordance with section 234.

Maximum penalty: 20 penalty units.

- (4) This section does not apply to the driver if a police officer or authorised person has directed under section 234 that the notice be taken to have been removed.
- (5) Strict liability applies to subsection (2) and (3) (a).

**Division 4.3.3 Taxi hirings**

**127 When a taxi hiring begins**

- (1) If a person asks for a taxi to be at a place (the *pick-up point*) at a particular time (the *booked time*) to carry a person or the person's

goods from the pick-up point to another place, the hiring of the taxi *begins*—

- (a) for a taxi that arrives at the pick-up point before the booked time—at the earlier of the following:
    - (i) the booked time;
    - (ii) the time when the person or the person’s goods are in the taxi;
  - (b) for a taxi that arrives at the pick-up point on or after the booked time—at the time when the person is notified of the taxi’s arrival at the pick-up point.
- (2) If a person asks for a taxi that does not require the taxi to be at the pick-up point at a particular time, the hiring *begins* at the time when the person is notified of the taxi’s arrival at the pick-up point.
- (3) If subsections (1) or (2) do not apply to a hiring, the hiring *begins*—
- (a) on the acceptance of the hiring by the taxi driver; or
  - (b) if the intending passenger and the taxi driver agree that the hiring is to begin at a particular time—at that time.

#### **127A      When a taxi hiring ends**

- (1) The hiring of a taxi *ends* when—
- (a) if the hiring is ended under section 137 (Ending of taxi hiring by hirer)—the hirer ends the hiring; or
  - (b) if the hiring is ended under section 138 (Ending of taxi hiring by driver)—the driver ends the hiring; or
  - (c) if the driver of a wheelchair-accessible taxi accepts a hiring in accordance with section 129 (3) (Requirements about acceptance of taxi hirings) from a person using a wheelchair—

- the driver accepts the hiring offered by the person using a wheelchair; or
- (d) if the hirer leaves the taxi in accordance with a direction under section 152 (Offender to get out of taxi when directed)—the hirer leaves the taxi; or
  - (e) if the hirer is removed under section 153 (Removal of people from taxis)—the hirer is removed from the taxi; or
  - (f) in any other case—the taxi stops at the destination of the hire.
- (2) To remove any doubt, the hiring of a taxi does not include any period during which—
- (a) a hirer is paying the fare and getting out of the taxi; and
  - (b) the driver is unloading goods from the taxi or is carrying goods to a door or entrance of a house, station or other place where the hiring of the taxi ends; and
  - (c) for a wheelchair-accessible taxi—a wheelchair is being released from its attachment to the taxi, unloaded from the taxi or moved (with or without the assistance of the driver) away from the taxi.

**128 Soliciting for taxi hirings prohibited**

A person must not solicit for passengers for, or for a hiring of, a taxi.

Maximum penalty: 10 penalty units.

**129 Requirements about acceptance of taxi hirings**

- (1) The driver of a taxi that is available for hire must accept a hiring promptly when offered.

Maximum penalty: 5 penalty units.

- (2) However, the driver of a wheelchair-accessible taxi that is available for hire must accept a hiring offered by a person using a wheelchair in preference to a hiring offered by a person not using a wheelchair.

Maximum penalty: 5 penalty units.

- (3) Also, the driver of a wheelchair-accessible taxi must accept a hiring offered by a person using a wheelchair even if the driver has already accepted the offer of a person not using a wheelchair unless an intending passenger is already seated in the taxi when the person using a wheelchair offers to hire the taxi.

Maximum penalty: 5 penalty units.

- (4) Despite subsections (1) to (3), a taxi driver may refuse to accept a hiring if—

- (a) the driver would contravene any of the following provisions of this regulation if the driver accepted the hiring:

(i) section 132 (Wheelchair passengers in wheelchair-accessible taxis);

(ii) section 135 (Carriage of goods in taxis);

(iii) section 147 (Drinking of liquor in taxis prohibited);

(iv) section 149 (Restrictions on carriage of animals in taxis);  
or

- (b) the intending passenger is a person mentioned in—

(i) section 148 (Eating and drinking in taxis); or

(ii) section 150 (Taxi passengers—soiled clothing etc); or

(iii) section 151 (Intoxicated taxi passengers); or

- (c) the intending passenger's destination is outside the ACT taxi region; or

- (d) the intending passenger cannot, when asked, satisfy the driver that the person can pay the estimated fare for the proposed hiring; or
  - (e) the driver believes, on reasonable grounds, that the person will not pay the fare for the proposed hiring; or
  - (f) the driver would contravene any other provision of the road transport legislation.
- (5) However, the driver must accept the hiring if directed to do so under section 130 (1).
- (6) To remove any doubt, a reference in this section to a *hiring* includes a hiring made using a taxi booking service.

**130 Directions by police officers or authorised people about acceptance and carrying out of hirings**

- (1) A police officer or authorised person may give a taxi driver a direction—
- (a) to accept a particular hiring even though the driver could refuse to accept the hiring under section 129 (4) (Requirements about acceptance of taxi hirings); or
  - (b) about how a particular hiring is to be carried out.
- (2) However, the police officer or authorised person may not give a direction under subsection (1) that would involve the driver in committing an offence (other than an offence against this regulation).

- (3) A taxi driver who is given a direction under subsection (1) must not, without reasonable excuse, fail to comply with the direction.

Maximum penalty: 5 penalty units.

- (4) If a taxi driver accepts a hiring in accordance with a direction under subsection (1) (a)—

(a) the driver is exempt from any provision of this regulation that would otherwise prohibit the driver from carrying out the hiring; and

(b) the Territory must pay the driver, in addition to the fare, reasonable compensation for any damage, injury, loss of time or other harm incurred by the driver because of the hiring.

- (5) If a taxi driver carries out a hiring in accordance with a direction under subsection (1) (b)—

(a) the driver is exempt from any provision of this regulation that would otherwise prohibit the driver from carrying out the hiring in accordance with the direction; and

(b) the Territory must pay the driver, in addition to the fare, reasonable compensation for any damage, injury, loss of time or other harm incurred by the driver because of the driver's compliance with the direction.

### **131      How taxi hiring to be carried out**

- (1) A taxi driver must not fail to carry out promptly any hiring accepted by the driver.

Maximum penalty: 5 penalty units.

- (2) A taxi driver must not fail to drive the taxi by the shortest practicable route to any place stated by the hirer that is within the ACT taxi region, unless the hirer asks that the taxi be driven to the place by another route.

Maximum penalty: 5 penalty units.

- (3) The hirer of a taxi may, at any time during the hiring, direct the driver to carry the hirer to another place within the ACT taxi region (the *new destination*), even if that place was not originally stated.
- (4) A taxi driver must not, without reasonable excuse, fail to comply with a direction under subsection (3).

Maximum penalty: 5 penalty units.

- (5) However, a taxi driver is not required to comply with a direction made under subsection (3) if, when asked, the hirer does not pay a fare deposit for the journey to the new destination.

### **132 Wheelchair passengers in wheelchair-accessible taxis**

- (1) The driver of a wheelchair-accessible taxi must not carry a wheelchair in the taxi unless it is safely and securely attached to the taxi.

Maximum penalty: 10 penalty units.

*Note* The dictionary definition of *in* a vehicle includes on the vehicle.

- (2) The driver of a wheelchair-accessible taxi must not carry a person in the taxi while the person is seated in a wheelchair unless—
- (a) the wheelchair cannot travel faster than 10km/h on level ground; and
  - (b) the wheelchair is not in another vehicle (for example, a motorised tricycle) while the wheelchair is in the taxi; and

- (c) if a seatbelt is provided for the position where the wheelchair is attached—the person is wearing the seatbelt.

Maximum penalty: 10 penalty units.

- (3) However, subsection (2) (c) does not apply if the person is exempt under a territory law from wearing a seatbelt.

*Note 1* A passenger in a taxi, including a person in a wheelchair, must wear a suitable child restraint or a seatbelt if one is available unless the person is exempt from wearing a seatbelt (see *Road Transport (Safety and Traffic Management) Regulation 2000*, s 23B and the Australian Road Rules, r 265 and r 266).

*Note 2* For exemptions from wearing a seatbelt, including for medical reasons, see *Road Transport (Safety and Traffic Management) Regulation 2000*, s 25 and the Australian Road Rules, r 267.

*Note 3* A person who is exempt from wearing a seatbelt and who is a passenger in a motor vehicle with 2 or more rows of seats must not sit in the front row of seats (see Australian Road Rules, r 267 (1)).

- (4) Despite subsection (2) (a), the driver of a wheelchair-accessible taxi must not carry a person in the taxi while the person is seated in a motorised wheelchair of a kind known as, or that is similar to, a scooter or tricycle.

Maximum penalty: 10 penalty units.

- (5) The driver of a wheelchair-accessible taxi must provide reasonable assistance in loading and unloading a wheelchair, or a person in a wheelchair, into or from the taxi.

Maximum penalty: 10 penalty units.

### **133      Where taxi drivers must stop**

- (1) A taxi driver may refuse to stop the taxi at a place where stopping the taxi would be unlawful or, in the driver's opinion, unsafe.



- (2) If a taxi driver stops on a road or road related area to drop off or pick up a passenger, the driver must stop parallel to, and as close as practicable to, the side of the road or area.

Maximum penalty: 5 penalty units.

- (3) However, subsection (1) does not apply to the driver of a taxi if compliance with the section would significantly hinder the safe dropping off or picking up of a person with a significant disability that affects the person's mobility.

**Examples of people with significant disabilities affecting mobility**

- 1 a wheelchair-dependent person
- 2 a person who ordinarily uses a walking stick, crutches or a walking frame to move around outdoors
- 3 a person who is blind

*Note* An example is part of this regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (4) To remove any doubt, this section does not authorise a taxi driver to stop a taxi at a place in contravention of a territory law.

**134 Operation of taxi roof sign by drivers**

- (1) The driver of a taxi commits an offence if the taxi's roof sign is lit when the taxi is not available for hire.

Maximum penalty: 5 penalty units.

**Example of when a taxi is not available for hire**

when the taxi is travelling to a pick-up point within the meaning of s 127

*Note* An example is part of this regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (2) An offence against this section is a strict liability offence.

- (3) In this section:

*roof sign* means the roof sign mentioned in section 106 (2) (Taxi roof sign indicating hiring availability).

### **135      Carriage of goods in taxis**

- (1) A taxi driver must carry any goods in the taxi if asked to do so by a hirer.

Maximum penalty: 5 penalty units.

*Note 1*    The dictionary defines *goods* to include luggage.

*Note 2*    The dictionary definition of *in* a vehicle includes on the vehicle.

- (2) However, the driver may refuse to carry goods in the taxi if the driver would contravene section 116 (Restrictions on carriage of goods in taxis) by doing so.

- (3) A taxi driver must not—

- (a) carry goods on the roof of the taxi except with the hirer's agreement; or
- (b) carry goods (except luggage) with a total weight over 25kg in a part of the taxi designed to carry passengers.

Maximum penalty: 5 penalty units.

- (4) However, subsection (3) (b) does not apply to the carriage of a wheelchair in a part of a wheelchair-accessible taxi designed to carry passengers.

- (5) A taxi driver must provide reasonable assistance with a passenger's goods.

Maximum penalty: 5 penalty units.

#### **Examples of reasonable assistance with passenger's goods**

- 1    loading goods into, and unloading goods from, the taxi

- 2 carrying goods from or to a door or entrance of a house, station, airport or other place where the hiring of the taxi begins or ends

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (6) A taxi driver must take reasonable care of a passenger's goods.

Maximum penalty: 5 penalty units.

- (7) If a taxi driver removes goods from the taxi, the driver must promptly deliver them in the condition in which the driver received them.

Maximum penalty: 5 penalty units.

### **136 Taxi driver waiting or instructed to return**

- (1) If the hirer of a taxi asks the driver to wait, the driver must wait for—

(a) 15 minutes; or

(b) if the driver and hirer agree to a shorter or longer period—the period agreed.

Maximum penalty: 5 penalty units.

- (2) However, the driver may refuse to wait if the hirer does not pay the driver the fare to the place where the hirer asked the driver to wait and the fare for the relevant waiting period.

- (3) If the hirer ends the hire and instructs the taxi driver to return later to the place where the hiring was ended, the taxi driver may claim the fare to the time of the ending of the hiring and is not obliged to accept the hiring to return.

### **137 Ending of taxi hiring by hirer**

The hirer of a taxi may end the hiring at any time.

## 138 Ending of taxi hiring by driver

- (1) A taxi driver may end a hiring—
- (a) on a ground on which the driver could refuse to accept a hiring under section 129 (4) (Requirements about acceptance of taxi hirings); or
  - (b) if a passenger behaves in an offensive way or uses offensive language; or
  - (c) if a passenger does not stop eating, drinking or smoking when asked by the driver to do so; or
  - (d) if a passenger is not wearing a suitable child restraint or a seatbelt that is properly fastened and adjusted.
- (2) However—
- (a) subsection (1) (c) does not apply if the person is eating or drinking for medical reasons; and
  - (b) subsection (1) (d) does not apply if the person is exempt under a territory law from wearing a seatbelt.

*Note 1* A passenger in a taxi, including a person in a wheelchair, must wear a suitable child restraint or a seatbelt if one is available unless the person is exempt from wearing a seatbelt (see *Road Transport (Safety and Traffic Management) Regulation 2000*, s 23B and the Australian Road Rules, r 265 and r 266).

*Note 2* For exemptions from wearing a seatbelt, including for medical reasons, see the *Road Transport (Safety and Traffic Management) Regulation 2000*, s 25 and the Australian Road Rules, r 267.

*Note 3* A person who is exempt from wearing a seatbelt and who is a passenger in a motor vehicle with 2 or more rows of seats must not sit in the front row of seats (see Australian Road Rules, r 267 (1)).

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**139 Extra taxi passengers**

A taxi driver must not allow anyone else other than the hirer to travel in the taxi without the hirer's agreement.

Maximum penalty: 5 penalty units.

**140 Sharing taxis**

(1) This section applies if, at the beginning of, or during, a hiring of a taxi, the hirer requires the driver—

(a) to allow other people (the hirer's guests) to share the taxi with the hirer; and

(b) to drive the hirer's guests to a destination other than the hirer's destination before driving the hirer to his or her destination.

(2) The taxi driver must comply with a requirement under subsection (1).

Maximum penalty: 5 penalty units.

(3) However, if the requirement is made during a hiring, the taxi driver need not comply with the requirement if—

(a) when asked by the driver, the hirer does not pay a fare deposit for the estimated fare for the hiring; or

(b) the destination of the hirer's guests is outside the ACT taxi region.

*Note* A hiring may be refused if an intending passenger's destination is outside the ACT taxi region, see s 129 (4) (c) (Requirements about acceptance of taxi hirings).

(4) The taxi driver must not ask for payment of all or part of the fare from any of the hirer's guests.

Maximum penalty: 5 penalty units.

### **141      Multiple hiring of taxis**

A taxi driver must not, without the agreement of anyone who has already hired the taxi, accept a 2nd or subsequent hiring of the taxi.

Maximum penalty: 5 penalty units.

### **142      Taxi fare deposits**

- (1) Before accepting an offer of a hiring from a person, a taxi driver may ask the person to give the driver a fare deposit if the driver believes, on reasonable grounds, that the person may not be able to, or will not, pay the estimated fare for the hiring.

*Note*      The fare for a waiting period mentioned in s 136 (2) (Taxi driver waiting or instructed to return) is also a fare deposit (see dict, def *fare deposit*).

- (2) The driver of a taxi may ask a hirer to pay a fare deposit if, during the hire, the hirer asks to be taken to a destination other than the destination originally stated and the driver believes, on reasonable grounds, that the hirer may not be able to pay, or will not pay, the estimated fare to the new destination.
- (3) If the person or hirer gives the taxi driver the fare deposit, the driver cannot refuse to accept the hiring or end the hiring on the ground that the person or hirer cannot satisfy the driver that the person or hirer can pay the estimated fare for the proposed hiring.

### **142A      Exemption from operation of taximeter and metered fares for certain hirings—Act, s 85 (1)**

- (1) This section applies to the driver of a taxi in relation to the following kinds of hirings (an *authorised fixed-fare hiring*):
  - (a) a hiring to a destination outside the ACT taxi region if, before the hiring is begun—

- 
- (i) the driver tells the intending passenger that the destination is outside the ACT taxi region; and
    - (ii) the driver and the intending passenger agree on the amount payable as the fare for the hiring;
  - (b) a hiring for the delivery of an item (including goods) if no passengers are carried in the taxi during the hiring;
  - (c) a hiring approved by the road transport authority under subsection (2).
- (2) The road transport authority may, in writing, approve a hiring to which this section applies.
  - (3) An approval under subsection (2) is a disallowable instrument.

*Note* A disallowable instrument must be notified, and presented to the Legislative Assembly, under the Legislation Act.
  - (4) The driver of a taxi is exempt from the following provisions in relation to an authorised fixed-fare hiring:
    - section 143A (When driver must start taximeter)
    - section 143B (Operation of taximeter during hiring)
    - section 143C (Operation of taximeter at end of hiring)
    - section 144 (2) (Driver to ask for correct fare).

### **143 Driver not to start taximeter before hiring begins**

- (1) The driver of a taxi commits an offence if the driver starts the taxi's taximeter recording a fare for a hiring of the taxi before the hiring begins.

Maximum penalty: 5 penalty units.

*Note* For when a hiring begins, see s 127.

- (2) An offence against this section is a strict liability offence.

**143A      When driver must start taximeter**

- (1) The driver of a taxi commits an offence if the driver fails to start the taxi's taximeter recording the fare for a hiring when the hiring begins.

Maximum penalty: 5 penalty units.

*Note 1* For when a hiring begins, see s 127.

*Note 2* This section does not apply to an authorised fixed-fare hiring, see s 142A (4).

- (2) Subsection (1) does not apply to a hiring to which subsection (3) or (4) applies.
- (3) The driver of a wheelchair-accessible taxi commits an offence if—
- (a) the taxi is hired by or for a wheelchair-dependent person; and
  - (b) before the hiring begins the driver is informed that an ACT Taxi Subsidy Scheme voucher will be used for the hiring; and
  - (c) either—
    - (i) the driver starts the taxi's taximeter recording the fare for the hiring before the person's wheelchair is lifted into and attached to the taxi; or
    - (ii) the driver fails to start the taxi's taximeter recording the fare for the hiring as soon as practicable after the person's wheelchair is lifted into and attached to the taxi.

Maximum penalty: 5 penalty units.

- (4) The driver of a wheelchair-accessible taxi commits an offence if—
- (a) the taxi is hired by or for a wheelchair-dependent person; and
  - (b) after the hiring begins the driver is informed that an ACT Taxi Subsidy Scheme voucher will be used for the hiring; and



- (c) either—
- (i) the driver fails to stop the taxi's taximeter recording the fare for the hiring until the person's wheelchair is lifted into and attached to the taxi; or
  - (ii) the driver fails to restart the taxi's taximeter recording the fare for the hiring as soon as practicable after the person's wheelchair is lifted into and attached to the taxi.

Maximum penalty: 5 penalty units.

- (5) An offence against this section is a strict liability offence.

#### **143B Operation of taximeter during hiring**

- (1) The driver of a taxi commits an offence if the driver stops the taxi's taximeter recording a fare for a hiring before the hiring ends.

Maximum penalty: 5 penalty units.

*Note* This section does not apply to an authorised fixed-fare hiring, see s 142A (4).

- (2) Subsection (1) does not apply if the taximeter is stopped from recording a fare during any period of a hiring when—
- (a) the taxi is delayed for a reason mentioned in section 145 (Taxi fare not payable for avoidable delays); or
  - (b) a hirer (who is not the last hirer in a multiple hiring of the taxi) is paying the fare for his or her hire and getting out of the taxi.
- (3) The driver of a taxi commits an offence if—
- (a) the driver stopped the taxi's taximeter recording a fare during any period of a hiring when—
    - (i) the taxi is delayed for a reason mentioned in section 145 (Taxi fare not payable for avoidable delays); or

- (ii) a hirer (who is not the last hirer in a multiple hiring of the taxi) is paying the fare for his or her hire and getting out of the taxi; and
- (b) the driver fails to restart the taximeter recording the fare when the hiring is resumed.

Maximum penalty: 5 penalty units.

- (4) An offence against this section is a strict liability offence.

### **143C      Operation of taximeter at end of hiring**

- (1) The driver of a taxi commits an offence if, at the end of a hiring, the driver fails to stop the taxi's taximeter from recording the fare for the hiring.

Maximum penalty: 5 penalty units.

*Note 1*    For when a hiring ends, see s 127A.

*Note 2*    This section does not apply to an authorised fixed-fare hiring, see s 142A (4).

- (2) The driver of a taxi commits an offence if, before receiving payment of the fare for a hiring, the driver fails—
  - (a) to ensure that the amount displayed on the taxi's taximeter as the fare, and any figures that affect the rate at which the fare is worked out, are displayed (including, if necessary, illuminated) so that they can be readily read by the hirer; and
  - (b) to state any other amounts that are payable for the hiring.

Maximum penalty: 5 penalty units.

- (3) The driver of a taxi commits an offence if the driver fails to ensure that the amount displayed on the taxi's taximeter as the fare for the hiring is returned to zero as soon as practicable—

- (a) after the driver receives payment of the fare for the hiring; or
- (b) for a hiring for which the fare is not paid—after the hirer fails to pay the fare.

Maximum penalty: 5 penalty units.

- (4) Subsection (3) applies to a multiple hiring only if the hiring is the last in the multiple hiring.
- (5) An offence against this section is a strict liability offence.

#### **144 Driver to ask for correct fare**

- (1) A taxi driver must not ask a hirer for payment of more than the fare for the hiring of the taxi.

Maximum penalty: 5 penalty units.

##### **Examples of asking for payment of more than the fare for a hiring**

- 1 if different fare rates are payable for hirings begun at different times, asking for a fare that is worked out on a higher rate than the rate applying at the time a hiring begins
- 2 asking for payment of a fare recorded on the taxi's taximeter that is worked out at a rate per kilometre of travel, or at a rate per hour of waiting time, that is more than the maximum rate determined under the Act, s 60
- 3 asking for payment in relation to a period of a hire when the taximeter was required to be stopped under s 143B (2)

*Note 1* The fare may include amounts not shown on the taximeter, eg a toll.

*Note 2* An example is part of this regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (2) A taxi driver must not make an agreement with a hirer for payment of more than the fare for the hiring of the taxi.

Maximum penalty: 5 penalty units.

**Example of agreement for payment of more than the fare for a hiring**

for a hiring that is not an authorised fixed-fare hiring, the driver agreeing to a fixed amount for a hiring that is higher than the fare for the hiring worked out at the maximum rate determined under the Act, s 60

*Note*      Subsection (2) does not apply to an authorised fixed-fare hiring, see s 142A (4).

- (3) An offence against this section is a strict liability offence.

**144A      Payment of taxi fare**

- (1) The hirer of a taxi commits an offence if—

- (a) the hirer did not pay a fare deposit for hiring the taxi; and
- (b) at the end of the hiring the hirer does not pay to the taxi's driver the fare for the hiring.

Maximum penalty: 5 penalty units.

*Note*      For when a hiring ends, see s 127A.

- (2) The hirer of a taxi commits an offence if—

- (a) the hirer paid a fare deposit for hiring the taxi; and
- (b) the fare for the hiring is more than the fare deposit; and
- (c) at the end of the hiring the hirer does not pay to the taxi's driver the difference between the fare deposit and the fare.

Maximum penalty: 5 penalty units.

- (3) The driver of a taxi commits an offence if—
- (a) a hirer paid a fare deposit for hiring the taxi; and
  - (b) the fare for the hiring is less than the fare deposit; and
  - (c) at the end of the hiring the driver does not pay the difference between the fare deposit and the fare to the hirer.

Maximum penalty: 5 penalty units.

- (4) The driver of a taxi commits an offence if—
- (a) a hirer gives the driver more money than the amount of the fare for the hiring; and
  - (b) the driver fails to offer the correct change to the hirer.

Maximum penalty: 5 penalty units.

- (5) An offence against this section is a strict liability offence.

**144B ACT Taxi Subsidy Scheme vouchers—offences**

- (1) A person commits an offence if—
- (a) the person uses an ACT Taxi Subsidy Scheme voucher as part-payment of the fare for the hiring of a taxi; and
  - (b) the person is not the person to whom the voucher was issued; and
  - (c) the person to whom the voucher was issued is not a passenger in the taxi for all of the hiring for which the voucher was used.

Maximum penalty: 5 penalty units.

- (2) A person commits an offence if the person makes a false or misleading statement in an ACT Taxi Subsidy Scheme voucher.

Maximum penalty: 5 penalty units.

**Example**

stating in a voucher an amount as the total fare recorded on a taximeter for the hiring to which the voucher relates that is more than the actual metered fare for the hiring

*Note*      An example is part of this regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (3) Subsection (2) does not apply if the statement is not false or misleading in a material particular.
- (4) An offence against this section is a strict liability offence.

**145      Taxi fare not payable for avoidable delays**

A taxi driver must not ask for payment of a fare for a period when the taxi is delayed because of—

- (a) the taxi breaking down or being involved in an accident; or
- (b) anything that the driver could have prevented (including, for example, a shortage of fuel).

Maximum penalty: 5 penalty units.

**Division 4.3.4      Conduct of taxi passengers**

**146      Offensive behaviour or language in taxis**

A person must not, in a taxi—

- (a) behave in an offensive way; or

(b) use offensive language.

Maximum penalty: 10 penalty units.

**147 Drinking of liquor in taxis prohibited**

A person must not drink, or be in possession of an open container of, liquor in a taxi.

Maximum penalty: 5 penalty units.

**148 Eating and drinking in taxis**

(1) A person (other than the driver) must not eat or drink in a taxi except with the taxi driver's agreement.

Maximum penalty: 5 penalty units.

(2) This section does not apply if the person is eating or drinking for medical reasons.

(3) To remove any doubt, this section does not authorise a taxi driver to agree to a person drinking liquor in the taxi.

*Note* A person is not allowed to smoke in a taxi (see *Smoke-free Areas (Enclosed Public Places) 1994*).

**149 Restrictions on carriage of animals in taxis**

(1) A person must not take a dog, cat, bird or any other animal into a taxi unless the animal is suitably confined in a box, basket or other container.

Maximum penalty: 5 penalty units.

(2) This section does not apply to—

(a) an animal accompanying a person with a disability that is trained to help the person to alleviate the effect of the disability; or

- (b) an animal being trained to help to alleviate the effect of a disability.

*Note*      If a person is treated unfavourably because the person is accompanied by an animal trained to help the person alleviate the effect of a disability, the person is discriminated against (see *Discrimination Act 1991*, s 9).

### **150      Taxi passengers—soiled clothing etc**

- (1) A taxi driver, police officer or authorised person may direct a person not to get into, or to get out of, a taxi if the driver, police officer or authorised person believes, on reasonable grounds, that—
- (a) the person, the person's clothing or goods (or anything else on or carried by the person) may soil or damage the taxi or the clothing or goods of someone else; or
- (b) any of the person's goods cannot, because of their size or dimensions, be carried in the taxi without inconvenience or danger to someone else.
- (2) Subsection (1) (b) does not apply to anything used by a person with a disability to alleviate the effect of the disability.
- (3) A person must not fail to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.

### **151      Intoxicated taxi passengers**

- (1) A taxi driver, police officer or authorised person may direct a person not to get into, or to get out of, the taxi if the driver, police officer or authorised person believes, on reasonable grounds, that the person—
- (a) is under the influence of liquor or a drug; and
- (b) is causing, or is likely to cause, a nuisance or annoyance to someone else.



- (2) A person must not fail to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.

**152 Offender to get out of taxi when directed**

- (1) A taxi driver, police officer or authorised person may direct a person to get out of the taxi if the driver, police officer or authorised person believes, on reasonable grounds, that the person is committing an offence under this part.
- (2) A person must not fail to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.

**153 Removal of people from taxis**

A person who fails to comply with a direction under this division to get out of a taxi may be removed from the taxi by a police officer.

**154 Lost property found by taxi passengers**

A person who finds something in a taxi must return it to its owner or give it to the taxi driver or a police officer.

Maximum penalty: 5 penalty units.

**Division 4.3.5 Other matters relating to taxi services**

**155 Declaration of ACT taxi region**

- (1) The road transport authority may, in writing, declare a stated area to be the ACT taxi region.
- (2) The area declared may include any part of the ACT or New South Wales.

- (3) A declaration is a notifiable instrument.

*Note*      A notifiable instrument must be notified under the Legislation Act.

## **156      Standards about security cameras in taxis**

- (1) The road transport authority may, in writing, approve standards in relation to security cameras in taxis.
- (2) A standard may make provision in relation to security cameras in taxis, including, for example—
- (a) when security cameras may be installed; and
  - (b) the kinds of security cameras that may be installed; and
  - (c) the position of security cameras; and
  - (d) the operation of security cameras; and
  - (e) requirements about notices to be included in a taxi that has a security camera installed.

*Note*      The *Privacy Act 1988* (Cwlth) imposes obligations on some private sector organisations in relation to the collection, storage, use and disclosure of personal information collected about an individual.

- (3) An approval is a disallowable instrument.

*Note*      A disallowable instrument must be notified, and presented to the Legislative Assembly, under the Legislation Act.

- (4) A standard may apply, adopt or incorporate (with or without change) an instrument, or a provision of an instrument, as in force from time to time.

*Note 1*    The text of an applied, adopted or incorporated law or instrument, whether applied as in force from time to time or at a particular time, is taken to be a notifiable instrument if the operation of the Legislation Act, s 47 (5) or (6) is not disapplied (see s 47 (7)).

*Note 2*    A notifiable instrument must be notified under the Legislation Act.

- (5) A person must not, without reasonable excuse, contravene a standard approved under subsection (1).

Maximum penalty: 20 penalty units.

### **157 Interference with taxi security cameras and recordings**

- (1) A person must not, without lawful authority or excuse, interfere with a security camera in a taxi.

Maximum penalty: 20 penalty units.

- (2) A person must not change or otherwise interfere with a recording made by a security camera in a taxi.

Maximum penalty: 20 penalty units.

*Note* For the destruction of recordings, see s 79.

### **158 Standards for taximeters**

- (1) The road transport authority may, in writing, approve standards in relation to taximeters.

- (2) A standard may make provision, for example, in relation to—

- (a) the kinds of taximeters that may be installed in taxis; and
- (b) the installation, testing and sealing of taximeters; and
- (c) requirements for taximeters in restricted taxis.

- (3) An approval is a disallowable instrument.

*Note* A disallowable instrument must be notified, and presented to the Legislative Assembly, under the Legislation Act.

**159      Interference with taximeters**

A person must not, without lawful authority or excuse, interfere with a taximeter (including, for example, any seal attached to the taximeter or a part of the mechanism controlling the taximeter).

Maximum penalty: 20 penalty units.

**160      Authority may exempt wheelchair-accessible taxi drivers from approved training course**

- (1) The road transport authority may, in writing, exempt a person from the requirement mentioned in section 98 (a) (which is about the successful completion of an approved wheelchair-accessible taxi driver training course).
- (2) An exemption may be conditional.
- (3) If an exemption is given subject to conditions, the exemption applies only if all the conditions are being complied with.

**161      Authority may require wheelchair-accessible taxi drivers to undertake training**

The road transport authority may, by written notice given to the holder of a public vehicle licence that authorises the person to drive a taxi, require the person, within a stated period—

- (a) to undertake an approved wheelchair-accessible taxi driver training course or a part of such a course, or another form of training; and
- (b) to provide evidence to the authority, in a form acceptable to the authority, that the person has successfully completed the training.

*Note*      For a general power to direct taxi drivers to undertake training, see the *Road Transport (Driver Licensing) Regulation 2000*, s 79.

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**162 Approval of wheelchair-accessible taxi driver training courses**

- (1) The road transport authority may, in writing, approve courses for the training of people who wish to drive wheelchair-accessible taxis and for wheelchair-accessible taxi drivers.
- (2) An approval is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

**163 Exemption of certain taxis—Act, s 85 (1) (a)**

- (1) This section applies to a motor vehicle if—
  - (a) the vehicle is built mainly to carry over 9, but less than 16, adults (including the driver); and
  - (b) the road transport authority has approved, in writing, the operation of the vehicle as a taxi (other than a restricted taxi).
- (2) The vehicle is exempt from that part of the Act, section 45 (Meaning of *taxi*) that prevents a bus being a taxi.

**164 Exemption of certain wheelchair accessible taxis—Act, s 85 (1) (a)**

- (1) This section applies to a motor vehicle if—
  - (a) the vehicle is built mainly to carry over 9, but less than 16, adults (including the driver); and
  - (b) the vehicle is operated as a wheelchair accessible taxi by the holder of a restricted taxi licence.
- (2) The vehicle is exempt from that part of the Act, section 46 (Meaning of *restricted taxi*) that prevents a bus being a restricted taxi.

## **Chapter 5 Hire cars**

### **Part 5.1 Hire car licences**

#### **Division 5.1.1 Kinds of hire car licences**

##### **165 Hire car licences that may be issued**

- (1) The road transport authority may issue the following kinds of hire car licences:
  - (a) leased hire car licences;
  - (b) restricted hire car licences.

*Note* A **hire car licence** is a licence to use a vehicle as a hire car (see the Act, s 61). A general reference in this regulation to a hire car licence includes each of the above kinds of licences (see Legislation Act, s 155).

- (2) A restricted hire car licence may only authorise the licensee to operate the vehicle to which the licence relates as a restricted hire car to transport people along a road or road related area to or from—
  - (a) a wedding ceremony or wedding reception; or
  - (b) a function known as a school formal conducted by a school.
- (3) To remove any doubt, the transport of people to a wedding ceremony or wedding reception is not limited to people who are members of the bridal party.

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## **Division 5.1.2 Hire car licensing procedure**

### **166 Application procedure for issue of hire car licences**

- (1) A person (the *applicant*) may apply to the road transport authority for—
  - (a) the issue (including renewal) of a leased hire car licence; or
  - (b) the issue of a restricted hire car licence.

*Note 1* A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

*Note 2* The above licences are not transferable (see the Act, s 63).

- (2) The applicant must give the road transport authority a completed application form for the kind of licence applied for.
- (3) The road transport authority may require the applicant to give the authority further stated information or a stated document that the authority reasonably needs to decide the application.
- (4) The road transport authority may refuse to consider the application further if the requirement is made in writing and the applicant does not comply with the requirement.

### **167 Issue of hire car licences**

- (1) The road transport authority may refuse to issue (including renew) a hire car licence to an applicant if the authority believes, on reasonable grounds, that the applicant—
  - (a) has contravened a condition of another hire car licence held by the person or, for a licence renewal, a condition of the licence being renewed; or

- (b) has not complied with a requirement of the Act relating to the application.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (2) The road transport authority must refuse to issue a hire car licence of the kind applied for by the applicant if—
- (a) the applicant is not accredited to operate a hire car service of that kind; or
  - (b) the applicant is disqualified under chapter 6 (Disciplinary action) from holding or applying for a hire car licence of that kind; or
  - (c) for an application for a leased hire car licence—the vehicle to which the application relates must be refused registration under the *Road Transport (Vehicle Registration) Regulation 2000*, section 32C (Deciding applications for registration— certain hire cars).
- (3) The road transport authority must issue a hire car licence to the applicant if—
- (a) the applicant makes an application to the authority under section 166; and
  - (b) the authority does not refuse the application under this section.
- (4) A leased hire car licence must be issued for a minimum period of 1 year and a maximum period of 6 years.
- (5) A restricted hire car licence must be issued for a minimum period of 3 months and a maximum period of 1 year.
- (6) The road transport authority must not renew a restricted hire car licence.



(7) Despite subsection (3), the road transport authority must not issue a leased hire car licence to a person before the day declared, in writing, by the Minister for this subsection.

(8) A declaration for subsection (7) is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

(9) This subsection and subsections (7) and (8) expire 30 days after the day declared for subsection (7).

### **168 Restricted hire car licences—issue of licence labels**

(1) If the road transport authority issues a restricted hire car licence to a person, the authority must also issue to the licensee a label (a *restricted hire car licence label*) for the vehicle to which the licence relates.

*Note* The label must be attached to the vehicle (see s 186).

(2) Despite subsection (1), the road transport authority may, but is not required to, issue a restricted hire car licence label under that section for a restricted hire car.

(3) This subsection and subsection (2) expire on 10 March 2006.

### **169 Issue or amendment of hire car licence subject to conditions**

(1) A hire car licence may be issued (including renewed) subject to a condition imposed by the road transport authority.

(2) A hire car licence may be amended by the road transport authority to impose a condition to which the licence is to be subject or to amend or revoke a condition to which the licence is already subject.

(3) A condition mentioned in subsection (1) or (2) may be imposed, amended or revoked by the road transport authority—

- (a) on the authority's own initiative or on the application of the applicant for a licence or the licensee; and
- (b) for a stated period or indefinitely.

**170 Hire car licences—procedure for imposition etc of conditions on authority's initiative**

- (1) This section applies to a licensee if the road transport authority proposes, on its own initiative, to take action under section 169 (2) to amend the hire car licence to impose, amend or revoke a condition (the *proposed action*).
- (2) The road transport authority must give the licensee a written notice stating—
  - (a) the proposed action; and
  - (b) if the proposed action is to impose a condition—the proposed condition; and
  - (c) if the proposed action is to amend a condition—the condition as proposed to be amended; and
  - (d) an explanation for the proposed action; and
  - (e) if appropriate, any action that must be taken by the licensee to avoid or reverse the proposed action; and
  - (f) the date when the proposed imposition, amendment or revocation of the condition takes effect (the *date of effect*); and
  - (g) that the proposed action takes effect on the date of effect unless the notice is revoked by the authority before that date.
- (3) The notice may, but need not, provide an opportunity for the licensee to make representations about why the proposed action should not be taken.

- (4) The date of effect must not be earlier than 14 days after the notice is given to the licensee.
- (5) This section does not affect the taking of action under chapter 6 (Disciplinary action).

### **171 Conditions of hire car licences**

A hire car licence is subject to the conditions (if any) stated in the licence or in a document stated by the licence to form part of the licence.

### **172 Form of hire car licences**

- (1) A hire car licence issued to a person must show—
  - (a) for a leased hire car licence—the hire car licence number allocated to the person; and
  - (b) for a restricted hire car licence—the registration number of the vehicle; and
  - (c) the person’s full name and address; and
  - (d) the kind of licence; and
  - (e) the expiry date (if any) of the licence.
- (2) A hire car licence may also include any additional information that the road transport authority considers appropriate.
- (3) If the road transport authority issues a restricted hire car licence to a person, the authority must also issue a duplicate restricted hire car licence to the person.

*Note* The duplicate licence must be carried in the vehicle while it is operating as a hire car (see s 185 and s 204).

**173 Hire car licensees to notify change of name or address**

- (1) If a hire car licensee's name or residential address changes, the licensee must, as soon as practicable but no later than 14 days after the change happens, give the road transport authority—
  - (a) written notice of the change; and
  - (b) the licence and any duplicate restricted hire car licence issued to the licensee.

Maximum penalty: 20 penalty units.

- (2) If a hire car licence (including a duplicate restricted hire car licence) is returned to the road transport authority, the authority must amend the licence or issue another licence for the remainder of the period of the licence that it replaces.
- (3) An offence against this section is a strict liability offence.

**174 Hire car licensee to comply with conditions**

- (1) A hire car licensee must not contravene a condition to which the licence is subject.

Maximum penalty: 20 penalty units.

- (2) An offence against this section is a strict liability offence.

**175 Replacement of hire car licence**

- (1) The road transport authority may issue a replacement hire car licence to a licensee if satisfied that the licence has been lost, stolen or destroyed.

- (2) For subsection (1), the road transport authority may require the licensee to give the authority a statement, verified by statutory declaration, that the licence has been lost, stolen or destroyed.

*Note 1* A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

*Note 2* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

## **176 Production of hire car licence**

- (1) A hire car licensee must not fail to produce the person's hire car licence for inspection when required to do so by the road transport authority, a police officer or an authorised person.

Maximum penalty: 5 penalty units.

*Note* If the licence is a duplicate restricted hire car licence, see also s 204.

- (2) Subsection (1) does not apply if—
- (a) the licensee has a reasonable excuse for failing to produce the hire car licence when required to do so; and
  - (b) within 3 days after being required to produce the licence, the licensee produces the licence at the place directed by the road transport authority, police officer or authorised person.
- (3) An offence against this section is a strict liability offence.

## **177 Surrender of hire car licence**

- (1) A hire car licensee may apply to the road transport authority to surrender the licence.
- (2) The application may be made personally by the licensee or by an agent who produces written evidence of his or her appointment as agent.

- (3) The person must, with the application—
- (a) return the hire car licence to the road transport authority; or
  - (b) if the licence has been lost, stolen or destroyed—give the authority a statement, verified by statutory declaration, that the licence has been lost, stolen or destroyed.

*Note* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

- (4) If the licence is a restricted hire car licence, the licensee or agent must also, with the application—
- (a) return to the road transport authority the duplicate restricted hire car licence issued to the licensee; and
  - (b) give the road transport authority a statement, signed by the licensee or agent, that the restricted hire car licence label for the hire car has been destroyed.
- (5) If the person complies with this section, the road transport authority must approve the application unless the authority is taking action to suspend or cancel the person's licence.

## **Part 5.2 Hire car services**

### **Division 5.2.1 Preliminary**

#### **178 Meaning of *hire car driver***

In this regulation:

*hire car driver* means a person who is driving a hire car while it is operating as a hire car.

### **Division 5.2.2 Hire car operators**

#### **179 Maintenance of hire cars**

- (1) The accredited operator of a hire car must not use the vehicle, or allow someone else to use the vehicle, to operate a hire car service if the vehicle has not been serviced and maintained in accordance with the vehicle manufacturer's maintenance standards (however described) relating to the vehicle.

Maximum penalty: 20 penalty units.

- (2) However, subsection (1) does not apply to the accredited operator if there are no manufacturer's maintenance standards for the vehicle but the vehicle complies with the *Road Transport (Vehicle Registration) Act 1999*.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (3) The accredited operator of a hire car must not use the vehicle, or allow someone else to use the vehicle, to operate a hire car service if—
- (a) the vehicle does not comply with the applicable vehicle standards for the vehicle; or
  - (b) the use of the vehicle by the accredited operator or other person would contravene the *Road Transport (Vehicle Registration) Act 1999*.

Maximum penalty: 20 penalty units.

**Example for par (b)**

The vehicle must be maintained in a condition that enables it to be driven safely (see *Road Transport (Vehicle Registration) Regulation 2000*, s 107 (2)).

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (4) An offence against this section is a strict liability offence.

**180 Condition of hire cars**

- (1) The accredited operator of a hire car must not operate, or allow someone else to operate, the vehicle as a hire car if—
- (a) the vehicle's exterior and interior are not clean and undamaged; and



- (b) the vehicle's fittings are not clean and undamaged, properly fitted and securely in place and, if appropriate, fully operational.

Maximum penalty: 10 penalty units.

**Examples for par (b) of fittings to be fully operational**

- 1 interior lights and window-winding mechanisms
- 2 fire-extinguisher
- 3 if the hire car is fitted with a security camera, the security camera

*Note 1* The accredited operator must also comply with any standards about security cameras in hire cars, see s 219 (5).

*Note 2* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (2) An offence against this section is a strict liability offence.

- (3) In this section:

*exterior*, of a hire car, includes the body, door panels, bumper bars, trim and wheels of the hire car.

*interior*, of a hire car, includes the interior of the boot of the hire car.

**181 Hire car drivers to hold appropriate driver licence or authority**

- (1) The accredited operator of a hire car service must ensure that a hire car driver is—
- (a) the holder of a public vehicle licence authorising the person to drive the hire car for hire or reward; or

- (b) exempt from holding a public vehicle licence under the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (Exemption of drivers of public vehicles driven for hire or reward—Act, s 31 (1) (b)).

Maximum penalty: 20 penalty units.

- (2) An offence against this section is a strict liability offence.

## 182 Records of hire car drivers to be made

- (1) The accredited operator of a hire car must make a written record of the following particulars for each hire car driver for the vehicle:
- (a) the driver's full name and home address;
  - (b) the prescribed driver authority information for the driver;
  - (c) the dates and times when the hire car was driven by the driver;
  - (d) the registration number of the hire car driven by the driver.

Maximum penalty: 10 penalty units.

- (2) An offence against this section is a strict liability offence.
- (3) In this section:

*prescribed driver authority information*, for a hire car driver, means—

- (a) if the driver is the holder of a public vehicle licence—the driver's public vehicle licence number and its expiry date; or
- (b) in any other case—
  - (i) the driver's Australian driver licence number and its expiry date; and

- (ii) the number of the authority mentioned in the *Road Transport (Driver Licensing) Regulation 2000*, section 94A (1) (b) held by the driver and its expiry date.

### **183 Keeping and inspection etc of records about hire cars**

- (1) This section applies to a person who is or has been the accredited operator of a hire car.
- (2) The person must—
- (a) keep every record required to be made by the person under the Act for at least 4 years after the making of the last entry in it; and
  - (b) produce the record for inspection when required by a police officer or authorised person; and
  - (c) provide the record, or a copy of the record, to the road transport authority for inspection within a stated reasonable time when required to do so, in writing, by the authority.

Maximum penalty: 10 penalty units.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (3) The road transport authority, police officer or authorised person may take copies of any record produced or provided under subsection (2) (b) or (c).
- (4) This section does not apply to a recording made by a security camera in a hire car.

*Note* For the keeping and destruction of security camera recordings, see s 194 (2).

- (5) An offence against this section is a strict liability offence.

**184 Annual return of hiring statistics**

- (1) An accredited hire car operator must, within 14 days after the end of each financial year, give the road transport authority a written statement of the number of times on each day in the financial year that each hire car operated by the accredited operator was hired.

Maximum penalty: 10 penalty units.

- (2) An offence against this section is a strict liability offence.

**185 Restricted hire cars—carriage of duplicate licence**

- (1) The accredited operator of a restricted hire car must ensure that the duplicate restricted hire car licence for the vehicle is kept in the vehicle while it is operating as a hire car.

Maximum penalty: 20 penalty units.

- (2) An offence against this section is a strict liability offence.

**186 Restricted hire cars—display of licence labels**

- (1) The accredited operator of a restricted hire car must attach the restricted hire car licence label issued to the person under section 168—

- (a) so the information on the label is readable from the outside of the hire car; and
- (b) if the hire car has a windscreen or fixed window—
- (i) to the lower left side (or nearside) of the windscreen; or
  - (ii) to a fixed window on the left side (or nearside) of the hire car; and
- (c) if the hire car does not have a windscreen or fixed window— on or next to the hire car's rear numberplate so the characters on the numberplate are not obscured.

- (2) A person must not operate a restricted hire car on a road or road related area if—
- (a) the hire car does not have the restricted hire car licence label issued for it attached to the hire car; or
  - (b) the label is not attached in accordance with subsection (1); or
  - (c) any information on the label cannot, for any reason, be readily read.

Maximum penalty: 20 penalty units.

- (3) The accredited operator of a restricted hire car operated by someone else in contravention of subsection (2) also commits an offence if the accredited operator failed to take reasonable precautions to prevent the contravention.

Maximum penalty: 20 penalty units.

- (4) An offence against this section is a strict liability offence.
- (5) This section applies only to something done or not done on or after 10 March 2006.
- (6) This subsection and subsection (5) expire on 10 March 2006.

## **187 Restricted hire cars—replacement of licence label**

- (1) The road transport authority may issue a replacement licence label to a restricted hire car licensee if satisfied that the label has been lost, stolen or destroyed.

- (2) For subsection (1), the road transport authority may require the licensee to give the authority a statement, verified by statutory declaration, that the licence label has been lost, stolen or destroyed.

*Note 1* A fee for the application may be determined under the *Road Transport (General) Act 1999*, s 96.

*Note 2* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

**188 Advertisements for hire car services to display accreditation number**

- (1) The accredited operator of a hire car service must ensure that an advertisement for the service identifies the service by its accreditation number.

Maximum penalty: 10 penalty units.

*Note* A person who pretends to be accredited to operate a hire car service, or a hire car service of a particular kind, commits an offence under the Act, s 75.

- (2) Subsection (1) does not apply to an advertisement appearing in a vehicle used to operate the hire car service.

*Note* The dictionary definition of *in* a vehicle includes on the vehicle.

- (3) An offence against this section is a strict liability offence.
- (4) This section applies only to something done or not done on or after 10 March 2007.
- (5) This subsection and subsection (4) expire on 10 March 2007.

**189 Presence of security camera in hire car to be indicated**

- (1) The accredited operator of a hire car fitted with a security camera must ensure that signs telling people that they may be under video surveillance while in or near the hire car are conspicuously placed inside and outside the hire car.

Maximum penalty: 5 penalty units.

*Note* If the National Privacy Principles under the *Privacy Act 1988* (Cwlth) apply to the accredited operator, the operator must collect personal information in accordance with the principles or another provision of the Privacy Act (including, for example, a code of practice).

- (2) An offence against this section is a strict liability offence.

**190 Airconditioning of hire cars**

- (1) This regulation applies if a hire car (other than a restricted hire car) is fitted with airconditioning.
- (2) The accredited operator of the hire car must ensure that the airconditioning is in good condition and fully operational.

Maximum penalty: 10 penalty units.

- (3) An offence against this section is a strict liability offence.

**191 Advertisements in or on hire cars**

- (1) The accredited operator of a hire car must ensure that an advertisement for anything other than the hire car service operated by the person is not displayed in the hire car.

Maximum penalty: 10 penalty units.

*Note* The dictionary definition of *in* a vehicle includes on the vehicle.

- (2) An offence against this section is a strict liability offence.

**192 Offensive material etc in or on hire cars**

- (1) The accredited operator of a hire car must ensure that an advertisement or other document that a reasonable adult would consider indecent, insulting or offensive is not displayed in the hire car.

Maximum penalty: 10 penalty units.

*Note* The dictionary definition of *in* a vehicle includes on the vehicle.

- (2) The road transport authority, a police officer or an authorised person may direct the accredited operator of a hire car to remove an advertisement or other document that the authority, officer or person believes, on reasonable grounds, contravenes subsection (1).
- (3) The accredited operator must comply with a direction under subsection (2).

Maximum penalty: 10 penalty units.

- (4) An offence against this section is a strict liability offence.

**193 Compliance with dress code of practice**

- (1) The accredited operator of a hire car (other than a restricted hire car) commits an offence if—
- (a) a code of practice approved under section 218 (Code of practice—dress of hire car drivers) is in force; and
  - (b) the accredited operator allows a person to drive the hire car while it is operating as a hire car; and
  - (c) the person does not comply with the code of practice.

Maximum penalty: 10 penalty units.

- (2) An offence against this section is a strict liability offence.



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**194 Hire car operator's responsibilities for security camera recordings**

- (1) This section applies to the accredited operator of a hire car if the hire car is fitted with a security camera.
- (2) If a recording made by the security camera has not been given to a police officer or the road transport authority under subsection (4), the accredited operator must ensure that the recording is—
  - (a) kept by the person for 30 days after the day it is made; and
  - (b) destroyed as soon as practicable after the end of the 30-day period.
- (3) An accredited operator of a hire car must comply with subsection (2).

Maximum penalty: 10 penalty units.

*Note* The accredited operator must also comply with any standards about security cameras in hire cars, see s 219 (5).

- (4) If a police officer or the road transport authority asks an accredited hire car operator to give the police officer or authority a recording made by the security camera, the operator must comply with the request.

Maximum penalty: 10 penalty units.

- (5) An accredited hire car operator must maintain, in good condition and fully operational, equipment that can display a recording made by the security camera.

Maximum penalty: 5 penalty units.

*Note* If the National Privacy Principles under the *Privacy Act 1988* (Cwlth) apply to the hire car operator, the operator must collect, store, use and disclose the recordings in accordance with the principles. For example, the principles authorise the use or disclosure of personal information if—

- (a) there is reason to suspect that unlawful activity has been, is being or may be engaged in, and the hire car operator uses or discloses the personal information as a necessary part of its investigation of the matter or in reporting its concerns to relevant people or authorities (see principle 2.1 (f)); or
  - (b) the use or disclosure is required or authorised by or under law (see principle 2.1 (g)).
- (6) An offence against this section is a strict liability offence.

**195 Hire car operators to comply with service standard for lost property**

- (1) This section applies to the accredited operator of a hire car service who is given lost property found in or near a hire car used to operate the service.
- (2) The accredited operator must deal with the property in accordance with the operator's accepted service standard for the handling and disposal of lost property.

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.

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**196 Effect of noncompliance notices—hire car operators**

- (1) This section applies to the accredited operator of a hire car if a noncompliance notice under section 234 (Attachment and removal of noncompliance notices) has been attached to the vehicle.
- (2) The accredited operator commits an offence if the notice is attached to the vehicle and the accredited operator uses, or allows someone else to use, the vehicle to operate a hire car service after the time of effect of the notice.

Maximum penalty: 20 penalty units.

*Note 1* For the *time of effect*, see s 234 (2) (b).

*Note 2* Unauthorised removal of a noncompliance notice is an offence (see s 234 (4)).

- (3) The accredited operator commits an offence if—
  - (a) the accredited operator uses, or allows someone else to use, the vehicle to operate a hire car service after the time of effect of the notice; and
  - (b) the accredited operator knows the notice has been removed other than in accordance with section 234.

Maximum penalty: 20 penalty units.

- (4) This section does not apply to the accredited operator if a police officer or authorised person has directed under section 234 that the notice be taken to have been removed.
- (5) Strict liability applies to subsections (2) and (3) (a).

## **Division 5.2.3 Hire car drivers**

*Note* For the licensing of hire car drivers, see the *Road Transport (Driver Licensing) Regulation 2000*.

### **197 Responsibility of drivers for condition of hire car**

- (1) A hire car driver must ensure that the hire car is clean and tidy.  
Maximum penalty: 5 penalty units.
- (2) An offence against this section is a strict liability offence.

### **198 Responsibilities of hire car drivers for security cameras**

- (1) This section applies to a hire car driver if the vehicle is fitted with a security camera.
- (2) The driver must—
  - (a) at the beginning of each shift of the driver, check whether the security camera is operating; and
  - (b) if the camera is not operating—tell the accredited operator of the hire car that the camera is not operating.

Maximum penalty: 5 penalty units.

*Note* The hire car driver must also comply with any standards about security cameras in hire cars, see s 219 (5).

- (3) An offence against this section is a strict liability offence.

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**199 Restrictions on carriage of goods in hire cars**

- (1) A hire car driver must not allow anyone to place or carry a thing in the hire car if, because of its size or dimensions, the thing cannot be carried in the hire car without inconvenience or danger to anyone.

Maximum penalty: 5 penalty units.

- (2) Subsection (1) does not apply if the person has a disability and the thing is used by the person to alleviate the effect of the disability.
- (3) An offence against this section is a strict liability offence.

**200 Carriage of animals in hire cars**

- (1) A hire car driver must not allow a person to place or carry a dog, cat, bird or any other animal in the hire car if the animal is not suitably confined in a box, basket or other container.

Maximum penalty: 5 penalty units.

- (2) An offence against this section is a strict liability offence.
- (3) Subsection (1) does not apply if—
- (a) the person has a disability and is accompanied by an animal trained to help the person to alleviate the effect of the disability; or
- (b) the person is training an animal to help to alleviate the effect of a disability.

*Note* If a person is treated unfavourably because the person is accompanied by an animal trained to help the person alleviate the effect of a disability, the person is discriminated against (see *Discrimination Act 1991*, s 9).

## **201 Responsibility of hire car drivers for lost property**

- (1) This section applies to a hire car driver if the driver finds lost property in the hire car or is given lost property under section 217 (Lost property found by hire car passengers).
- (2) The driver must give the property to—
  - (a) its owner; or
  - (b) if the owner cannot be identified—the accredited operator of the hire car within 24 hours after finding or being given the property.

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.

## **202 Behaviour of hire car drivers generally**

- (1) A hire car driver must not—
  - (a) move the hire car while a door is open; or
  - (b) start or stop the hire car in a way that subjects a passenger or anyone else to unnecessary risk of injury; or
  - (c) eat or drink in the hire car while the hire car is hired.

Maximum penalty: 10 penalty units.

*Note 1* Soliciting for passengers is prohibited under s 206.

*Note 2* A hire car driver may not smoke in the hire car (see *Smoke-free Areas (Enclosed Public Places) Act 1994*).

- (2) An offence against this section is a strict liability offence.
- (3) Subsection (1) (c) does not apply if the driver is eating or drinking for medical reasons.

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**203 Dress and conduct of hire car drivers**

- (1) A hire car driver must—
- (a) be clean and tidy; and
  - (b) behave in an orderly way and with politeness and propriety towards every passenger, police officer and authorised person and other road users; and
  - (c) comply with every reasonable request of a passenger

Maximum penalty: 5 penalty units.

**Example of reasonable request by passenger for par (c)**

operating the hire car's airconditioning system (if any) when asked by the passenger

*Note* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (2) The driver of a vehicle that it is operating as a hire car (other than a restricted hire car) must, if a code of practice approved under section 218 (Code of practice—dress of hire car drivers) is in force, comply with the code of practice.

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.

**204 Restricted hire cars—production of duplicate licence by hire car driver**

- (1) A hire car driver must, if the hire car is a restricted hire car, produce the duplicate licence for the hire car for inspection when required to do so by the road transport authority, a police officer or authorised person.

Maximum penalty: 5 penalty units.

- (2) An offence against this section is a strict liability offence.

**205 Effect of noncompliance notices—hire car drivers**

- (1) This section applies to the driver of a hire car if a noncompliance notice under section 234 (Attachment and removal of noncompliance notices) has been attached to the vehicle.
- (2) The driver commits an offence if the notice is attached to the vehicle and the driver uses, or allows someone else to use, the vehicle to operate a hire car service after the time of effect of the notice.

Maximum penalty: 20 penalty units.

*Note 1* For the *time of effect*, see s 234 (2) (b).

*Note 2* Unauthorised removal of a noncompliance notice is an offence (see s 234 (4)).

- (3) The driver commits an offence if—
- (a) the driver uses, or allows someone else to use, the vehicle to operate a hire car service after the time of effect of the notice; and
- (b) the driver knows the notice has been removed other than in accordance with section 234.

Maximum penalty: 20 penalty units.

- (4) This section does not apply to the driver if a police officer or authorised person has directed under section 234 that the notice be taken to have been removed.
- (5) Strict liability applies to subsections (2) and (3) (a).



## **Division 5.2.4 Hire car hirings**

### **206 Soliciting for hire car hirings prohibited**

- (1) A person must not solicit for passengers for, or for a hiring of, a hire car.

Maximum penalty: 10 penalty units.

- (2) An offence against this section is a strict liability offence.

### **207 Where hire car drivers must stop**

- (1) A hire car driver may refuse to stop the hire car at a place where stopping the hire car would be unlawful or, in the driver's opinion, unsafe.

- (2) If a hire car driver stops on a road or road related area to drop off or pick up a passenger, the driver must stop parallel to, and as close as practicable to, the side of the road or area.

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.

### **208 Extra hire car passengers**

- (1) A hire car driver must not allow anyone else other than the hirer to travel in the hire car without the hirer's agreement.

Maximum penalty: 5 penalty units.

- (2) An offence against this section is a strict liability offence.

### **209 Hire car fares**

- (1) The hirer of a hire car must, at the end of the hiring, pay the hire car driver the fare for the hiring.

Maximum penalty: 5 penalty units.

- (2) The fare cannot be more than the amount the hirer was told before the hiring.
- (3) However, if a person has entered into an arrangement with the accredited operator of a hire car in relation to the ongoing hire of 1 or more hire cars, the person must pay the fare or fares in accordance with the arrangement.
- (4) A person commits an offence if the person fails to comply with subsection (3).

Maximum penalty: 5 penalty units.

- (5) An offence against this section is a strict liability offence.
- (6) In this section:

*fare* means the amount agreed between the hire car's accredited operator or driver and the hirer for the hiring of the hire car, and includes any amount payable to carry goods.

## **Division 5.2.5 Conduct of hire car passengers**

### **210 Offensive behaviour or language in hire cars**

- (1) A person commits an offence if the person—
  - (a) behaves in an offensive way in a hire car; or
  - (b) uses offensive language in a hire car.

Maximum penalty: 10 penalty units.

- (2) An offence against this section is a strict liability offence.

## **211 Eating and drinking in hire cars**

- (1) A person (other than a hire car driver) must not eat or drink in a hire car.

Maximum penalty: 5 penalty units.

- (2) An offence against this section is a strict liability offence.
- (3) Subsection (1) does not apply if the person is eating or drinking—
- (a) with the hire car driver's agreement; or
  - (b) for medical reasons.

*Note* A person is not allowed to smoke in a hire car (see *Smoke-free Areas (Enclosed Public Places) Act 1994*).

## **212 Restrictions on carriage of animals in hire cars**

- (1) A person must not place or carry in a hire car a dog, cat, bird or any other animal if it is not suitably confined in a box, basket or other container.

Maximum penalty: 5 penalty units.

- (2) An offence against this section is a strict liability offence.
- (3) Subsection (1) does not apply if—
- (a) the person has a disability and is accompanied by an animal trained to help the person to alleviate the effect of the disability; or
  - (b) the person is training an animal to help to alleviate the effect of a disability.

*Note* If a person is treated unfavourably because the person is accompanied by an animal trained to help the person alleviate the effect of a disability, the person is discriminated against (see *Discrimination Act 1991*, s 9).

### **213 Hire car passengers—soiled clothing etc**

- (1) A hire car driver, police officer or authorised person may direct a person not to get into, or to get out of, a hire car if the driver, police officer or authorised person believes, on reasonable grounds, that—
  - (a) the person, the person's clothing or goods (or anything else on or carried by the person) may soil or damage the hire car or the clothing or goods of someone else; or
  - (b) any of the person's goods cannot, because of their size or dimensions, be carried in the hire car without inconvenience or danger to someone else.

- (2) A person commits an offence if the person fails to comply with a direction under subsection (1).

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.
- (4) Subsections (1) and (2) do not apply if the person has a disability and the thing is used by the person to alleviate the effect of the disability.

### **214 Intoxicated hire car passengers**

- (1) A hire car driver, police officer or authorised person may direct a person not to get into, or to get out of, a hire car if the driver, police officer or authorised person believes, on reasonable grounds, that the person—
  - (a) is under the influence of alcohol or a drug; and
  - (b) is causing, or is likely to cause, a nuisance or annoyance to someone else.

- (2) A person must comply with a direction given to the person under subsection (1).

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.

**215 Offender to get out of hire car when directed**

- (1) A hire car driver, police officer or authorised person may direct a person to get out of a hire car if the driver, police officer or authorised person believes, on reasonable grounds, that the person is committing an offence under this division.

- (2) A person must comply with a direction given to the person under subsection (1).

Maximum penalty: 5 penalty units.

- (3) An offence against this section is a strict liability offence.

**216 Removal of people from hire cars**

A person who fails to comply with a direction under this division to get out of a hire car may be removed from the hire car by a police officer.

**217 Lost property found by hire car passengers**

- (1) A person who finds something in a hire car must return it to its owner or give it to the hire car driver or a police officer.

Maximum penalty: 5 penalty units.

- (2) An offence against this section is a strict liability offence.

## **Division 5.2.6 Other matters relating to hire car services**

### **218 Code of practice—dress of hire car drivers**

- (1) The road transport authority may, in writing, approve a code of practice for the dress of hire car drivers (other than drivers of restricted hire cars).
- (2) The approval of a code of practice under subsection (1) is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.

### **219 Standards about security cameras in hire car**

- (1) The road transport authority may, in writing, approve standards in relation to security cameras in hire cars.
- (2) A standard may make provision in relation to security cameras in hire cars, including, for example—
  - (a) when security cameras may be installed; and
  - (b) the kinds of security cameras that may be installed; and
  - (c) the position of security cameras; and
  - (d) the operation of security cameras; and
  - (e) requirements about notices to be included in a hire car that has a security camera installed.

*Note 1* The *Privacy Act 1988* (Cwlth) imposes obligations on some private sector organisations in relation to the collection, storage, use and disclosure of personal information collected about an individual.

*Note 2* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

- (3) An approval under subsection (1) is a disallowable instrument.

*Note* A disallowable instrument must be notified, and presented to the Legislative Assembly, under the Legislation Act.

- (4) A standard may apply, adopt or incorporate (with or without change) an instrument, or a provision of an instrument, as in force from time to time.

*Note 1* The text of an applied, adopted or incorporated law or instrument, whether applied as in force from time to time or at a particular time, is taken to be a notifiable instrument if the operation of the Legislation Act, s 47 (5) or (6) is not disapplied (see s 47 (7)).

*Note 2* A notifiable instrument must be notified under the Legislation Act.

- (5) A person must not contravene a standard approved under subsection (1).

Maximum penalty: 20 penalty units.

- (6) An offence against this section is a strict liability offence.

## **220 Interference with hire car security cameras and recordings**

- (1) A person must not, without lawful authority or excuse, interfere with a security camera in a hire car.

Maximum penalty: 20 penalty units.

- (2) A person must not change or otherwise interfere with a recording made by a security camera in a hire car.

Maximum penalty: 20 penalty units.

*Note* For the destruction of recordings, see s 194.

- (3) An offence against this section is a strict liability offence.

**221 Authorisation for vehicles for other purposes—Act,  
s 85 (1) (b)**

- (1) In this section:

*authorised vehicle* means a vehicle authorised in writing by the road transport authority for this section.

- (2) The road transport authority may declare, in writing, that the accredited operator of a hire car may use an authorised vehicle as a hire car to transport passengers along a road or road related area to and from the place or event stated in the declaration.
- (3) The declaration must state the period during which the authorised vehicle may be used under the declaration.
- (4) The declaration may include any other information the road transport authority considers appropriate.
- (5) The Act, section 64 (Use of vehicles as hire cars) and division 7.3 (Entitlement to operate hire car services) do not apply to the accredited operator for an authorised vehicle if the accredited operator uses the authorised vehicle in accordance with the declaration (including the conditions (if any) stated in the declaration).
- (6) A declaration under subsection (2) is a notifiable instrument.

*Note* A notifiable instrument must be notified under the Legislation Act.



## Chapter 6                      Disciplinary action

*Note 1* For the power to suspend, vary or cancel a public vehicle licence, see the *Road Transport (Driver Licensing) Regulation 2000*, div 5.2.

*Note 2* For the power to disqualify a person who is exempt from holding a public vehicle licence from driving a public vehicle on a road or road related area in the ACT, see the *Road Transport (Driver Licensing) Regulation 2000*, div 6.4.

### 222                      **Meaning of *service authority* for ch 6**

In this chapter:

*service authority* means—

- (a) an accreditation to operate a public passenger service; or
- (b) an accreditation to operate a taxi network; or
- (c) a hire car licence or taxi licence.

### 223                      **When authority may take action in relation to accreditations and licences**

- (1) The road transport authority may take action under section 225 (Procedure for authority taking disciplinary action) in relation to an accreditation held by a person if—
  - (a) a ground mentioned in section 8 (Mandatory refusal of accreditation) applies in relation to the person (including in relation to a relevant person for the accreditation); or
  - (b) the person has contravened an accepted service standard or an approved minimum service standard for the accreditation; or
  - (c) the person has contravened a condition of the person's accreditation; or

- (d) the person, or a relevant person for the accreditation, has contravened any other provision of the Act; or

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (e) the person has not maintained a public vehicle policy in accordance with the *Road Transport (General) Act 1999*, section 217 (Public vehicle insurance compulsory) for a public passenger vehicle operated by the person; or

- (f) the person obtained the accreditation (or renewal of the accreditation) because of a false or misleading statement made, or false or misleading information supplied, by the person or a relevant person for the accreditation.

- (2) The road transport authority may take action under section 225 in relation to a hire car licence or taxi licence (the *licence*) held by a person if—

- (a) the person is operating the kind of public passenger service to which the licence relates without being accredited to operate the service; or

- (b) the person has contravened a condition of the person's licence; or

- (c) the person has contravened any other provision of the Act in relation to the licence; or

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (d) the person obtained the licence (or the renewal of the licence) because of a false or misleading statement made, or false or misleading information supplied, by the person; or

- (e) the authority is taking action against the person under subsection (1) in relation to the operation of a hire car service or taxi service.
- (3) In this section:
- relevant person*, in relation to an application for accreditation (including renewal) by a person or an accreditation held by a person—see section 6B.

**224 Action that may be taken in relation to accreditations and licences**

- (1) The road transport authority may take any 1 or more of the following actions under section 225 (Procedure for authority taking disciplinary action) in relation to a service authority held by a person:
- (a) cancel the service authority, and disqualify the person from applying for a service authority of that kind for a period of not longer than 2 years;
  - (b) suspend the service authority for a period of not longer than 1 year and, if the authority considers appropriate, disqualify the person from applying for a service authority of that kind for a period of not longer than 1 year;
  - (c) if the service authority is already suspended—do either of the following:
    - (i) cancel the service authority and disqualify the person from applying for a service authority of that kind for a period of not longer than 2 years;
    - (ii) suspend the service authority for an additional period of not longer than 1 year and, if the authority considers appropriate, disqualify the person from applying for a

service authority of that kind for a period, or an additional period, of not longer than 1 year;

- (d) direct the person to undertake particular training;
  - (e) impose a condition on, or amend a condition of, the service authority;
  - (f) order the person to pay to the Territory an amount of not more than—
    - (i) for an individual—\$5 000; or
    - (ii) for a corporation—\$25 000;
  - (g) reprimand the person.
- (2) If the person holds more than 1 kind of service authority, the road transport authority may take action in relation to 1 or more of the service authorities.

## **225 Procedure for authority taking disciplinary action**

- (1) If the road transport authority proposes to take action under this section in relation to a person's service authority, the authority must give the person a notice (a *disciplinary notice*) that—
- (a) states the proposed action (including any proposed period of suspension or disqualification from applying for a service authority of a particular kind); and
  - (b) if the person holds more than 1 kind of service authority—states the service authority or service authorities to which the proposed action relates; and
  - (c) states the grounds for the proposed action; and
  - (d) invites the person to make written representations within a stated period why the proposed action should not be taken.

- (2) For subsection (1) (d), the period stated in the disciplinary notice must be—
- (a) if the disciplinary notice includes an immediate suspension notice under section 226—a period of at least 14 days after the day the person is given the notice; or
  - (b) in any other case—a period of at least 28 days after the day the person is given the notice.
- (3) In deciding whether to take action under this section, the road transport authority must consider any response given to the authority in accordance with subsection (1) (d).
- (4) If the road transport authority is satisfied that grounds for taking action under this section have been established, the authority may take any of the following actions:
- (a) if the proposed action included cancelling the service authority—cancel the service authority, suspend the service authority for a period of not longer than 1 year or impose a condition on, or amend a condition of, the service authority;
  - (b) if the proposed action included suspending the service authority for a stated period or a stated additional period—either suspend the service authority for a period of not longer than that period or impose a condition on, or amend a condition of, the service authority;
  - (c) if the proposed action included disqualifying the person from applying for a service authority of that kind for a stated period or stated additional period—either disqualify the person from applying for a service authority of that kind for not longer than that period or impose a condition on, or amend a condition of, the service authority;
  - (d) if the proposed action included imposing a condition on, or amending a condition of, the service authority—impose a

condition on, or amend a condition of, the service authority that is no more onerous than the proposed condition or a condition as proposed to be amended;

- (e) if the proposed action included ordering the person to pay an amount of money to the Territory—order the person to pay to the Territory an amount of not more than that amount;
  - (f) in any case—direct the person to undertake particular training or reprimand the person.
- (5) The road transport authority must tell the person in writing of the decision.

*Note* The notice must be in accordance with the code of practice for notification of reviewable decisions and review rights (see *Road Transport (General) Act 1999*, s 91 and *Road Transport (General) Regulation 2000*, sch 1).

- (6) If the road transport authority decides to cancel or suspend the service authority, disqualify the person from applying for a service authority or impose or amend a condition on the service authority, the authority must also tell the person in writing when the cancellation, suspension, disqualification, condition or condition as amended takes effect.
- (7) A suspension, cancellation or condition must not take effect earlier than 7 days after the day the person is told about the decision.
- (8) An amount ordered to be paid under subsection (4) (e) is a debt owing to the Territory.
- (9) If the debt is owed by 2 or more people, their liability for the debt is joint and several.

## **226 Immediate suspension of accreditation or licence**

- (1) This section applies if the road transport authority—

- (a) has decided to give, or has given, a disciplinary notice to a person; and
  - (b) believes, on reasonable grounds, that it is in the public interest that a service authority held by the person be suspended as soon as practicable before a decision is made to take action under section 225 (4) (Procedure for authority taking disciplinary action) in relation to the person.
- (2) In forming the belief, the road transport authority must consider—
- (a) the circumstances leading to the decision to issue the disciplinary notice; and
  - (b) the grounds stated, or proposed to be stated, in the disciplinary notice.
- (3) If this section applies, the road transport authority may give the person a notice (an *immediate suspension notice*) suspending the service authority.
- (4) If an immediate suspension notice is given to the person, the service authority is suspended on the receipt of the notice by the person.
- (5) An immediate suspension notice given in relation to a service authority ends—
- (a) if the service authority is cancelled or suspended under section 225 (4)—when the cancellation or suspension takes effect; or
  - (b) if a condition is imposed on the service authority, or a condition of the service authority is amended—when the condition or amended condition takes effect; or
  - (c) in any other case—when the person is told under section 225 (5) of the decision made on the disciplinary notice.

**227 Effect of suspension of accreditation or licence**

If the road transport authority suspends a person's service authority (or a service authority of a particular kind), the person is, during the period of the suspension—

- (a) taken not to hold a service authority (or a service authority of that kind) under this regulation; and
- (b) disqualified from applying for a service authority under this regulation (or a service authority of that kind).

**228 Return of certificate of accreditation or licence**

- (1) The holder of a service authority commits an offence if the person's service authority is suspended or cancelled and the person does not, as soon as practicable but within 7 days of the suspension or cancellation taking effect—
  - (a) return the certificate of accreditation, taxi licence or hire car licence (as appropriate) to the road transport authority; or
  - (b) if the certificate or licence has been lost, stolen or destroyed—give the authority a statement, verified by statutory declaration, that the certificate or licence has been lost, stolen or destroyed.

Maximum penalty: 5 penalty units.

*Note* The *Statutory Declarations Act 1959* (Cwlth) applies to the making of statutory declarations under ACT laws.

- (2) An offence against this section is a strict liability offence.
- (3) If a person's service authority is suspended and it has not expired when the suspension ends, the road transport authority must return the certificate of accreditation or hire car licence or taxi licence (as appropriate) to the person.



## Chapter 7 Enforcement

### 229 Purpose of powers under ch 7

The powers under this chapter may be exercised by the road transport authority, a police officer or an authorised person to decide whether—

- (a) there has been compliance with, or a contravention of, the Act (including, for example, the conditions of an accreditation, a taxi licence or hire car licence or an accepted service standard); or
- (b) a public passenger vehicle complies with the *Road Transport (Vehicle Registration) Act 1999*.

*Note 1* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

*Note 2* An example is part of the regulation, is not exhaustive and may extend, but does not limit, the meaning of the provision in which it appears (see Legislation Act, s 126 and s 132).

### 230 Power to require records or information

- (1) The road transport authority, a police officer or an authorised person may, by written notice, require a person to provide records or information within the reasonable time stated in the notice.
- (2) The notice may only require a person to provide records that are in the person's possession or control.
- (3) The road transport authority, police officer or authorised person may take copies of any record provided in response to the notice.
- (4) A record required by a notice must be provided in written form except as provided by the notice.

- (5) A person commits an offence if the person fails to comply with a notice given to the person under this section.

Maximum penalty: 20 penalty units.

- (6) An offence against this section is a strict liability offence.

### **231 Power to inspect maintenance facilities**

- (1) For this chapter, a police officer or authorised person may, at any reasonable time, enter any premises used for or in relation to the maintenance of a public passenger vehicle (other than any part of premises being used solely for residential purposes).

- (2) The police officer or authorised person may—

- (a) inspect records in the premises relating to the maintenance of public passenger vehicles carried out at the premises; and
- (b) inspect the premises; and
- (c) inspect or test any equipment in the premises used or proposed to be used for or in relation to the maintenance of a public passenger vehicle.

*Note* The dictionary definition of *inspect* a vehicle includes observe the performance of the vehicle or any of its equipment, with or without the use of instruments.

- (3) For subsection (2) (a), the police officer or authorised person may—

- (a) require the person apparently in charge of the premises, or anyone else who has the custody or control of the records, to produce them to the police officer or authorised person for inspection; and
- (b) make copies of, or take extracts from, a record and, for that purpose, may take possession of the record and, if necessary, keep it for not longer than 7 days.

- (4) For subsection (2) (c), the police officer or authorised person may do any 1 or more of the following:
- (a) operate any equipment in the premises;
  - (b) ask the person apparently in charge of the premises to give the police officer or authorised person any information the police officer or authorised person reasonably requires to inspect or test any equipment in the premises;
  - (c) ask the person apparently in charge of the premises to do anything else the police officer or authorised person reasonably requires to inspect or test any equipment in the premises.

- (5) A person commits an offence if the person fails to comply with a request made by a police officer or authorised person under this section.

Maximum penalty: 20 penalty units.

- (6) An offence against this section is a strict liability offence.
- (7) An authorised person who enters premises under this section is not authorised to remain in the premises if, when asked by the person in charge of the premises, the authorised person does not produce his or her identity card.

## **232 Power to inspect and test vehicles**

- (1) A police officer or authorised person may inspect a public passenger vehicle, or any other vehicle that the police officer or authorised person believes, on reasonable grounds, is operating, or has operated, as a public passenger vehicle, and may inspect and test its equipment and fittings.

*Note* The dictionary definition of *inspect* a vehicle includes observe the performance of the vehicle or any of its equipment, with or without the use of instruments.

- (2) Without limiting subsection (1), the police officer or authorised person may, for that subsection, do any 1 or more of the following:
- (a) if the vehicle is being driven—ask or signal the driver of the vehicle to stop the vehicle;
  - (b) get into and remain in the vehicle;
  - (c) operate the vehicle and any of its equipment;
  - (d) ask the driver or anyone else apparently in charge of the vehicle to—
    - (i) give the police officer or authorised person any information the police officer or authorised person reasonably requires to inspect or test the vehicle; or
    - (ii) do anything else the police officer or authorised person reasonably requires to inspect or test the vehicle.
- (3) If a vehicle is stopped because of a request or signal under subsection (2) (a), any inspection or testing of the vehicle must be carried out—
- (a) at, or as near as practicable to, the place where the request or signal is made or given; and
  - (b) as soon as practicable, and in any case within 1 hour, after the vehicle is stopped.
- (4) A person commits an offence if the person fails to comply with a request or signal made or given by a police officer or authorised person under this section.

Maximum penalty: 20 penalty units.

- (5) An offence against this section is a strict liability offence.

**233 Power to require vehicles or equipment to be inspected and tested**

- (1) A police officer or authorised person may, by written notice given to the operator of a public passenger vehicle, or any other vehicle that the police officer or authorised person believes, on reasonable grounds, is operating, or has operated, as a public passenger vehicle, require the person to have the vehicle and its equipment and fittings (or stated equipment) inspected or tested.
- (2) The notice may require any of the following:
  - (a) the inspection and testing to be carried out within or at a stated reasonable time;
  - (b) the inspection and testing to be carried out by or in the presence of a police officer, an authorised person or anyone else;
  - (c) the inspection and testing to be carried out at a stated reasonable place;
  - (d) a report of the inspection and testing to be given to a police officer, an authorised person or the road transport authority within a stated reasonable time;
  - (e) anything else reasonably necessary or convenient for the inspection and testing.
- (3) A person commits an offence if the person fails to comply with a notice given to the person under subsection (1).

Maximum penalty: 20 penalty units.

- (4) An offence against this section is a strict liability offence.

- (5) In subsection (1):

*operator*, of a vehicle, includes the responsible person for the vehicle within the meaning of the *Road Transport (General) Act 1999*, section 10 and section 11.

### 234 Attachment and removal of noncompliance notices

- (1) A police officer or authorised person, or a person inspecting a vehicle under this chapter, may attach a notice (a *noncompliance notice*) to the vehicle if the officer or person suspects, on reasonable grounds, that—
- (a) the vehicle or its equipment or fittings, or its servicing or maintenance, do not comply with this regulation; or
  - (b) the vehicle (including its equipment and fittings) does not comply with the *Road Transport (Vehicle Registration) Act 1999*.

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation (see Legislation Act, s 104).

- (2) The notice must state—
- (a) the action necessary for the vehicle, equipment or fittings, or its servicing or maintenance, to comply with this regulation or the *Road Transport (Vehicle Registration) Act 1999*; and
  - (b) a date and time (the *time of effect*) after which the vehicle must not be operated as a public passenger vehicle if the notice has not been removed by a police officer or authorised person.
- (3) A police officer or authorised person may remove the noncompliance notice from the vehicle, or direct in writing that it be taken to have been removed, if satisfied on inspection or testing of the vehicle or its equipment or fittings that the necessary action mentioned in the notice has been taken.

- (4) A person other than a police officer or authorised person commits an offence if the person removes a noncompliance notice from a public passenger vehicle.

Maximum penalty: 20 penalty units.

- (5) An offence against this section is a strict liability offence.
- (6) A police officer's or authorised person's power to issue a noncompliance notice for a public passenger vehicle under this section is additional to the power of the police officer or authorised person to issue a defect notice under the *Road Transport (Vehicle Registration) Regulation 2000* for a public passenger vehicle.

**235 Police officer or authorised person—power to require name and address etc**

- (1) A police officer or authorised person may require a person to state the person's name and home address if the police officer or authorised person believes, on reasonable grounds, that the person is committing or has committed an offence against this regulation.
- (2) The police officer or authorised person must tell the person the reason for the requirement and, as soon as practicable, record the reason.
- (3) The person may ask the police officer or authorised person to produce his or her identity card for inspection by the person.
- (4) A person must comply with a requirement made of the person under subsection (1) if—
- (a) the police officer or authorised person tells the person the reason for the requirement; and

- (b) for a request made by an authorised person—the authorised person has complied with the *Road Transport (General) Act 1999*, section 21 (Power not to be exercised before identity card shown).

Maximum penalty: 10 penalty units.

- (5) An offence against this section is a strict liability offence.
- (6) In this section:

***home address***, of a person, means the address of the place where the person usually lives.



## Chapter 8 Transitional provisions

### Part 8.1 Small buses exemption

#### 236 Exemption of certain small buses—Act, s 85 (1) (a)

- (1) This section applies to a small bus if, on 8 March 2005, it was being used to operate a tour and charter service.
- (2) The small bus is, until 1 July 2010, exempt from that part of the Act, section 67 (Meaning of *hire car*) that prevents a bus being a leased hire car.
- (3) In this section:  

*small bus* means a motor vehicle built mainly to carry people that seats up to 9 adults (including the driver) that, on 30 November 2001, had a distinguishing registration number with the letters ‘MO’ followed by 1 to 3 numerals.
- (4) This chapter expires on 1 July 2010.

## Part 8.2                      General provisions

### 237            Definitions for pt 8.2

In this part:

*commencement* means the commencement of the *Road Transport (Public Passenger Services) (Hire Cars) Amendment Act 2004*, section 13.

*General Act* means the *Road Transport (General) Act 1999*, as in force immediately before the commencement.

### 238            Application for transfer of private hire car operator's licence

An application under the General Act, section 121 (1) that had not been finally dealt with before the commencement is taken, after the commencement, to be an application for the transfer of the licence under the Act, section 63 (4) (Transferability of hire car licences).

### 239            Suspended hire car licences

- (1) This section applies to a suspension in force immediately before the commencement under any of the following provisions of the General Act:
  - (a) section 122 (Suspension or cancellation of private hire car operator's licence);
  - (b) section 132 (Suspension or cancellation of restricted hire vehicle operator's licence);
  - (c) section 156 (Refusal, cancellation or suspension of licences or registration etc).

- (2) The suspension is taken, after the commencement, to be a suspension in force under section 225 (Procedure for authority taking disciplinary action).
- (3) To remove any doubt, the date when the suspension began and the duration of the suspension are not affected by this section.

**240 Pending applications for restricted hire vehicle operator's licences**

An application under the General Act, section 126 (1) that had not been finally dealt with before the commencement is taken, after the commencement, to be an application for the issue of a restricted hire car licence under section 166 (Application procedure for issue of hire car licences).

**241 Variation of restricted hire car licence conditions**

- (1) An application under the General Act, section 128 (1) for the variation, revocation or imposition of a condition that had not been finally dealt with before the commencement is taken, after the commencement, to be an application for the amendment, revocation or imposition of a condition under section 169 (Issue or amendment of hire car licence subject to conditions).
- (2) A notice under the General Act, section 129 (1) that had not been finally dealt with before the commencement is taken, after the commencement, to be a notice under section 170 (2) (Hire car licences—procedure for imposition etc of conditions on authority's initiative).

**242 Review of decisions of authority**

- (1) This section applies to a decision made by the road transport authority under the General Act, part 9 (Public vehicles) in relation to the licensing or operation of a private hire car or restricted hire vehicle.

- (2) The General Act, part 7 (Review of decisions under road transport legislation) applies to the decision as if it had been made under the corresponding provision of the regulation.

**243 Noncompliance notices**

- (1) A noncompliance notice issued under the *Road Transport (Hire Vehicle Services) Regulation 2000* that was in force immediately before the commencement is taken, after the commencement, to be a noncompliance notice under section 234 (Attachment and removal of noncompliance notices).
- (2) To remove any doubt, the operation (including duration) of the noncompliance notice is not affected by this section.

**244 Taxi network performance standards**

- (1) This section applies despite the repeal of the *Road Transport (Public Passenger Services) Approval of Taxi Network Performance Standards 2003 (No 1)* DI2003-298 (the *repealed standards*).
- (2) Until approved minimum service standards for taxi network services commence, the repealed standards as in force immediately before the commencement are taken, immediately after the commencement, to be the approved minimum service standards for the operation of a taxi network.

**245 Expiry of pt 8.2**

This part expires on 10 March 2006.

## **Part 8.3                      Modification of Act**

### **246                      Modification of Act, pt 9, s 90—Act, s 89**

The Act, section 90 (Continuation of hire car licences) is modified by inserting the following subsection:

(5) In this section:

*holder*, of a private hire car operator's licence under the General Act, means the owner of the licence.

### **247                      Expiry of pt 8.3**

This part expires on 10 March 2006.

## Part 8.4 Transitional licensing provisions

### 248 Temporary licensing of small bus operators

- (1) A person who, immediately before the commencement, was the registered operator of a small bus is taken, after the commencement, to be the holder of a leased hire car licence that ends on the day declared for section 167 (7) (Issue of hire car licences).
- (2) In this section:

*registered operator*—see the *Road Transport (Vehicle Registration) Act 1999*, dictionary.

*small bus*—see section 236 (3).

### 249 Issue of leased hire car licences to certain existing licence holders

- (1) In this section:

*qualified person* means any of the following people:

- (a) a person to whom the Act, section 90 (2) (a) applies if the person tells the road transport authority, in writing, that the person accepts an offer from the Territory to buy the person's hire car licence;
- (b) a person who, immediately before the commencement, was the lessee of a private hire car operator's licence;
- (c) a person who, immediately before the commencement, was the registered operator of a small bus.

*private hire car operator's licence* means a private hire car operator's licence under the *Road Transport (General) Act 1999* that

was in force immediately before the repeal of that Act, part 9 (Public vehicles).

*registered operator*—see the *Road Transport (Vehicle Registration) Act 1999*, dictionary.

*small bus*—see section 236 (3).

- (2) The road transport authority may, on application under section 166 by a qualified person, issue a leased hire car licence to the person.
- (3) Section 167 (7) (Issue of hire car licences) does not apply in relation to the issue of the licence to the person.
- (4) To remove any doubt—
  - (a) the licence may be issued subject to conditions; and
  - (b) section 167 (1) and (2) (b) applies in relation to the issue of the licence.

## **250 Short-term leased hire car licences**

- (1) In this section:

*short-term leased hire car licence* means a leased hire car licence that is valid for a maximum of 2 days.
- (2) The road transport authority may, on application under section 166 by a restricted hire car licensee, issue a short-term leased hire car licence to the person.
- (3) However, the road transport authority must not issue a short-term leased hire car licence to the person if the person holds, or has held, more than 5 such licences.
- (4) Section 167 (2) (a), (4) and (7) (Issue of hire car licences), and section 203 (2) (Dress and conduct of hire car drivers), do not apply in relation to the issue of a short-term leased hire car licence.

- (5) For the Act, section 85 (1) (a) (Regulations may exempt vehicles and people from Act), the following provisions of the Act do not apply in relation to a licensee under a short-term leased hire car licence while the licensee is operating a vehicle as a hire car in accordance with the licence:
- (a) section 60M (a) (Entitlement to operate hire car services);
  - (b) section 60N (1) (Unaccredited operators not to operate hire car services).
- (6) To remove any doubt—
- (a) a short-term leased hire car licence may be issued subject to conditions; and
  - (b) section 167 (1) and (2) (b) applies in relation to the issue of a short-term leased hire car licence.
- (7) Any short-term leased hire car licence that that has not expired 30 days after the day declared under section 167 (7) expires on that day.

## **251 Short-term restricted hire car licences**

- (1) In this section:
- short-term restricted hire car licence* means a restricted hire car licence that is valid for a maximum of 2 days.
- (2) The road transport authority may, on application under section 166 by a person who is not the holder of a hire car licence, issue a short-term restricted hire car licence to the person.
- (3) However, the road transport authority must not issue a short-term restricted hire car licence to the person if the person holds, or has held, more than 2 such licences.



- (4) Section 167 (2) (a) and (5) (Issue of hire car licences) does not apply in relation to the issue of a short-term restricted hire car licence.
- (5) For the Act, section 85 (1) (a) (Regulations may exempt vehicles and people from Act), the following provisions of the Act do not apply in relation to a licensee under a short-term restricted hire car licence while the licensee is operating a vehicle as a restricted hire car in accordance with the licence:
  - (a) section 73 (a) (Entitlement to operate hire car services);
  - (b) section 74 (1) (Unaccredited operators not to operate hire car services).
- (6) To remove any doubt—
  - (a) a short-term restricted hire car licence may be issued subject to conditions; and
  - (b) section 167 (1) and (2) (b) applies in relation to the issue of a short-term restricted hire car licence.
- (7) Any short-term restricted hire car licence that has not expired 30 days after the day declared under section 167 (7) expires on that day.

## **252 Expiry of pt 8.4**

This part expires 30 days after the day declared under section 167 (7).

## Schedule 1 Minimum service standards

(see s 18B (2) (a))

### Part 1.1 Bus services

- 1 Standards in relation to the following:
  - (a) the location of bus depots;
  - (b) the inspection and servicing of buses for compliance with section 21 (Maintenance of buses);
  - (c) the parking, cleaning, servicing, maintenance and repair of buses;
  - (d) for servicing, maintenance or repairs to buses carried out by an accredited operator—the operation of the facilities for those activities carried out by the accredited operator and the training of people to carry out the activities;
  - (e) for servicing, maintenance or repairs to buses carried out on behalf of an accredited operator—how the accredited operator will ensure that the buses will comply with the Act (including the person by whom, and the place where, the activities will be carried out);
  - (f) the making and management of records and systems required to be kept under the Act (including a service contract under the Act, section 17);

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).
  - (g) for the operation of a bus service—

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- (i) systems for ensuring compliance with section 26 (Bus drivers to hold appropriate driver licence or authority); and
  - (ii) the training of bus drivers; and
  - (iii) the driving hours of, and rest periods for, bus drivers; and
  - (iv) the monitoring of the safety of bus drivers; and
  - (v) how contraventions of the road transport legislation by bus drivers will be handled; and
  - (vi) how customer inquiries (including for lost property) and complaints will be handled; and
  - (vii) the recording and resolution of customer complaints; and
  - (viii) the handling and disposal of lost property; and
  - (ix) the making available to the public of fares, timetables, route maps and tour information (as appropriate); and
  - (x) the training of people to manage, and the management of, any incident causing the death of, or bodily injury to, anyone caused by, or resulting from the use of, a bus used to operate the bus service; and
  - (xi) systems for ensuring compliance with the *Road Transport (General) Act 1999*, section 217 (Public vehicle insurance compulsory).

## Part 1.2 Taxi network services

### 2 Standards in relation to the following:

- (a) the making, management and auditing (including performance auditing) of records and systems required to be kept under the Act;

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).

- (b) for the operation of a taxi network—
  - (i) the affiliation of accredited taxi service operators with the network; and
  - (ii) systems for ensuring compliance with section 72 (2) (c) (Operation of taxis through taxi networks); and
  - (iii) the training of taxi drivers; and
  - (iv) the monitoring of the safety of taxi drivers; and
  - (v) the operation of taxi booking services operated by or for the taxi network; and
  - (vi) the maximum waiting times in each area of the ACT for each kind of taxi service for which the taxi network will provide taxi related services; and
  - (vii) if the network provides services for wheelchair-accessible taxis—
    - (A) the management and operation of the taxis, including ensuring that preference for hirings is given to wheelchair-dependent people; and

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- (B) how a failure of a driver to comply section 114 (Special responsibilities of wheelchair-accessible taxi drivers) will be handled; and
- (viii) how other contraventions of the road transport legislation by taxi drivers will be handled; and
  - (ix) the procedures for processing ACT Taxi Subsidy Scheme vouchers and payments; and
  - (x) how customer inquiries (including for lost property) and complaints will be handled; and
  - (xi) the recording and resolution of customer complaints; and
  - (xii) the handling and disposal of lost property; and
  - (xiii) ensuring that an adequate number of taxis (including taxis equipped with baby capsules) are available to operate the taxi service.

## Part 1.3 Taxi operator services

- 3 Standards in relation to the following:
- (a) the inspection and servicing of taxis for compliance with section 93 (Maintenance of taxis);
  - (b) the cleaning, servicing, maintenance and repair of taxis;
  - (c) for servicing, maintenance or repairs to taxis carried out by an accredited operator—the operation of the facilities for those activities carried out by the accredited operator and the training of people to carry out the activities;
  - (d) for servicing, maintenance or repairs to taxis carried out on behalf of an accredited operator—how the accredited operator will ensure that the taxis will comply with the Act (including the person by whom, and the place where, the activities will be carried out);
  - (e) the making and management of records and systems required to be kept under the Act;

*Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).

- (f) for the operation of a taxi service—
  - (i) the terms under which drivers will be employed or a taxi will be made available to another person for use as a taxi; and
  - (ii) systems for ensuring compliance with section 97 (Taxi drivers to hold appropriate driver licence or authority); and
  - (iii) the training of taxi drivers; and

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- (iv) the monitoring of the safety of taxi drivers; and
  - (v) if the taxi service includes wheelchair-accessible taxis—  
how a failure of a driver to comply with section 114  
(Special responsibilities of wheelchair-accessible taxi  
drivers) will be handled; and
  - (vi) how other contraventions of the road transport legislation  
by taxi drivers will be handled.

## Part 1.4 Hire car operator services (other than restricted hire car operator services)

- 4 Standards in relation to the following:
- (a) the inspection and servicing of hire cars for compliance with section 179 (Maintenance of hire cars);
  - (b) the cleaning, servicing, maintenance and repair of hire cars;
  - (c) for servicing, maintenance or repairs to hire cars carried out by an accredited operator—the operation of the facilities for those activities carried out by the accredited operator and the training of people to carry out the activities;
  - (d) for servicing, maintenance or repairs to hire cars carried out on behalf of an accredited operator—how the accredited operator will ensure that the hire cars will comply with the Act (including the person by whom, and the place where, the activities will be carried out);
  - (e) the advertising of the hire car service;
  - (f) the making and management of records and systems required to be kept under the Act;
- Note* A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).
- (g) for the operation of a hire car service—
    - (i) the terms under which drivers will be employed; and



- 
- (ii) systems for ensuring compliance with section 181 (Hire car drivers to hold appropriate driver licence or authority); and
  - (iii) the training of hire car drivers; and
  - (iv) the monitoring of the safety of hire car drivers; and
  - (v) how contraventions of the road transport legislation by hire car drivers will be handled; and
  - (vi) how customer inquiries (including for lost property) and complaints will be handled; and
  - (vii) the recording and resolution of customer complaints; and
  - (viii) the handling and disposal of lost property; and
  - (ix) if a motorbike will be used to operate the hire car service—the measures that will be taken for the safety of passengers; and
  - (x) systems for ensuring compliance with the *Road Transport (General) Act 1999*, section 217 (Public vehicle insurance compulsory).

## Part 1.5                      **Restricted hire car operator services**

- 5 Standards in relation to the following:
- (a) the inspection and servicing of hire cars for compliance with section 179 (Maintenance of hire cars);
  - (b) the cleaning, servicing, maintenance and repair of hire cars;
  - (c) the advertising of the hire car service;
  - (d) the making and management of records and systems required to be kept under the Act;

*Note*      A reference to an Act includes a reference to the statutory instruments made or in force under the Act, including any regulation and service standards (see Legislation Act, s 104).

- (e) systems for ensuring compliance with section 181 (Hire car drivers to hold appropriate driver licence or authority); and
- (f) if a motorbike will be used to operate the hire car service—the measures that will be taken for the safety of passengers;
- (g) systems for ensuring compliance with the *Road Transport (General) Act 1999*, section 217 (Public vehicle insurance compulsory).

## Dictionary

(see s 3)

*Note 1* The Legislation Act contains definitions and other provisions relevant to this regulation.

*Note 2* For example, the Legislation Act, dict, pt 1, defines the following terms:

- ACT
- contravene
- Corporations Act
- fail
- found guilty
- penalty unit
- the Territory.

*Note 3* Terms used in this regulation have the same meaning that they have in the *Road Transport (Public Passenger Services) Act 2001* (see Legislation Act, s 148). For example, the following terms are defined in the *Road Transport (Public Passenger Services) Act 2001*, dict:

- accredited taxi network provider
- affiliated
- another jurisdiction
- motor vehicle
- public passenger vehicle
- restricted hire car
- road
- road transport authority.
- taxi

***accepted service standard*** means—

- (a) a service standard mentioned in section 12 (1) (b) (Accreditation and certificates of accreditation); or
- (b) if an amendment under section 13 or section 13A is in force in relation to the service standard—the amended service standard.

**accreditation** means accreditation under this regulation to operate a public passenger service or taxi network.

**accredited operator** means—

- (a) for a public passenger service—an accredited person who is entitled to operate the service; or
- (b) for a public passenger vehicle—an accredited person who is entitled to operate the public passenger service for which the vehicle is operated.

**ACT taxi region** means the area declared under section 155 (1).

**applicable vehicle standards**—see the *Road Transport (Vehicle Registration) Regulation 2000*, section 103.

**applicant**, for accreditation (including renewal), for part 2.2 (Accreditation procedure)—see section 7 (1).

**approved educational qualifications**, for a kind of accreditation, means educational qualifications approved by the road transport authority under section 19 for that kind of accreditation.

**approved minimum service standards**—see section 18B (1).

**approved wheelchair-accessible taxi driver training course** means a course approved under section 162.

**Australian Design Rule**—see the *Road Transport (Vehicle Registration) Regulation 2000*, dictionary.

**Australian Road Rules**—see the *Road Transport (Safety and Traffic Management) Regulation 2000*, section 5.

**authorised fixed-fare hiring**—see section 142A (1) (Exemption from operation of taximeter and metered fares for certain hirings—Act, s 65 (1)).

**authorised person**—see the *Road Transport (General) Act 1999*, dictionary.

***begins***, for a taxi hiring—see section 127.

***booking fee***, for a taxi, means a charge for booking the taxi through a taxi booking service.

***bus*** means a bus within the meaning of the Act used to operate a public passenger service.

***bus driver*** means the driver of a bus used to operate a public passenger service.

***bus service***—see the Act, section 11.

***bus ticket***, in relation to a bus, means anything issued by or on behalf of the accredited operator of a bus service for the purpose of authorising a person to travel in a bus operated for the service.

***disciplinary notice***—see section 225 (1) (Procedure for authority taking disciplinary action).

***drive*** a public passenger vehicle includes stop or park the vehicle.

***driver***, of a public passenger vehicle, means the person driving the vehicle.

***duplicate restricted hire car licence*** means the duplicate restricted hire car licence mentioned in section 172 (3) (Form of hire car licences), including any document that forms part of the licence under section 171 (Conditions of hire car licences).

***ends***, for a taxi hiring—see section 127A.

***executive officer***, for part 2.2 (Accreditation procedure)—see section 6.

***fare***, for the hiring of a taxi, means—

- (a) if the hiring is an authorised fixed-fare hiring—the amount agreed between the taxi's driver and the hirer or the taxi network for the taxi and the hirer; and

- (b) if the taxi is licensed both as a restricted taxi under this regulation and as a taxi-cab under the *Passenger Transport Act 1990* (NSW)—the amount chargeable for the hiring in accordance with the *Passenger Transport Act 1990* (NSW); and
- (c) in any other case—the amount chargeable for the hiring in accordance with the determination under the Act, section 60 (other than a charge for any period of the hiring when the taximeter is required to be stopped from registering a charge under section 143B (2) (Operation of taximeter during hiring)).

**fare deposit**, for the hiring of a taxi, means—

- (a) the fare for the waiting period mentioned in section 136 (2) (Taxi driver waiting or instructed to return); or
- (b) an amount paid by the hirer under section 142.

**fittings**, of a vehicle, includes the seats, seat covers and floor coverings of the vehicle.

**goods** includes luggage.

**hire car driver**—see section 178.

**hirer**, of a hire car or taxi, means the person by whom the hire car or taxi is hired.

**home address**—see the *Road Transport (General) Act 1999*, dictionary.

**immediate suspension notice**—see section 226 (3).

**in a vehicle** includes on the vehicle.

**inspect** a vehicle includes observe the performance of the vehicle or any of its equipments, with or without the use of instruments.

**leased hire car licence** means a leased hire car licence issued under section 167.

**liquor**—see the *Liquor Act 1975*, dictionary.

**mandatory disqualifying offence**, for part 2.2 (Accreditation procedure)—see section 6.

**multiple hiring**, of a taxi, means a hiring under section 141.

**noncompliance notice**—see section 234 (1).

**operate** a public passenger vehicle includes drive a public passenger vehicle.

**proposed service standards**, for an application for (including renewal) accreditation, for part 2.2 (Accreditation procedure)—see section 6A.

**public passenger service**—see the Act, section 10.

**public vehicle licence**—see the *Road Transport (Driver Licensing) Act 1999*, dictionary.

**public vehicle policy**—see the *Road Transport (General) Act 1999*, section 218.

**recording**, for a security camera, includes the storage of digital information from which an image can be produced.

**registration number**, for a vehicle—see the *Road Transport (Vehicle Registration) Regulation 2000*, dictionary.

**regular route service**—see the Act, section 12.

**regulated service**, for part 2.2 (Accreditation procedure)—see section 6.

**relevant person**, in relation to an application for accreditation (including renewal) by a person or an accreditation held by a person—see section 6B.

**restricted hire car licence label** means a label issued under section 168.

**restricted taxi**—see the Act, section 46.

**restricted taxi licence**—see the Act, section 38.

**restricted taxi service**—see the Act, section 48.

**road transport legislation**—see the *Road Transport (General) Act 1999*, section 6.

**security camera** includes any device that records images.

**service authority**, for chapter 6 (Disciplinary action)—see section 222.

**stand-by taxi**—see section 109.

**taxi** means—

- (a) see the Act, section 45; and
- (b) includes a restricted taxi and a stand-by taxi.

**taxi booking service**—see the Act, section 29.

**taxi licence**—see the Act, section 37.

**taxi network**—see the Act, section 28.

**taxi service**—see section 47.

**taxi zone**—

- (a) see the Australian Road Rules, rule 182; and
- (b) includes a temporary taxi zone appointed under section 123.

**time of effect**, for a noncompliance notice—see section 234 (2) (b).

**tour and charter service**—see the Act, section 13.

**wheelchair**—see the Australian Road Rules, dictionary.

**wheelchair-accessible taxi** means a taxi with wheelchair access.

**wheelchair-dependent person**, for the hiring of a taxi, means a person who is using a wheelchair for mobility.



## Endnotes

### 1 About the endnotes

Amending and modifying laws are annotated in the legislation history and the amendment history. Current modifications are not included in the republished law but are set out in the endnotes.

Not all editorial amendments made under the *Legislation Act 2001*, part 11.3 are annotated in the amendment history. Full details of any amendments can be obtained from the Parliamentary Counsel's Office.

Uncommenced amending laws and expiries are listed in the legislation history and the amendment history. These details are underlined. Uncommenced provisions and amendments are not included in the republished law but are set out in the last endnote.

If all the provisions of the law have been renumbered, a table of renumbered provisions gives details of previous and current numbering.

The endnotes also include a table of earlier republications.

### 2 Abbreviation key

am = amended	ord = ordinance
amdt = amendment	orig = original
ch = chapter	par = paragraph/subparagraph
def = definition	pres = present
dict = dictionary	prev = previous
disallowed = disallowed by the Legislative Assembly	(prev...) = previously
div = division	pt = part
exp = expires/expired	r = rule/subrule
Gaz = gazette	renum = renumbered
hdg = heading	reloc = relocated
IA = Interpretation Act 1967	R[X] = Republication No
ins = inserted/added	RI = reissue
LA = Legislation Act 2001	s = section/subsection
LR = legislation register	sch = schedule
LRA = Legislation (Republication) Act 1996	sdiv = subdivision
mod = modified/modification	sub = substituted
o = order	SL = Subordinate Law
om = omitted/repealed	<u>underlining</u> = whole or part not commenced or to be expired

## Endnotes

3 Legislation history

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### 3 Legislation history

This regulation was originally the *Road Transport (Public Passenger Services) Regulations 2002*. It was renamed under the *Legislation Act 2001*.

#### **Road Transport (Public Passenger Services) Regulation 2002 SL No 3**

notified LR 27 February 2002  
s 1, s 2 commenced 27 February 2002 (LA s 75 (1))  
s 132 (4) commenced 1 March 2003 (s 2 (2))  
remainder commenced 1 March 2002 (s 2 (1) and see CN 2002 No 2)

as amended by

#### **Road Transport Legislation (Taxi Services) Amendment Regulations 2003 (No 1) SL2003-32 pt 2, sch 1**

notified LR 22 September 2003  
s 1, s 2 commenced 22 September 2003 (LA s 75 (1))  
pt 2, sch 1 commenced 23 September 2003 (s 2)

#### **Road Transport (Public Passenger Services) Amendment Regulations 2003 (No 1) SL2003-43**

notified LR 10 November 2003  
s 1, s 2 commenced 10 November 2003 (LA s 75 (1))  
remainder commenced 11 November 2003 (s 2)

#### **Road Transport Legislation Amendment Regulations 2004 (No 1) SL2004-47 pt 4**

notified LR 9 September 2004  
s 1, s 2 commenced 9 September 2004 (LA s 75 (1))  
pt 4 commenced 10 September 2004 (s 2)

#### **Road Transport Legislation (Hire Cars) Amendment Regulation 2005 (No 1) SL2005-4**

notified LR 7 March 2005  
s 1, s 2 commenced 7 March 2005 (LA s 75 (1))  
remainder commenced 9 March 2005 (s 2 and see Road Transport  
(Public Passenger Services) (Hire Cars) Amendment Act 2004  
A2004-69, s 2 and LA s 79)

## 4 Amendment history

### Name of regulation

s 1 am R9 LA

### Commencement

s 2 om LA s 89 (4)

### Notes

s 4 s 4 (2), bracketed notes in s 4 (2) and s 4 (3)  
exp 31 December 2002 (s 4 (3))

### Offences against regulation—application of Criminal Code etc

s 4A ins SL2003-32 amdt 1.1  
sub SL2005-4 amdt 1.1

### Accreditations that may be approved

s 5 am SL2005-4 s 4

### Definitions for pt 2.2

s 6 sub SL2003-32 amdt 1.2; SL2005-4 s 5  
def **applicant** ins SL2003-32 amdt 1.2  
sub SL2005-4 s 5  
def **executive officer** ins SL2005-4 s 5  
def **mandatory disqualifying offence** ins SL2005-4 s 5  
def **proposed service standards** ins SL2005-4 s 5  
def **regulated service** sub SL2003-32 amdt 1.2; SL2005-4 s 5  
def **relevant person** sub SL2003-32 amdt 1.2; SL2005-4 s 5

### Meaning of *proposed service standards* for pt 2.2

s 6A ins SL2005-4 s 5  
(2), (3) exp 10 March 2006 (s 6A (3))

### Meaning of *relevant person* for pt 2.2

s 6B ins SL2005-4 s 5

### Application procedure for accreditation

s 7 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 7 am SL2003-32 amdt 1.3, amdt 1.4  
sub SL2005-4 s 5

### Mandatory refusal of accreditation

s 8 sub SL2005-4 s 5

### Discretionary refusal of accreditation

s 9 am SL2005-4 s 6, amdt 1.2

### Issue or amendment of accreditation subject to conditions

s 10 hdg bracketed note exp 31 December 2002 (s 4 (3))

## Endnotes

4 Amendment history

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**Accredited people—procedure for imposition etc of conditions on authority's initiative**

s 11 am SL2005-4 amdt 1.3

**Accreditation and certificates of accreditation**

s 12 am SL2005-4 s 7, s 8

**Accepted service standards—amendment on accredited person's initiative**

s 13 sub SL2004-47 s 25

**Accepted service standards—amendment on authority's initiative**

s 13A ins SL2004-47 s 25

**Notification of change in details of accreditation or operation of regulated service**

s 14 am SL2004-47 s 26

**Recovery of lost or stolen certificate of accreditation**

s 18A ins SL2005-4 s 9

**Minimum service standards for regulated services**

s 18B ins SL2005-4 s 10  
(6), (7) exp 10 March 2006 (s 18B (7))

**Tour and charter services from interstate—Act, s 85 (1) (a)**

s 20A ins SL2003-43 s 4

**Maintenance of buses**

s 21 sub SL2005-4 amdt 1.4

**Notification of changes to bus fleet**

s 23 am SL2005-4 amdt 1.5

**Condition of buses**

s 25 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Bus drivers to hold appropriate driver licence or authority**

s 26 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Records of bus drivers to be made**

s 27 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Keeping and inspection etc of records about buses**

s 28 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Display of notice on bus about maximum number of passengers**

s 29 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Accreditation details to be displayed on buses**

s 30 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Advertisements for bus services to display accreditation number**

s 30A ins SL2003-32 s 4  
(4), (5) exp 1 July 2004 (s 30A (5))

**Bus operator's responsibilities for security camera recordings**

s 32 am SL2003-32 amdt 1.5

**Effect of noncompliance notices—bus operators**

s 34 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 34 sub SL2003-32 amdt 1.6; SL2005-4 amdt 1.6

**Requirements about bus drivers stopping for passengers**

s 35 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Where bus drivers must stop on a road**

s 36 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Maximum number of passengers in buses**

s 37 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Restrictions on carriage of goods in buses**

s 39 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Behaviour of bus drivers generally**

s 41 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Dress and conduct of bus drivers**

s 42 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Drivers to remain in bus**

s 43 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Passengers not to be carried on certain parts of a bus**

s 44 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Effect of noncompliance notices—bus drivers**

s 45 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 45 sub SL2003-32 amdt 1.7; SL2005-4 amdt 1.7

**Validity of bus tickets**

s 46 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Valid bus ticket required for travel**

s 47 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Bus tickets not transferable**

s 48 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Damaged or changed bus tickets not to be used**

s 49 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Concession tickets for buses**

s 50 hdg bracketed note exp 31 December 2002 (s 4 (3))

## Endnotes

### 4 Amendment history

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**Inspection and processing of bus tickets**

s 51 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Conduct of people in buses generally**

s 52 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Bus seats for older people and people with disabilities**

s 53 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Drinking of liquor in buses generally prohibited**

s 54 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Eating and drinking in buses**

s 55 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Getting on and getting off buses**

s 56 hdg bracketed note exp 31 December 2002 (s 4 (3))

**No interference with bus equipment**

s 57 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Throwing objects in or from buses**

s 58 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Travel not allowed on certain parts of bus**

s 59 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Property not to be removed from buses**

s 60 hdg bracketed note exp 31 December 2002 (s 4 (3))

**No littering in buses**

s 61 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Carriage of animals in buses**

s 62 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Bus passengers—soiled clothing etc**

s 63 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Intoxicated bus passengers**

s 64 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Offender to get off bus when directed**

s 65 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Removal of people from buses**

s 66 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Lost property found by bus passengers**

s 67 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Appointment of bus stops**

s 70 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Special responsibilities of taxi networks for wheelchair-accessible taxi hirings**

s 74 am SL2003-32 amdt 1.8

**Taxi network performance standards**

s 81 om SL2005-4 amdt 1.8

**Taxi licences that may be issued**

s 82 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 82 sub SL2005-4 amdt 1.9

**Application procedure for taxi licences**

s 83 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 83 sub SL2005-4 amdt 1.10

**Issue of taxi licences**

s 84 sub SL2005-4 amdt 1.10

**Issue or amendment of taxi licence subject to conditions**

s 85 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 85 am SL2005-4 amdt 1.11

**Taxi licences—procedure for imposition etc of conditions on authority's initiative**

s 86 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 86 sub SL2005-4 amdt 1.12

**Conditions of taxi licences**

s 86A ins SL2005-4 amdt 1.12

**Form of taxi licences**

s 87 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 87 sub SL2005-4 amdt 1.12

**Taxi licensees to notify change of name or address**

s 88 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 88 sub SL2003-32 s 5  
am SL2005-4 amdt 1.13

**Holder of conditional taxi licence to comply with conditions**

s 89 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Production of taxi licence**

s 91 am SL2005-4 amdt 1.14

**Maintenance of taxis**

s 93 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 93 am SL2003-32 amdt 1.9  
sub SL2005-4 amdt 1.15

**Responsibility of operator for condition of taxi**

s 94 hdg bracketed note exp 31 December 2002 (s 4 (3))

## Endnotes

4 Amendment history

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### **Taxis to be fitted with complying taximeters**

s 95 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 95 sub SL2003-32 s 6

### **Exemption from requirement to comply with taximeter standards**

s 95A ins SL2003-32 s 6

### **Taximeters to be clearly visible**

s 96 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Taxi drivers to hold appropriate driver licence or authority**

s 97 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Drivers of wheelchair-accessible taxis to be trained**

s 98 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 98 s (2), s (3) exp 1 March 2003 (s 98 (3))

### **Records of taxi drivers to be made**

s 99 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Keeping and inspection etc of records about taxis**

s 100 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 100 am SL2005-4 amdt 1.16

### **Arrangements with taxi networks**

s 101 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Information to be displayed in taxis**

s 102 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Airconditioning of taxis**

s 104 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Child restraint anchorages in taxis**

s 105 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Taxi roof sign indicating hiring availability**

s 106 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Taxi network decals and livery**

s 107 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Offensive material etc in or on taxis**

s 108 am SL2005-4 amdt 1.17

### **Stand-by taxis**

s 109 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Taxi network uniforms**

s 110 hdg bracketed note exp 31 December 2002 (s 4 (3))



**Effect of noncompliance notices—taxi operators**

s 112 hdg bracketed note exp 31 December 2002 (s 4 (3))  
 s 112 sub SL2003-32 amdt 1.10; SL2005-4 amdt 1.18

**Taxi drivers**

div 4.3.2 hdg (prev div 1.1.2 hdg) renum R1 LA

**Responsibility of drivers for condition of taxi**

s 113 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Special responsibilities of wheelchair-accessible taxi drivers**

s 114 am SL2003-32 amdt 1.11, amdt 1.12

**Restrictions on carriage of goods in taxis**

s 116 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Carriage of animals in taxis**

s 117 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Responsibility of taxi drivers for lost property**

s 118 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Behaviour of taxi drivers generally**

s 119 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Dress and conduct of taxi drivers**

s 120 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Drivers to remain in taxi**

s 121 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Use of taxi zones**

s 122 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Temporary taxi zones**

s 123 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Offence to park taxis on road for longer than 30 minutes**

s 124 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Use of accredited taxi network by drivers**

s 125 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Effect of noncompliance notices—taxi drivers**

s 126 hdg bracketed note exp 31 December 2002 (s 4 (3))  
 s 126 sub SL2003-32 amdt 1.13; SL2005-4 amdt 1.19

**Taxi hirings**

div 4.3.3 hdg (prev div 1.1.3 hdg) renum R1 LA

**When a taxi hiring begins**

s 127 hdg bracketed note exp 31 December 2002 (s 4 (3))  
 s 127 sub SL2003-32 s 7

## Endnotes

4 Amendment history

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### **When a taxi hiring ends**

s 127A ins SL2003-32 s 7

### **Soliciting for taxi hirings prohibited**

s 128 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Requirements about acceptance of taxi hirings**

s 129 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Directions by police officers or authorised people about acceptance and carrying out of hirings**

s 130 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **How taxi hiring to be carried out**

s 131 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Wheelchair passengers in wheelchair-accessible taxis**

s 132 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Where taxi drivers must stop**

s 133 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 133 am SL2003-32 amdt 1.14

### **Operation of taxi roof sign by drivers**

s 134 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 134 sub SL2003-32 s 8

### **Carriage of goods in taxis**

s 135 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Taxi driver waiting or instructed to return**

s 136 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 136 am SL2003-32 s 9

### **Ending of taxi hiring by hirer**

s 137 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Ending of taxi hiring by driver**

s 138 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Extra taxi passengers**

s 139 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Sharing taxis**

s 140 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 140 am SL2003-32 s 10; regs renum R5 LA (see SL2003-32 s 11)

### **Multiple hiring of taxis**

s 141 hdg bracketed note exp 31 December 2002 (s 4 (3))

### **Taxi fare deposits**

s 142 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 142 sub SL2003-32 s 12

**Exemption from operation of taximeter and metered fares for certain hirings—Act, s 65 (1)**

s 142A ins SL2003-32 s 12

**Driver not to start taximeter before hiring begins**

s 143 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 143 sub SL2003-32 s 12

**When driver must start taximeter**

s 143A ins SL2003-32 s 12

**Operation of taximeter during hiring**

s 143B ins SL2003-32 s 12

**Operation of taximeter at end of hiring**

s 143C ins SL2003-32 s 12

**Driver to ask for correct fare**

s 144 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 144 sub SL2003-32 s 12

**Payment of taxi fare**

s 144A ins SL2003-32 s 12

**ACT Taxi Subsidy Scheme vouchers—offences**

s 144B ins SL2003-32 s 12

**Taxi fare not payable for avoidable delays**

s 145 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Conduct of taxi passengers**

div 4.3.4 hdg (prev div 1.1.4 hdg) renum R1 LA

**Offensive behaviour or language in taxis**

s 146 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Eating and drinking in taxis**

s 148 hdg bracketed note exp 31 December 2002 (s 4 (3))  
s 148 am SL2003-32 amdt 1.15

**Restrictions on carriage of animals in taxis**

s 149 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Taxi passengers—soiled clothing etc**

s 150 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Intoxicated taxi passengers**

s 151 hdg bracketed note exp 31 December 2002 (s 4 (3))

**Offender to get out of taxi when directed**

s 152 hdg bracketed note exp 31 December 2002 (s 4 (3))

## Endnotes

### 4 Amendment history

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#### **Removal of people from taxis**

s 153 hdg bracketed note exp 31 December 2002 (s 4 (3))

#### **Lost property found by taxi passengers**

s 154 hdg bracketed note exp 31 December 2002 (s 4 (3))

#### **Other matters relating to taxi services**

div 4.3.5 hdg (prev div 1.1.5 hdg) renum R1 LA

#### **Interference with taxi security cameras and recordings**

s 157 hdg bracketed note exp 31 December 2002 (s 4 (3))

#### **Standards for taximeters**

s 158 hdg bracketed note exp 31 December 2002 (s 4 (3))

#### **Interference with taximeters**

s 159 hdg bracketed note exp 31 December 2002 (s 4 (3))

#### **Exemption of certain taxis—Act, s 85 (1) (a)**

s 163 sub SL2005-4 s 11

#### **Exemption of certain wheelchair accessible taxis—Act, s 85 (1) (a)**

s 164 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 164 sub SL2005-4 s 11

#### **Hire cars**

ch 5 hdg sub SL2005-4 s 12

#### **Hire car licences**

pt 5.1 hdg ins SL2005-4 s 12

#### **Kinds of hire car licences**

div 5.1.1 hdg ins SL2005-4 s 12

#### **Hire car licences that may be issued**

s 165 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 165 sub SL2005-4 s 12

#### **Hire car licensing procedure**

div 5.1.2 hdg ins SL2005-4 s 12

#### **Application procedure for issue of hire car licences**

s 166 sub SL2005-4 s 12

#### **Issue of hire car licences**

s 167 am SL2003-32 amdt 1.16

sub SL2005-4 s 12

(7)-(9) exp 30 days after day declared for s 167 (7) (s 167 (9))

#### **Restricted hire car licences—issue of licence labels**

s 168 sub SL2005-4 s 12

(2), (3) exp 10 March 2006 (s 168 (3))

**Issue or amendment of hire car licence subject to conditions**

s 169 sub SL2005-4 s 12

**Hire car licences—procedure for imposition etc of conditions on authority's initiative**

s 170 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 170 sub SL2005-4 s 12

**Conditions of hire car licences**

s 171 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 171 sub SL2005-4 s 12

**Form of hire car licences**

s 172 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 172 sub SL2005-4 s 12

**Hire car licensees to notify change of name or address**

s 173 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 173 sub SL2005-4 s 12

**Hire car licensee to comply with conditions**

s 174 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 174 sub SL2005-4 s 12

**Replacement of hire car licence**

s 175 sub SL2005-4 s 12

**Production of hire car licence**

s 176 hdg bracketed note exp 31 December 2002 (s 4 (3))

s 176 sub SL2005-4 s 12

**Surrender of hire car licence**

s 177 sub SL2005-4 s 12

**Hire car services**

pt 5.2 hdg ins SL2005-4 s 12

**Preliminary**

div 5.2.1 hdg ins SL2005-4 s 12

**Meaning of hire car driver**

s 178 sub SL2005-4 s 12

**Hire car operators**

div 5.2.2 hdg ins SL2005-4 s 12

**Maintenance of hire cars**

s 179 exp 1 March 2003 (s 186)

ins SL2005-4 s 12

## Endnotes

### 4 Amendment history

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#### **Condition of hire cars**

s 180 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12

#### **Hire car drivers to hold appropriate driver licence or authority**

s 181 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12

#### **Records of hire car drivers to be made**

s 182 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12

#### **Keeping and inspection etc of records about hire cars**

s 183 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12

#### **Annual return of hiring statistics**

s 184 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12

#### **Restricted hire cars—carriage of duplicate licence**

s 185 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12

#### **Restricted hire cars—display of licence labels**

s 186 exp 1 March 2003 (s 186)  
ins SL2005-4 s 12  
(5), (6) exp 10 March 2006 (s 186 (6))

#### **Restricted hire cars—replacement of licence label**

s 187 ins SL2005-4 s 12

#### **Advertisements for hire car services to display accreditation number**

s 188 ins SL2005-4 s 12  
(4), (5) exp 10 March 2007 (s 188 (5))

#### **Presence of security camera in hire car to be indicated**

s 189 ins SL2005-4 s 12

#### **Airconditioning of hire cars**

s 190 ins SL2005-4 s 12

#### **Advertisements in or on hire cars**

s 191 ins SL2005-4 s 12

#### **Offensive material etc in or on hire cars**

s 192 ins SL2005-4 s 12

#### **Compliance with dress code of practice**

s 193 ins SL2005-4 s 12

**Hire car operator's responsibilities for security camera recordings**

s 194 ins SL2005-4 s 12

**Hire car operators to comply with service standard for lost property**

s 195 ins SL2005-4 s 12

**Effect of noncompliance notices—hire car operators**

s 196 ins SL2005-4 s 12

**Hire car drivers**

div 5.2.3 hdg ins SL2005-4 s 12

**Responsibility of drivers for condition of hire car**

s 197 ins SL2005-4 s 12

**Responsibilities of hire car drivers for security cameras**

s 198 ins SL2005-4 s 12

**Restrictions on carriage of goods in hire cars**

s 199 ins SL2005-4 s 12

**Carriage of animals in hire cars**

s 200 ins SL2005-4 s 12

**Responsibility of hire car drivers for lost property**

s 201 ins SL2005-4 s 12

**Behaviour of hire car drivers generally**

s 202 ins SL2005-4 s 12

**Dress and conduct of hire car drivers**

s 203 ins SL2005-4 s 12

**Restricted hire cars—production of duplicate licence by hire car driver**

s 204 ins SL2005-4 s 12

**Effect of noncompliance notices—hire car drivers**

s 205 ins SL2005-4 s 12

**Hire car hirings**

div 5.2.4 hdg ins SL2005-4 s 12

**Soliciting for hire car hirings prohibited**

s 206 ins SL2005-4 s 12

**Where hire car drivers must stop**

s 207 ins SL2005-4 s 12

**Extra hire car passengers**

s 208 ins SL2005-4 s 12

**Hire car fares**

s 209 ins SL2005-4 s 12

## Endnotes

4 Amendment history

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**Conduct of hire car passengers**

div 5.2.5 hdg ins SL2005-4 s 12

**Offensive behaviour or language in hire cars**

s 210 ins SL2005-4 s 12

**Eating and drinking in hire cars**

s 211 ins SL2005-4 s 12

**Restrictions on carriage of animals in hire cars**

s 212 ins SL2005-4 s 12

**Hire car passengers—soiled clothing etc**

s 213 ins SL2005-4 s 12

**Intoxicated hire car passengers**

s 214 ins SL2005-4 s 12

**Offender to get out of hire car when directed**

s 215 ins SL2005-4 s 12

**Removal of people from hire cars**

s 216 ins SL2005-4 s 12

**Lost property found by hire car passengers**

s 217 ins SL2005-4 s 12

**Other matters relating to hire car services**

div 5.2.6 hdg ins SL2005-4 s 12

**Code of practice—dress of hire car drivers**

s 218 ins SL2005-4 s 12

**Standards about security cameras in hire car**

s 219 ins SL2005-4 s 12

**Interference with hire car security cameras and recordings**

s 220 ins SL2005-4 s 12

**Authorisation for vehicles for other purposes—Act, s 85 (1) (b)**

s 221 ins SL2005-4 s 12

**Disciplinary action**

ch 6 hdg sub SL2005-4 s 12

**Meaning of *service authority* for ch 6**

s 222 ins SL2005-4 s 12

**When authority may take action in relation to accreditations and licences**

s 223 ins SL2005-4 s 12

**Action that may be taken in relation to accreditations and licences**

s 224 ins SL2005-4 s 12



**Procedure for authority taking disciplinary action**

s 225 ins SL2005-4 s 12

**Immediate suspension of accreditation or licence**

s 226 ins SL2005-4 s 12

**Effect of suspension of accreditation or licence**

s 227 ins SL2005-4 s 12

**Return of certificate of accreditation or licence**

s 228 ins SL2005-4 s 12

**Enforcement**

ch 7 hdg sub SL2005-4 s 12

**Purpose of powers under ch 7**

s 229 ins SL2005-4 s 12

**Power to require records or information**

s 230 ins SL2005-4 s 12

**Power to inspect maintenance facilities**

s 231 ins SL2005-4 s 12

**Power to inspect and test vehicles**

s 232 ins SL2005-4 s 12

**Power to require vehicles or equipment to be inspected and tested**

s 233 ins SL2005-4 s 12

**Attachment and removal of noncompliance notices**

s 234 ins SL2005-4 s 12

**Police officer or authorised person—power to require name and address etc**

s 235 ins SL2005-4 s 12

**Transitional provisions**ch 8 hdg exp 1 March 2003 (s 186)  
ins SL2005-4 s 12  
exp 1 July 2010 (s 236 (4))**Small buses exemption**pt 8.1 hdg ins SL2005-4 s 12  
exp 1 July 2010 (s 236 (4))**Exemption of certain small buses—Act, s 85 (1) (a)**s 236 ins SL2005-4 s 12  
exp 1 July 2010 (s 236 (4))**General provisions**pt 8.2 hdg ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

## Endnotes

### 4 Amendment history

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#### **Definitions for pt 8.2**

s 237 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)  
def **commencement** ins SL2005-4 s 12  
def **General Act** ins SL2005-4 s 12

#### **Application for transfer of private hire car operator's licence**

s 238 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Suspended hire car licences**

s 239 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Pending applications for restricted hire vehicle operator's licences**

s 240 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Variation of restricted hire car licence conditions**

s 241 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Review of decisions of authority**

s 242 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Noncompliance notices**

s 243 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Taxi network performance standards**

s 244 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Expiry of pt 8.2**

s 245 ins SL2005-4 s 12  
exp 10 March 2006 (s 245)

#### **Modification of Act**

pt 8.3 hdg ins SL2005-4 s 12  
exp 10 March 2006 (s 247)

#### **Modification of Act, pt 9, s 90—Act, s 89**

s 246 ins SL2005-4 s 12  
exp 10 March 2006 (s 247)

#### **Expiry of pt 8.3**

s 247 ins SL2005-4 s 12  
exp 10 March 2006 (s 247)

**Transitional licensing provisions**

pt 8.4 hdg ins SL2005-4 s 12  
exp 30 days after day declared for s 167 (7) (s 252)

**Temporary licensing of small bus operators**

s 248 ins SL2005-4 s 12  
exp 30 days after day declared for s 167 (7) (s 252)

**Issue of leased hire car licences to certain existing licence holders**

s 249 ins SL2005-4 s 12  
exp 30 days after day declared for s 167 (7) (s 252)

**Short-term leased hire car licences**

s 250 ins SL2005-4 s 12  
exp 30 days after day declared for s 167 (7) (s 252)

**Short-term restricted hire car licences**

s 251 ins SL2005-4 s 12  
exp 30 days after day declared for s 167 (7) (s 252)

**Expiry of pt 8.4**

s 252 ins SL2005-4 s 12  
exp 30 days after day declared for s 167 (7) (s 252)

**Minimum service standards**

sch 1 hdg am SL2004-47 s 27  
sub SL2005-4 s 13

**Bus services**

sch 1 pt 1.1 am SL2004-47 s 28, s 29  
sub SL2005-4 s 13

**Taxi network services**

sch 1 pt 1.2 am SL2003-32 s 17, amdt 1.17; SL2004-47 s 30, s 31  
sub SL2005-4 s 13

**Taxi operator services**

sch 1 pt 1.3 am SL2004-47 regs 32–36; pars renum R8 LA (see  
SL2004-47 s 37)  
sub SL2005-4 s 13

**Hire car operator services (other than restricted hire car operator services)**

sch 1 pt 1.4 sub SL2005-4 s 13

**Restricted hire car operator services**

sch 1 pt 1.5 sub SL2005-4 s 13

**Dictionary**

dict am SL2003-32 amdt 1.18; SL2005-4 amdt 1.20, amdt 1.21  
def **accepted service standard** sub SL2004-47 s 38  
def **accreditation** ins SL2003-32 amdt 1.19

## Endnotes

### 4 Amendment history

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def **accredited** om SL2003-32 amdt 1.19  
def **accredited operator** sub SL2003-32 amdt 1.20  
def **accredited taxi network provider** om SL2003-32 amdt 1.21  
def **affiliated** om SL2003-32 amdt 1.21  
def **another jurisdiction** om SL2003-32 amdt 1.21  
def **applicable vehicle standards** ins SL2005-4 amdt 1.22  
def **applicant** sub SL2003-32 amdt 1.22; SL2005-4 amdt 1.23  
def **approved minimum service standards** ins SL2005-4 s 14  
def **approved taxi network performance standard** om SL2005-4 amdt 1.24  
def **authorised fixed-fare hiring** ins SL2003-32 s 13  
def **beginning** om SL2003-32 amdt 1.23  
def **begins** ins SL2003-32 amdt 1.23  
def **bus stop** om SL2005-4 amdt 1.24  
def **disciplinary notice** sub SL2005-4 amdt 1.25  
def **duplicate restricted hire car licence** ins SL2005-4 amdt 1.26  
def **ending** om SL2003-32 amdt 1.24  
def **ends** ins SL2003-32 amdt 1.24  
def **executive officer** ins SL2005-4 amdt 1.26  
def **fare** sub SL2003-32 s 14  
def **fare deposit** sub SL2003-32 s 15  
def **hire car driver** ins SL2005-4 s 15  
def **hirer** sub SL2005-4 s 16  
def **immediate suspension notice** sub SL2005-4 amdt 1.27  
def **leased hire car licence** ins SL2005-4 s 17  
def **licence** om SL2003-32 amdt 1.25  
def **mandatory disqualifying offence** sub SL2005-4 amdt 1.28  
def **motor vehicle** om SL2003-32 amdt 1.25  
def **noncompliance notice** sub SL2005-4 amdt 1.29  
def **proposed service standards** ins SL2005-4 s 17  
def **public passenger vehicle** om R9 LA  
def **regulated service** sub SL2003-32 amdt 1.26  
def **relevant person** sub SL2003-32 amdt 1.27; SL2005-4 amdt 1.30  
def **restricted hire car licence label** ins SL2005-4 amdt 1.31  
def **road** om SL2003-32 amdt 1.28  
def **road transport authority** om SL2003-32 amdt 1.28  
def **service authority** sub SL2005-4 amdt 1.32  
def **service standard** om SL2005-4 amdt 1.33  
def **time of effect** sub SL2005-4 amdt 1.34  
def **vehicle standards** om SL2005-4 amdt 1.35  
def **wheelchair-dependent person** ins SL2003-32 s 16

## 5 Earlier replications

Some earlier replications were not numbered. The number in column 1 refers to the publication order.

Since 12 September 2001 every authorised replication has been published in electronic pdf format on the ACT legislation register. A selection of authorised replications have also been published in printed format. These replications are marked with an asterisk (\*) in column 1. Except for the footer, electronic and printed versions of an authorised replication are identical.

Replication No	Amendments to	Replication date
1	not amended	1 March 2002
2	not amended	1 January 2003
3	not amended	1 March 2003
4	not amended	2 March 2003
5	SL2003-32	23 September 2003
6	SL2003-43	11 November 2003
7	SL2003-43	2 July 2004
8	SL2004-47	10 September 2004
9	SL2004-47	2 November 2004

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